Lexington Healthcare remains committed to providing complimentary, comprehensive policyholder risk management resources designed to mitigate today’s medical malpractice liability exposures. Listed below are examples of its available risk management services, depending on policy type.

**2023 Quarterly Webinars**

Invitations and registration links to our quarterly risk management webinars are sent to ALL Lexington Healthcare policyholders approximately one month prior to the webinar. 2023 topics include:

- **Workplace Violence: Evaluating Your Threat Assessment Procedures**
  - January 26, 2023 at 2 pm ET

- **Hospital at Home: Risk Management Implications**
  - March 23, 2023 at 2 pm ET

- **The Impact of Innovative Technology on Patient Care**
  - May 18, 2023 at 2 pm ET

- **Advancing Medical Staff Credentialing and Privileging: Taking Your Program To The Next Level**
  - November 9, 2023 at 2 pm ET

**Risk Management Services**

- **Risk Management Consultation**
  - Value-add Risk Management consultations at riskmanagement@aig.com are available for ALL Lexington Healthcare policyholders Monday to Friday from 9 to 5 EST, to provide risk management support to policyholders when the need and questions arise.

- **“Did You Know?” Risk Management Advisories, Alerts and Updates**
  - Our “Did You Know?” risk management advisories, alerts and updates are sent to ALL Lexington Healthcare policyholders periodically to provide timely information on current and emerging risk management topics. Previously published topics include: Permissible Texting in Healthcare, Emergency Department Call Coverage: Privileging Language, Root Cause Analysis (RCA): An Overview of Issues to Consider when Conducting an RCA and When an Active Shooter Incident Occurs in Healthcare, Arming of Security Personnel in Hospitals, Telemedicine: Healthcare Professional Liability Risk Management Concerns.

- **Crisis Prevention and Verbal De-escalation Training (Live Remote/Onsite Options Available)**
  - Depending on the policy type, Lexington Healthcare policyholder may have access to our Crisis Prevention Institute (CPI) certified instructor who will work with your facility to provide training and teach staff proven strategies for de-escalating and responding to a potentially violent situation before it escalates.

- **Workplace Violence Risk Management Resource Library**
  - Workplace violence is much more common in healthcare facilities than other industries. Lexington Healthcare Risk Management is now offering exclusive access to our policyholder Workplace Violence Risk Management Resource Library developed in conjunction with ECRI. This robust resource library provides access to complimentary value-add workplace violence and behavioral health resources to assist facilities in their risk management efforts.

- **RiskTool Advantage**
  - Lexington Healthcare policyholders are provided with access to AIG RiskTool Advantage®, at no additional cost. This robust web-based system provides many sources of information, previously recorded webinars, advisories, assessment tools, and training for segments of the healthcare industry including hospitals and various ambulatory care settings such as ambulatory surgery and home care.

For more information about available risk management services for current policyholders, please contact riskmanagement@aig.com.