Cautionary Statement Regarding Forward-Looking Information, Comment on Regulation G and Other Information

This document and the remarks made within this presentation may include, and officers and representatives of American International Group, Inc. (AIG) may from time to time make and discuss, projections, goals, assumptions and statements that may constitute “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only a belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG’s control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as “will,” “believe,” “anticipate,” “expect,” “intend,” “plan,” “focused on achieving,” “view,” “target,” “goal” or “estimate.” These projections, goals, assumptions and statements may relate to future actions, prospective services or products, future performance or results of current and anticipated services or products, sales efforts, expenses, the outcome of contingencies such as legal proceedings, anticipated organizational, business or regulatory changes, the effect of catastrophes, such as the COVID-19 crisis, and macroeconomic events, anticipated dispositions, monetization and/or acquisitions of businesses or assets, or successful integration of acquired businesses, management succession and retention plans, exposure to risk, trends in operations and financial results. It is possible that AIG’s actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG’s actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include: the adverse impact of COVID-19, including with respect to AIG’s business, financial condition and results of operations; changes in market and industry conditions, including the significant global economic downturn, volatility in financial and capital markets, prolonged economic recovery and disruptions to AIG’s operations driven by COVID-19 and responses thereto, including new or changed governmental policy and regulatory actions; the occurrence of catastrophic events, both natural and man-made, including COVID-19, other pandemics, civil unrest and the effects of climate change; AIG’s ability to successfully dispose of, monetize and/or acquire businesses or assets or successfully integrate acquired businesses, including any separation of the Life and Retirement business from AIG and the impact any separation may have on AIG, its businesses, employees, contracts and customers; AIG’s ability to effectively execute on AIG 200 transformational programs designed to achieve underwriting excellence, modernization of AIG’s operating infrastructure, enhanced user and customer experiences and unification of AIG; the impact of potential information technology, cybersecurity or data security breaches, including as a result of cyber-attacks or security vulnerabilities, the likelihood of which may increase due to extended remote business operations as a result of COVID-19; disruptions in the availability of AIG’s electronic data systems or those of third parties; availability and affordability of reinsurance; the effectiveness of our risk management policies and procedures, including with respect to our business continuity and disaster recovery plans; nonperformance or defaults by counterparties, including Fortitude Reinsurance Company Ltd. (Fortitude Re); changes in judgments concerning potential cost-saving opportunities; concentrations in AIG’s investment portfolios; changes to the valuation of AIG’s investments; changes to our sources of or access to liquidity; actions by rating agencies with respect to our credit and financial strength ratings; changes in judgments or assumptions concerning insurance underwriting and insurance liabilities; the effectiveness of strategies to recruit and retain key personnel and to implement effective succession plans; the requirements, which may change from time to time, of the global regulatory framework to which AIG is subject; significant legal, regulatory or governmental proceedings; changes in judgments concerning the recognition of deferred tax assets and the impairment of goodwill; and such other factors discussed in Part II, Item 7. Management’s Discussion and Analysis of Financial Condition and Results of Operations (MD&A) and Part I, Item 1A. Risk Factors in AIG’s Annual Report on Form 10-K for the year ended December 31, 2020 (which will be filed with the Securities and Exchange Commission), Part I, Item 2. MD&A in AIG’s Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2020, Part I, Item 2. MD&A in AIG’s Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2020, Part I, Item 2. MD&A in AIG’s Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2020, and Part II, Item 7. MD&A and Part I, Item 1A. Risk Factors in AIG’s Annual Report on Form 10-K for the year ended December 31, 2019.

On October 26, 2020, AIG announced its intention to separate the Life and Retirement business from AIG. This document and the remarks made within this presentation are not an offer to sell, or a solicitation of an offer to buy any securities.

AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.

This document and the remarks made orally may also contain certain financial measures not calculated in accordance with generally accepted accounting principles (non-GAAP). The reconciliation of such measures to the most comparable GAAP measures in accordance with Regulation G is included in the earnings release and Fourth Quarter 2020 Financial Supplement available in the Investor Information section of AIG's corporate website, www.aig.com, as well as in the Appendix to this presentation.

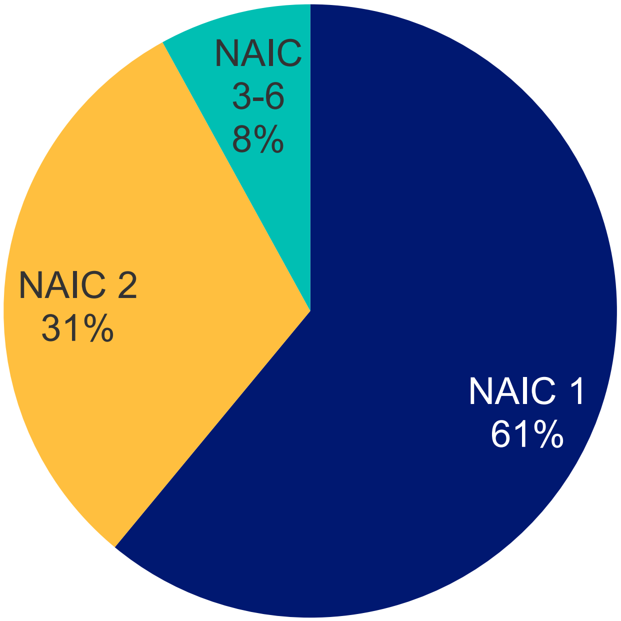
Note: Amounts presented may not foot due to rounding.

