

Empowering colleagues to **deliver quality**

AIG has always had a spirit of perseverance and a mindset of determination as we strive to achieve meaningful outcomes for our stakeholders.

Where our culture has evolved the most is our sense of alignment on common goals.

To make exceptional work possible, AIG focuses on offering high-quality learning, development and wellness opportunities.

The value of these efforts is evident. Since the onset of the pandemic, AIG colleagues drove significant progress and performance improvements, and in some cases even accelerated results, across our strategic priorities.

We enhanced our virtual learning curriculum to foster and encourage the continued development of our colleagues' skills and capabilities to prepare them for future opportunities and new challenges. In 2021, AIG colleagues completed 772,000 training and development courses on AIG's platform.

AIG continues to invest in opportunities for colleagues to take care of their mental and physical health through the Wellness at AIG program and company-wide wellness days off. In 2021, we gave each global colleague two wellness days off, which was in addition to annual paid time off.

Employee Resource Groups and volunteerism events are often virtual, and therefore, accessible to colleagues globally — supporting a sense of connectedness and belonging while enabling increased engagement. Giving, pro bono activity and volunteerism were at an all-time high in 2021.

Together, we made AIG a better, higher-quality company than when we entered the pandemic, and we are committed to doing more of the same — as a team.