# Lexington Healthcare 2024 Policyholder Risk Management Support

Lexington Healthcare remains committed to providing complimentary, comprehensive policyholder risk management resources designed to mitigate today's medical malpractice liability exposures. Listed below are examples of its available risk management services, depending on policy type.





### 2024 Webinars



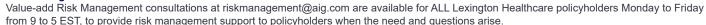
Invitations and registration links to our risk management webinars are sent to ALL Lexington Healthcare policyholders approximately one month prior to the webinar. 2024 topics include:

- The Increasing Use of Bodycams and Other Security Technologies in Healthcare and Privacy Issues
  January 25, 2024 at 2 pm ET
- Informed Consent and Informed Refusal: What's the Difference?
  March 21, 2024 at 2 pm ET
- Proactive Risk Assessment Methodologies May 16, 2024 at 2 pm ET
- Becoming A High Reliability Organization September 19, 2024 at 2 pm ET
- Leveraging Technology to Meet Patient Demands
  November 7, 2024

## **Risk Management Services**



#### **Risk Management Consultation**





#### "Did You Know?" Risk Management Advisories, Alerts and Updates

Our "Did You Know?" risk management advisories, alerts and updates are sent to ALL Lexington Healthcare policyholders periodically to provide timely information on current and emerging risk management topics. Previously published topics include: When is Consent Required to Text/Call Healthcare Clients?, Hospital Readmission Penalties Soar, Promoting Workplace Violence Prevention Through Partnerships, Infection Prevention Basics.



#### Crisis Prevention and Verbal De-escalation Training (Live Remote/Onsite Options Available)

Depending on the policy type, Lexington Healthcare policyholder may have access to our Crisis Prevention Institute (CPI) certified instructor who will work with your facility to provide training and teach staff proven strategies for de-escalating and responding to a potentially violent situation before it escalates.



#### Workplace Violence Risk Management Resource Library

Workplace violence is much more common in healthcare facilities than other industries. Lexington Healthcare Risk Management is now offering exclusive access to our policyholder Workplace Violence Risk Management Resource Library developed in conjunction with ECRI. This robust resource library provides access to complimentary value-add workplace violence and behavioral health resources to assist facilities in their risk management efforts. Please contact riskmanagement@aig.com for additional information.



#### RiskTool Advantage

Lexington Healthcare policyholders are provided with access to AIG RiskTool Advantage®, at no additional cost. This robust web-based system provides many sources of information, previously recorded webinars, advisories, assessment tools, and training for segments of the healthcare industry including hospitals and various ambulatory care settings such as ambulatory surgery and home care.



#### **Complimentary Resources**

Lexington Healthcare Policyholders are entitled to choose one complimentary resource per policy year, from a comprehensive list of value-add resources. This comprehensive list includes some of the following titles: ASHRM Risk Management Playbook, HCPro Building a High Reliability Organization, ECRI Risk Management Basics, and HCPro Effective Peer Review.

For more information about available risk management services for current policyholders, please contact riskmanagement@aig.com

Lexington Insurance Company, an AIG company, is a leading U.S.-based surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. The term AIG refers to American International Group, Inc. property and casualty insurance operations, including related property and casualty business divisions, but not to any specific subsidiary insurance company. Coverage is subject to actual policy language. Certain products and services may be provided by independent third parties. Licensed, surplus lines brokers may obtain products and services from Lexington Insurance Company or from Lexington Specially Insurance Agency, Inc. (CAlicense no. #6003097), an AIG subsidiary services and administrator for Lexington Insurance Company and other AIG embeddings and administrator for Lexington Insurance Company and other AIG embeddings. In the Insurance Company and other AIG embeddings are provided by International Group, Inc. property and casualty insurance Company and other AIG embeddings are provided by other AIG embeddings are provided by independent third parties. Licensed, surplus lines brokers may obtain products and services from Lexington Insurance Company and other AIG embeddings are provided by independent third parties. Licensed, surplus lines insurers do not generally fund and services may be provided by other AIG embeddings are provided by other AIG

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