Fourth Quarter 2020

Financial Detail

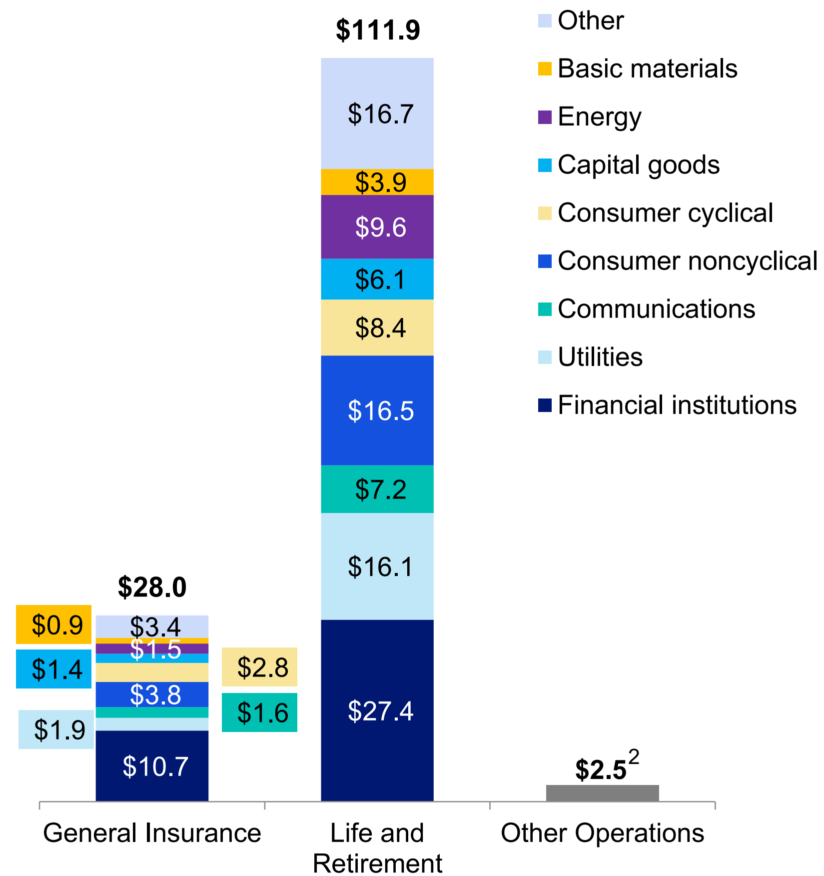
AIG's corporate debt investment portfolio is well diversified by industry sector; credit quality remains strong with limited ratings downgrades in 4Q20

Fixed Maturity Securities by NAIC Designation
December 31, 2020 – $240.5B[1]



Fair value of total Fixed Maturity securities increased 2% since September 30, 2020

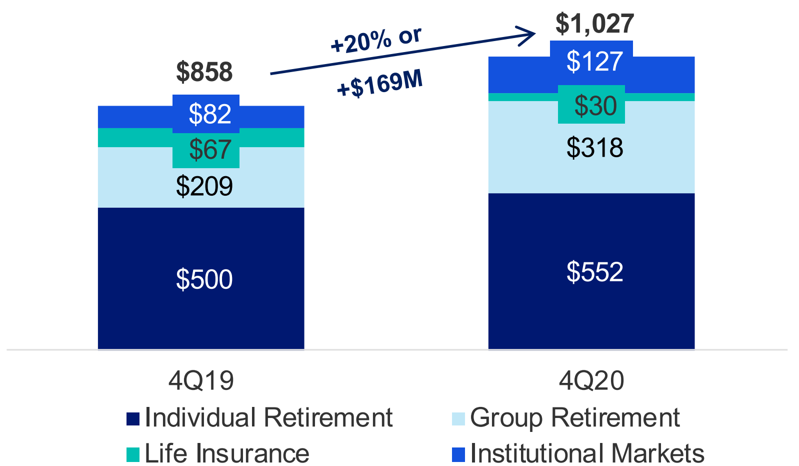
Corporate Debt by Industry Sector
December 31, 2020 – $142.0B[1]



Note: Amounts shown for segments are before consolidation and eliminations.
1) Asset balances exclude Fortitude Re Funds Withheld Assets.
2) Other Operations by industry sector breakout is not shown due to scale.

Life and Retirement: Strong increase in APTI compared to 4Q19 driven by higher NII and lower GOE, partially offset by base spread compression and COVID-19 mortality

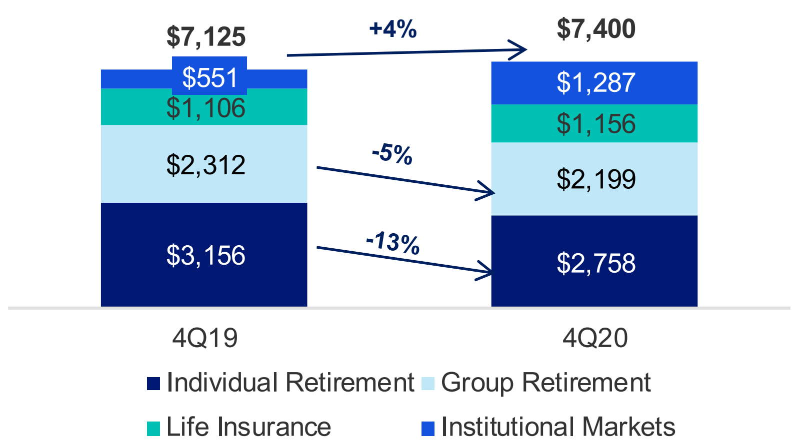
Adjusted Pre-Tax Income (APTI) ($M)



