Client Risk Solutions
Going beyond insurance

Overview
For nearly a century AIG has handled millions of business insurance claims throughout the world, giving us a vast storehouse of data and insights across the entire spectrum of risk that businesses face.

On top of this global experience we’ve overlaid industry leading analysis, expertise and innovation to create a range of cutting edge, data driven services to help clients identify and reduce the risks they face now and in the future.

We’ve grouped these services together under the umbrella of Client Risk Solutions (CRS) and evolved our capabilities in order to help our client’s to reduce their total cost of risk.

Protecting Property
Protecting People
Protecting Performance

Get the full CRS story at www.aig.com/CRS
Protecting Property
Wide-ranging capabilities that reduce a client’s total cost of risk.

Risk Engineering
AIG’s 700 worldwide property risk engineers and liability risk consultants partner with our clients and brokers to understand their needs, improve their risk controls, lower their cost of risk and maximize their business continuity.

Property Analytics
Our analytics capabilities give clients a holistic view of their property exposures, helping them understand their catastrophe and non-catastrophe exposures by assessing the risks that have driven historical losses, revealing the most likely future losses (including climate change considerations) and the likelihood of extreme losses.

Environmental Risk Solutions
Environmental risks present demanding and complex technical, operational, legal, regulatory and reputational challenges to businesses. We have dedicated risk consultants with decades of environmental risk management experience, including professional engineers, geologists, chemists, biologists, and environmental scientists with deep industry backgrounds.

Marine Loss Control Engineering
Our Marine Loss Control Engineering team provides a wide range of expert risk management services to identify, quantify and minimize clients’ marine exposures.

Security, Terrorism and Crisis Solutions
Client Risk Solutions Security Solutions team offers clients our global depth of experience in handling all aspects of operational security through preparation, prevention and response. We tailor our assessment and risk engineering services to match each client’s unique requirements.

Innovation and Technology
Our best minds are working with industry-leading experts to integrate advanced technology and future looking innovations into the solutions we can offer our clients.

- Internet of Things
- Wearable Technology
- Supercomputing
- Virtual Reality
- Drones

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Liability Risk Consulting
Our liability risk consultants combine decades of industry-specific expertise, data-driven insights and the power of technology with best-in-class service to deliver the right solutions to manage and prevent risk. This is all designed to help clients assess their risks and pinpoint those safety loss drivers that have the greatest potential impact on their business and employees.

Client Centric Analytics
Client Centric Analytics (CCA) turns data into actionable insights by evaluating and analyzing a clients’ exposure to various risks such as supply chain, fraud, cyber, terrorism and natural catastrophe’s as well as attritional losses. CCA can pinpoint loss drivers, improve safety and ultimately reduce the total cost of risk across industry groups.

Driver Safety
AIG is a recognized leader in commercial fleet safety risk consulting. Our team of consultants stays abreast of the rapidly changing technology landscape and partners with our clients to adopt safety focused policies, procedures and technologies based on their individual needs and resources.

Worker Safety eLearning
We have developed a suite of innovative online worker safety eLearning resources for AIG policyholders. AIG Liability policyholders have access to a web-based system that provides access to training, best practices and more, to help improve their risk management practices.

Healthcare and Patient Safety
AIG has been a recognized leader in healthcare risk management for more than 20 years, helping hospitals, senior care facilities, clinics, and other healthcare facilities reduce their risks and improve their patients’ safety.

Aviation Loss Control
Client Risk Solutions (CRS) staff trained in Aviation can perform Safety Management Systems reviews in order to identify the efficacy of a client’s safety policies and procedures, safety risk management, safety assurance and safety promotion. In addition, we can review a client’s Risk Register and evaluate the effectiveness and relevance of their incident/accident reporting and existing loss control measures. We can also provide this service via desk-top analysis.

Product Liability & Safety
Studies show that Product Liability defense costs and verdicts are often higher than any other type of claim. And for many industries, the direct and indirect costs of a product recall push losses even higher. To help our clients prepare for the product liability risks of today and tomorrow, our Risk Consultants collaborate with our claims and underwriting teams on our clients’ true product liability exposure.

Industry Focus
Combining our broad capabilities under one centralized team allow CRS to take a holistic approach to our client’s risks and the industry they operate in.

- Manufacturing
- Higher Education
- Financial Institutions
- Healthcare
- Energy
- Others

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Business Interruption
Our Business Impact Specialist team offers a range of business impact related risk engineering services. We provide comprehensive business interruption assessments including income valuations, interdependency evaluations, make-up capacity assessments and business continuity planning support.

Cyber Loss Control
Cyber risks are recognized as one of the top business risks in every geography around the world. We are committed to helping our clients get ahead of the cyber risk curve by showing them how to proactively manage their cybersecurity, including how to understand and recognize their exposures and how to remediate their exposures.

Enterprise Risk Management
Enterprise Risk Management helps an organization assess its full spectrum of risks from insurable risks, to financial risks (e.g. currency movements), operational risks (e.g. product failure) and strategic risks (e.g. social trends) and manage the combined impact of those risks as an interrelated portfolio.

Fraud
AIG Global Investigative Services (GIS) provides expert, end-to-end services to help clients detect, investigate and prevent fraud as well as managing regulatory fraud reporting and compliance requirements.

Supply Chain Assessment
Our Business Impact engineering services analyze and assess clients’ global supply chain risks using leading-edge loss estimate tools to identify high risk suppliers. Following an initial assessment, our specialists can then focus on quantifying the risk and testing mitigation strategies through our advanced comprehensive modeling analytics, visualization and risk assessment capabilities.

Knowledge Center
Drawing on expertise and insight from across our global operations and business lines, CRS releases a broad catalogue of resources addressing risks and emerging issues facing our clients.

- Thought Leadership
- Webcasts
- Insight Library

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