Key Takeaways

- 4Q20 APTI reflects higher NII, APTI basis, driven by private equity returns, which are reported on a one quarter lag, and favorable impacts from lower interest rates and tighter credit spreads resulting in higher call and tender income; and lower GOE. The increase in APTI was partially offset by base spread compression and, in Life Insurance, impacts from COVID-19 mortality claims
- Favorable GOE reflects AIG 200 efficiencies and other cost savings as a result of COVID-19
- Premiums and deposits rose 4% benefitting from strong GIC[1] demand in Institutional Markets, while Individual and Group Retirement continue to recover from the broad industry sales channel disruptions resulting from COVID-19 and headwinds from low interest rates

Premiums and Deposits ($M)



Noteworthy Items ($M, unless noted)

	4Q19	4Q20	Variance
Return on adjusted segment common equity (Annualized)	14.3%	16.0%	1.7%
Noteworthy Items ($M)	**4Q19**	**4Q20**	**Variance**
Return on alternative investments	$ 101	$ 293	$ 192
Other yield enhancements	$ 93	$ 206	$ 113
Includes:			
Fair value changes on Fixed Maturity Securities - Other accounted under FVO	$ 16	$ 19	$ 3
All other yield enhancements	$ 77	$ 187	$ 110

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Note (March 1, 2021): Return on adjusted segment common equity has been updated to reflect revisions to segment balance sheets and debt and interest allocated to segments.

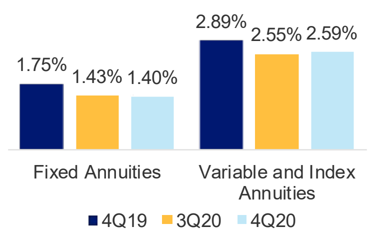
1) GIC is defined as Guaranteed Investment Contracts.

Life and Retirement: Individual and Group Retirement APTI up 10% and 52%, respectively, driven by strong equity markets and favorable impacts from lower interest rates and tighter credit spreads, partially offset by base spread compression

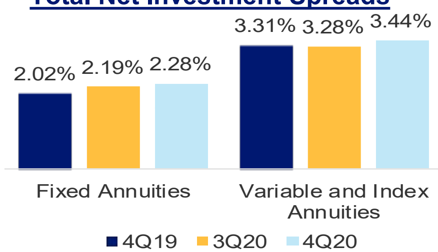
Individual Retirement*

Premiums and Deposits ($M)	Net Flows ($M)	Assets Under Administration ($B)	APTI ($M)
$2,758 (-13% vs. 4Q19)	($878)	$ 163.4 (+5% vs. 4Q19)	$552 (+10% vs. 4Q19)

Base Net Investment Spreads



Total Net Investment Spreads



Key Takeaways

4Q20 vs 4Q19 APTI results reflect

Favorable impacts from:

- Equity markets resulting in higher fees and favorable alternatives, mainly from private equity returns
- Lower interest rates and tighter credit spreads
- Total investment spreads

Unfavorable impacts from:

- Base spread compression

Other Key Metrics

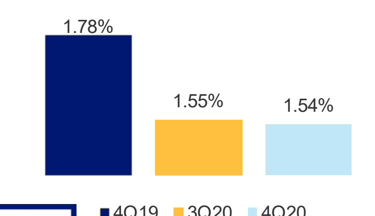
Favorable impacts from:

- Net flows
- Assets under administration growth

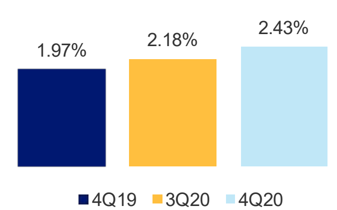
Group Retirement

Premiums and Deposits ($M)	Net Flows ($M)	Assets Under Administration ($B)	APTI ($M)
$2,199 (-5% vs. 4Q19)	($153)	$ 130.1 (+10% vs. 4Q19)	$318 (+52% vs. 4Q19)

Base Net Investment Spreads



Total Net Investment Spreads



Key Takeaways

4Q20 vs 4Q19 APTI results reflect

Favorable impacts from:

- Equity markets resulting in higher fees, lower DAC amortization and favorable alternatives, mainly from private equity returns
- Lower interest rates and tighter credit spreads
- Lower GOE
- Total investment spreads

Unfavorable impacts from:

- Base spread compression

Other Key Metrics

Favorable impacts from

- Net flows
- Assets under administration growth

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* Includes Retail Mutual Funds

Life and Retirement: Life Insurance APTI reflects COVID-19 mortality impact, offset in part by strong private equity returns and favorable impacts from lower interest rates and tighter credit spreads; Institutional Markets APTI reflects strong private equity returns and growth in reserves

Life Insurance

($M)	
New Business Sales	$104 (-5% vs. 4Q19)
Domestic US	*65%*
International	*35%*
Premiums and Deposits	$1,156 (+5% vs. 4Q19)
APTI	$30 (-55% vs. 4Q19)

Key Takeaways

4Q20 vs 4Q19 APTI results reflect

Favorable impacts from:

- Equity markets returns from favorable alternatives, mainly higher private equity returns
- Lower interest rates and tighter credit spreads
- Lower GOE

Unfavorable impacts from:

- Mortality, driven by COVID-19
- Lower reinvestment rates

Other Key Metrics

Unfavorable impacts from:

- New business sales impact on APTI

Institutional Markets

($M)	
APTI	$127 (+55% vs. 4Q19)

Key Takeaways

4Q20 vs 4Q19 APTI results reflect

Favorable impacts from:

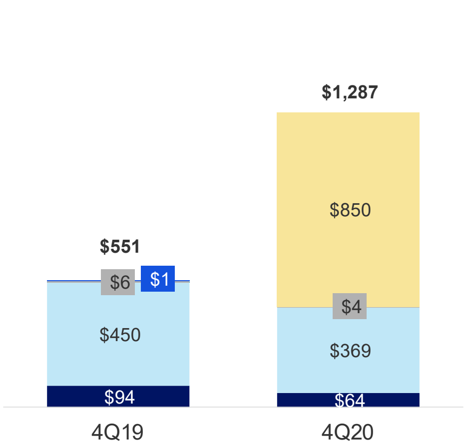
- Equity markets returns from favorable alternatives, mainly higher private equity returns
- Higher base investment income, growth in reserves

Other Key Metrics

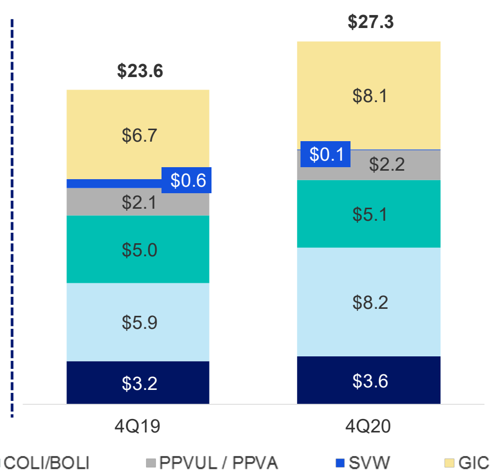
Favorable impacts from:

- Growth in reserves, including 4Q20 GIC issuance

Premiums and Deposits ($M)



GAAP Reserves ($B)



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Definitions: GIC = Guaranteed Investment Contracts | SVW = Stable Value Wrap | COLI/BOLI = Corporate and Bank-owned life insurance | PRT = Pension Risk Transfer | PPVUL/PPVA = Private placement variable life and annuities

Other Operations: APTL increased principally due to higher consolidation and eliminations from consolidated investment entities, the sale of Fortitude in 2Q20, as well as higher interest expense from May 2020 bond issuance

($M)	4Q19	4Q20
Corporate and Other	($301)	($519)
Asset Management	10	91
Adjusted pre-tax loss before consolidation and eliminations	**($291)**	**($428)**
Consolidation and eliminations:		
Consolidation and eliminations – Consolidated investment entities	(126)	(285)
Consolidation and eliminations – Other	(8)	(7)
Total Consolidation and eliminations	(134)	(292)
Adjusted pre-tax loss	**($425)**	**($720)**

Key Takeaways:

- Fourth quarter APTL was $720M, including $292M of reductions from consolidation and eliminations, compared to APTL of $425M, including $134M of reductions from consolidation and eliminations, in the prior year quarter. The increase in consolidation and eliminations from 4Q19 reflects the impact of consolidated investment entities
- Before consolidation and eliminations, the increase in APTL was primarily due to lower NII associated with available for sale securities; the sale of Fortitude in 2Q20, which had APTI of $70M in 4Q19; and increased interest expense related to debt issuances in 2Q20

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Full Year 2020

Financial Detail

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FY'20 APTI of $3.0B reflects higher CATs, including COVID-19, and lower NII than the prior year; General Insurance AYCR, as adjusted, improved 1.9 pts; Life and Retirement APTI nearly flat

($M, except per common share amounts)	FY'19	FY'20	Variances
Adjusted pre-tax income (loss):			
General Insurance	$3,533	$1,901	($1,632)
Life and Retirement	3,553	3,531	(22)
Other Operations[1]	(1,616)	(2,429)	(813)
Total adjusted pre-tax income	**$5,470**	**$3,003**	**($2,467)**
AATI attributable to AIG common shareholders	**$4,078**	**$2,201**	**($1,877)**
AATI per diluted share attributable to AIG common shareholders	**$4.58**	**$2.52**	**($2.06)**
Net income (loss) attributable to AIG common shareholders	**$3,326**	**($5,973)**	**($9,299)**
Consolidated adjusted ROCE	**8.3%**	**4.4%**	**(3.9) pts**
General Insurance underwriting ratios:			**B / (W)**
Loss ratio	65.2%	71.0%	(5.8) pts
Less: impact on loss ratio			
Catastrophe losses and reinstatement premiums	(4.8%)	(10.3%)	(5.5) pts
Prior year development	1.1%	0.1%	(1.0) pts
Adjustments for ceded premium under reinsurance contracts and other	0.1%	0.0%	(0.1) pts
Accident year loss ratio, as adjusted	**61.6%**	**60.8%**	**0.8 pts**
Expense ratio	34.4%	33.3%	1.1 pts
Accident year combined ratio, as adjusted	**96.0%**	**94.1%**	**1.9 pts**
Calendar year combined ratio	**99.6%**	**104.3%**	**(4.7) pts**

Key Takeaways

- General Insurance APTI decreased by $1.6B from FY'19 primarily due to:
  - $1.2B increase in CATs including $1.1B of COVID-19 CATs,
  - $0.5B decrease in NII, APTI basis, and
  - 1.0 pt decrease in favorable PYD ratio reflecting lower favorable PYD in FY'20 compared to FY'19;
  - partially offset by 1.9 pt improvement in AYCR, as adjusted
- Life and Retirement APTI was nearly flat; results reflect the impact of COVID-19 mortality, base spread compression and lower FVO bond income, almost entirely offset by higher private equity returns and favorable impacts from lower interest rates and tighter credit spreads resulting in higher call and tender income
- Other Operations APTL was $2.4B, including $0.5B of reductions from consolidation and eliminations, compared to $1.6B, including $0.3B of reductions from consolidation and eliminations, in the prior year quarter. The increase in consolidation and eliminations reflects the impact of consolidated investment entities. Before consolidation and eliminations, the increase in the pre-tax loss was primarily due to the sale of Fortitude in 2Q20, lower NII associated with available for sale securities (excluding Fortitude), and increased interest expense related to debt issuances in 2Q20

1) Other Operations is primarily comprised of corporate, our institutional asset management business and consolidation and eliminations.

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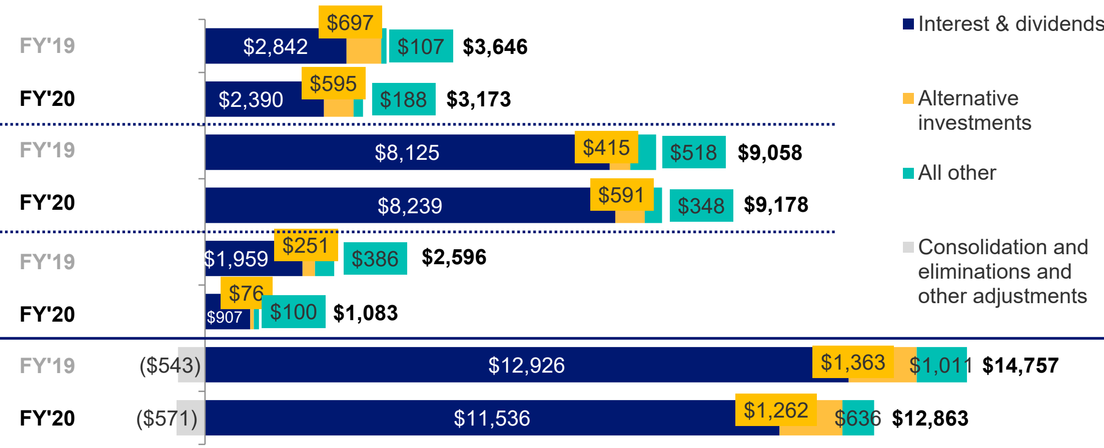
GII, APTI basis[1], decrease of $1.9B reflects the June 2020 Fortitude sale, lower FVO bond income, and yield compression on available for sale securities

Invested Assets & Gross Investment Income, APTI Basis[1]

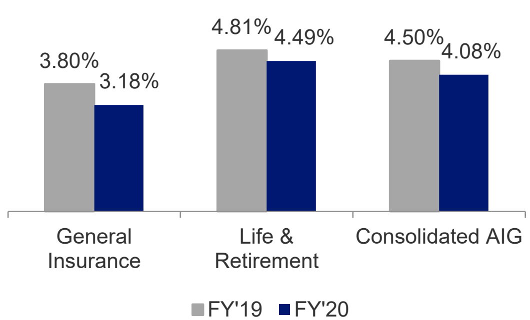
FY'20 Invested Assets			
$B	Fixed Maturities	Alternatives	All Other
General Insurance	$75.9	$5.3	$2.8
Life & Retirement	$187.3	$3.9	$4.4
Other Operations[1]	$10.1	($1.2)	$7.4
Total AIG	**$273.3**	**$8.0**	**$14.6**

Gross Investment Income, APTI basis[1] ($M)



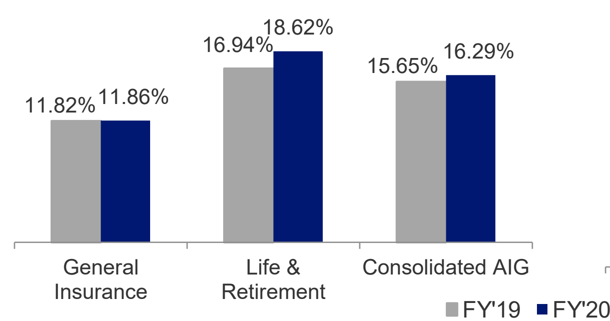
FY'20 and FY'19 Annualized Investment Yields

Fixed Maturities[2]

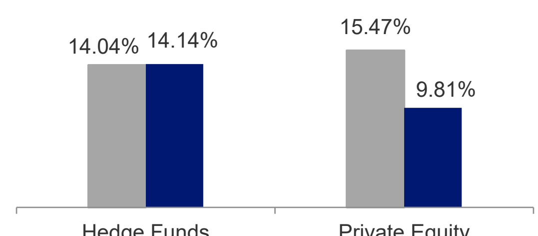


Alternative Investments[3]

Total Alternative Investments



Consolidated AIG Hedge Funds & Private Equity



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1) FY'20 and FY'19 includes GII $521M ($499M on a net basis) and $2.0B ($1.9B on a net basis), respectively, related to investment income on Fortitude assets. Excluding Fortitude, FY'20 and FY'19 GII, APTI basis, is $12,342M and $12,806M, respectively, and NII, APTI basis, is $11,822M and $12,490M, respectively.
2) Interest and dividends include amounts related to commercial mortgage loan prepayments and call and tender income; Life and Retirement annualized yields include yield on collateral related to hedging program.
3) Alternative investment income includes income on hedge funds, private equity funds and affordable housing partnerships.

FY'19 and FY'20 noteworthy items

	FY'19 – Income / (Loss)			FY'20 – Income / (Loss)		
($M, except per share amounts)	**Pre-tax**	**After-tax[1]**	**EPS – diluted[2]**	**Pre-tax**	**After-tax[1]**	**EPS – diluted[2]**
CATs excluding General Insurance COVID-19 CATs	($1,273)	($1,006)	($1.13)	($1,358)	($1,073)	($1.23)
General Insurance COVID-19 CATs	-	-	-	(1,093)	(863)	(0.99)
Favorable/(unfavorable) PYD	294	232	0.26	74	58	0.07
Charge related to annual actuarial assumption update in Life and Retirement	(173)	(137)	(0.15)	(107)	(85)	(0.10)
Investment Performance:						
Better than expected alternative investment returns[3,4]	451	356	0.40	572	452	0.52
Better than expected fair value changes on Fixed Maturity Securities – Other accounted under FVO[3]	20	16	0.02	157	124	0.14
Total noteworthy items – APTI basis	**($681)**	**($538)**	**($0.60)**	**($1,755)**	**($1,386)**	**($1.59)**

1) Computed using a U.S. statutory tax rate of 21%.
2) Computed using weighted average diluted shares on an operating basis, which is provided on page 6 of the 4Q20 Financial Supplement.
3) The annualized expected rate of return for FY'19 and FY'20 is 8% and 6% for alternative investments and 6% and 4% for FVO fixed maturity securities, respectively.
4) Alternative investment returns reflect General Insurance and Life and Retirement alternative investment income only and exclude Other Operations, which includes the impact of consolidation and eliminations. On an AIG consolidated basis, better than expected alternative investment returns were $395M, pre-tax, in FY'19 and $460M, pre-tax, in FY'20.

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AIG 200, a global, multi-year initiative to achieve transformational change and $1B of GOE savings; FY'20 exit run-rate savings of ~$400M, exceeding original GOE target of $300M by ~33%

General Insurance	1	The **Standard Commercial Underwriting Platform** will modernize global underwriting capabilities by simplifying processes and tools to create a contemporary data architecture
	2	Transform **Japan business** into a next-generation digital insurance company with the ability to offer "anywhere, anytime, any device" experience
	3	Improve decision-making in **Private Client Group** through modernizing legacy technology and moving to digitized workloads
Shared Services	4	Create **AIG Global Operations**, a multifunctional, fully integrated operating model with digitally enabled end-to-end process and increased scope and scale
Information Technology	5	Transform **IT operating model**
	6	Build a modern, scalable and secure **technology foundation** to improve operational stability and enable faster business technology deployment
Finance	7	Transform **Finance operating model**
	8	Modernize infrastructure through technology solutions and simplify **finance and actuarial processes**, while materially improving **analytics capabilities**
Procurement	9	Create a highly efficient **global procurement and sourcing organization** to leverage our purchasing power, maximize value, minimize risk, and support sustained profitable growth
Real Estate	10	**Optimize portfolio** to ensure it is cost effective, resilient and reflective of global footprint

AIG 200 Costs to Achieve and GOE Benefits

($M)	2020 Estimate	2020 Actual	Targets 2021E	Targets 2022E	Total	Comments
Investment / Costs to Achieve						
Capitalized assets, not in APTI initially	$100	~$80	$200	$120	**$400**	Amortized / depreciated in GOE / APTI when IT or capital asset placed into service[1]
Restructuring and Other charges, offset by Gain on Sale, in Net Income	$250	~$150	$300	$450	**$900**	Modest impact to APTI; primarily related to professional, IT and other restructuring fees, offset by gain on sale on divested entities
Total investment	**$350**	**~$230**	**$500**	**$570**	**$1,300**	
Run-rate net GOE savings, cumulative[1]	**$300**	**~$400**	**$650**	**$1,000**		Estimated exit run-rate savings will emerge over a period of time, beginning in 2020, as a result of actions taken in the AIG 200 program
Annual net benefit to APTI	**$150**	**~$175**				Estimated GOE benefit in 2020 as a result of actions taken in the AIG 200 program

1) Targets assume estimated amortization / depreciation related to the capitalized assets of ~$10M-$15M and ~$25M-$30M for 2021 and 2022, respectively. Targets assume that the unamortized balance will be expensed at ~$50M per year from 2023-2027 and the remainder will trail off in the periods thereafter.

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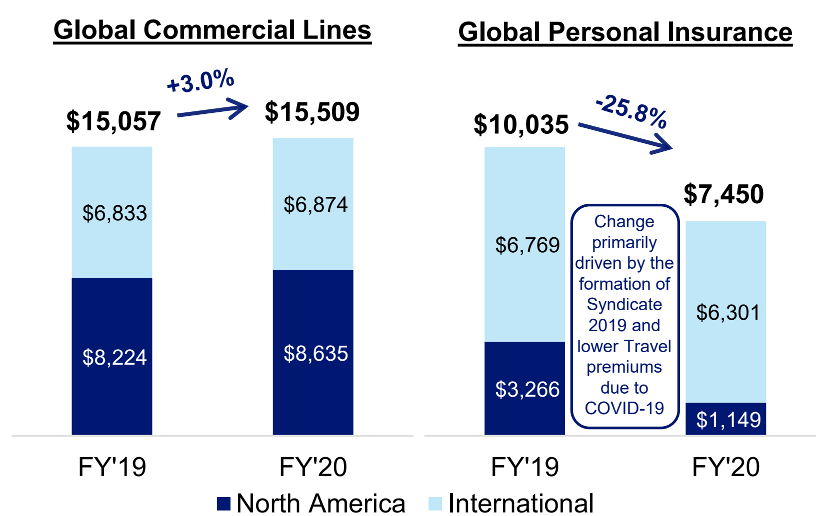
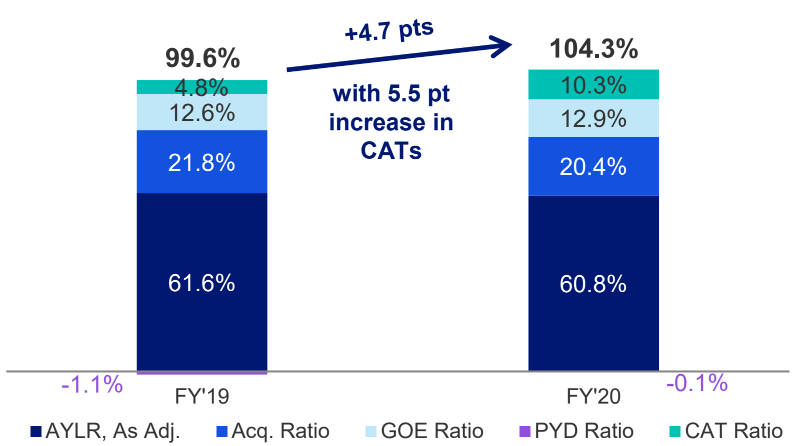
General Insurance: 1.9 pts better AYCR, as adjusted; 3.4 pt improvement in Global Commercial Lines due to improved business mix as a result of underwriting actions

($M)	FY'19	FY'20
Net premiums written	**$25,092**	**$22,959**
Net premiums earned	**$26,438**	**$23,662**
Loss and loss adjustment expense	17,246	16,803
Acquisition expenses	5,774	4,821
General operating expenses	3,329	3,062
Underwriting income (loss)	**$89**	**($1,024)**
Net investment income	**$3,444**	**$2,925**
Adjusted pre-tax income	**$3,533**	**$1,901**
Note: Impact of CATs[1], pre-tax	**($1,257)**	**($2,428)**

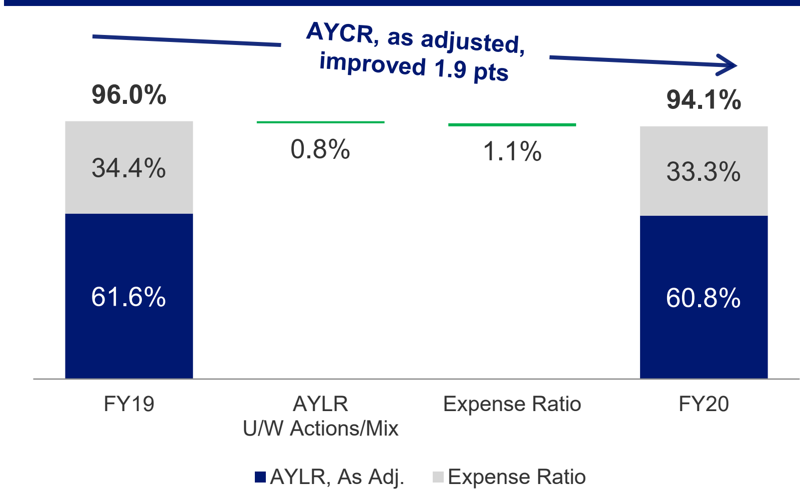
Net Premiums Written ($M)



Calendar Year Combined Ratios[2]



Accident Year Combined Ratios (excl. CATs) walk



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1) FY'20 includes non-COVID-19 CATs of $1,335M and COVID-19 CATs of $1,093M, pre-tax.
2) FY'19 CYCR includes adjustments for ceded premium under reinsurance contracts and other of (0.1) pts.

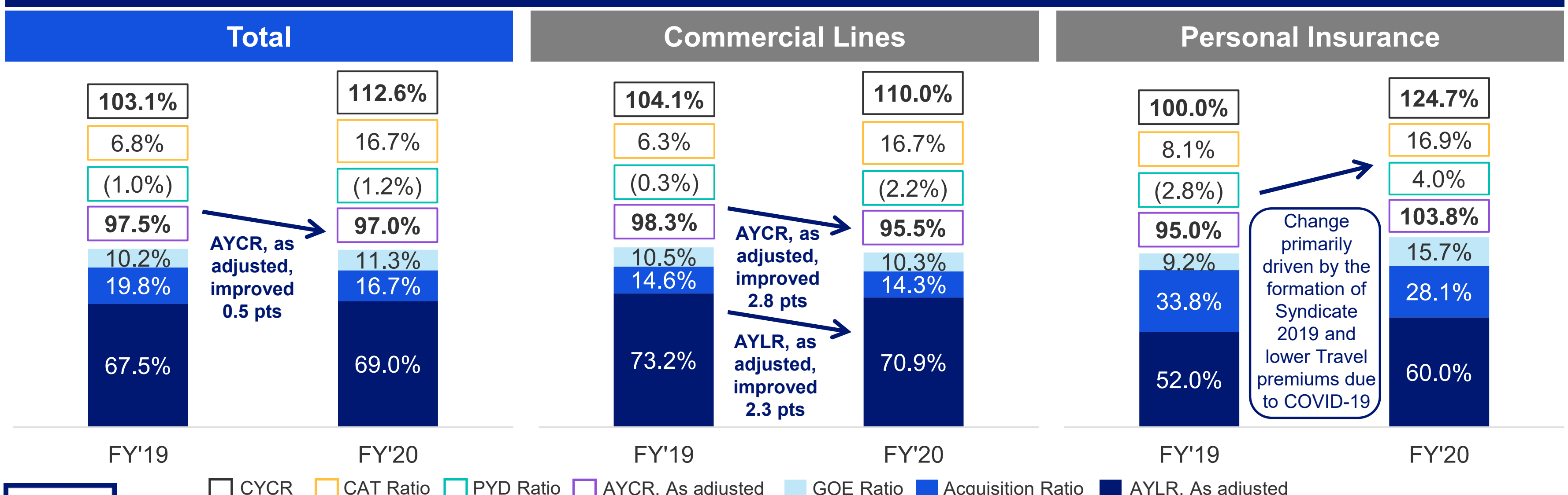
General Insurance: Strong 2.8 pt improvement in North America Commercial AYCR, as adjusted; Personal Insurance impacted by Travel and Syndicate 2019

($M)	FY'19	FY'20
Net premiums written	**$11,490**	**$9,784**
Commercial Lines	8,224	8,635
Personal Insurance	3,266	1,149
Net premiums earned	**$12,136**	**$10,302**
Commercial Lines	8,877	8,516
Personal Insurance	3,259	1,786
Underwriting loss	**($365)**	**($1,301)**
Commercial Lines	(364)	(861)
Personal Insurance	(1)	(440)
Note: Impact of CATs, pre-tax	**($827)**	**($1,737)**

Key Takeaways:

- NA Commercial Lines NPW grew 5% over the prior year reflecting strong rate momentum, improved retention and higher writings in AIG Re. NA Personal Insurance NPW decreased as a result of the impact from COVID-19 on the Travel business, and cessions pursuant to a series of quota share reinsurance agreements placed in the 2Q20 related to Syndicate 2019
- NA Commercial Lines AYCR, as adjusted, improved 2.8 pts due to enhanced risk selection along with higher rate change, as well as a lower expense ratio due to changes in the business mix and expense discipline
- NA Personal Insurance AYCR, as adjusted, increased 8.8 pts due to the impact on the loss ratio of COVID-19 on Travel and the change in business mix driven by a series of quota share reinsurance agreements as described above. The GOE ratio was also impacted by the reduction in net premiums earned
- CATs of $1.7B; $1.0B related to non-COVID-19 CATs and $0.7B related to COVID-19 CATs
- Favorable PYD of $157M with $239M favorable PYD in Commercial Lines and $82M in unfavorable PYD in Personal Insurance; PYD reflects $211M of favorable amortization from the ADC

North America Combined Ratios[1]



1) FY'19 CYCR includes adjustments for ceded premium under reinsurance contracts and other of (0.2) pts, (0.2) pts, and (0.3) pts in Total North America, North America Commercial Lines, and North America Personal Insurance, respectively.

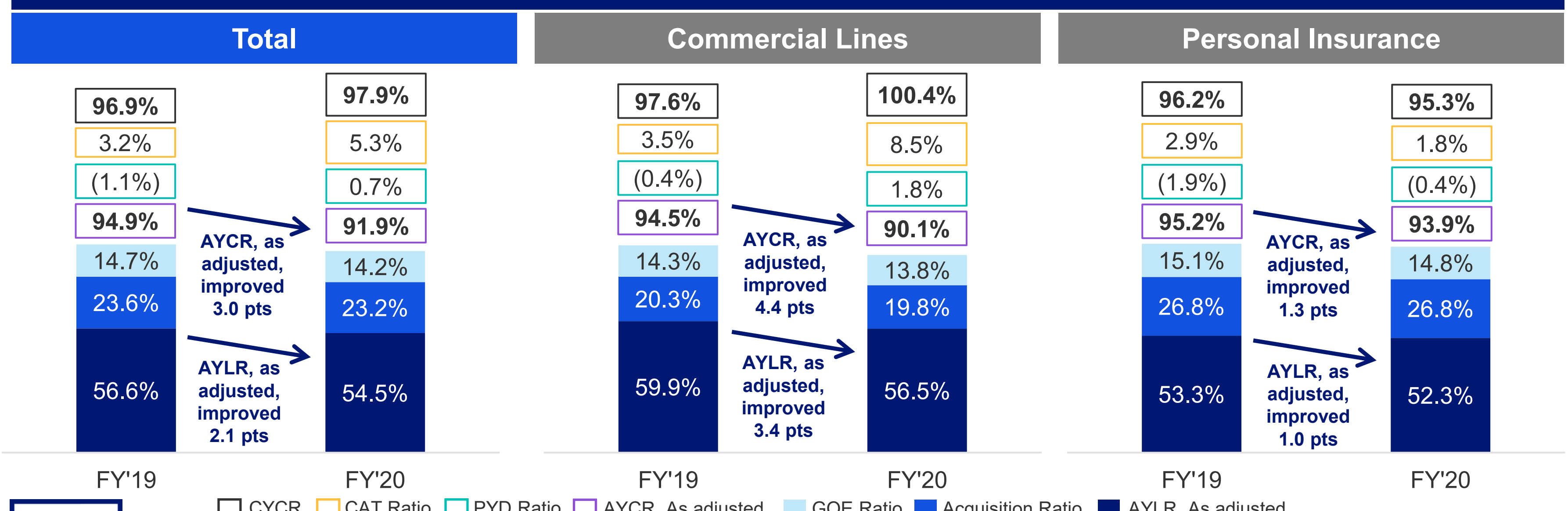
General Insurance: 3.0 pt improvement in International AYCR, as adjusted, due to improved risk selection, rate increases, and ongoing expense discipline

($M)	FY'19	FY'20
Net premiums written	**$13,602**	**$13,175**
Commercial Lines	6,833	6,874
Personal Insurance	6,769	6,301
Net premiums earned	**$14,302**	**$13,360**
Commercial Lines	7,087	6,927
Personal Insurance	7,215	6,433
Underwriting income	**$454**	**$277**
Commercial Lines	177	(27)
Personal Insurance	277	304
Note: Impact of CATs, pre-tax	**($430)**	**($691)**

Key Takeaways:

- International Commercial Lines NPW grew 1% and International Personal Insurance NPW decreased 7% largely from the adverse impact of COVID-19 on Travel, Accident & Health (A&H) and Personal Lines (Auto and Personal Property)
- International Commercial Lines AYCR, as adjusted, improved 4.4 pts due to enhanced risk selection along with rate increases and ongoing expense discipline
- International Personal Insurance AYCR, as adjusted, improved 1.3 pts reflecting lower claims frequency and changes in business mix
- CATs of $691M; $301M related to non-COVID-19 CATs and $390M related to COVID-19 CATs
- Unfavorable PYD of $81M with $112M unfavorable PYD in Commercial Lines and $31M in favorable PYD in Personal Insurance

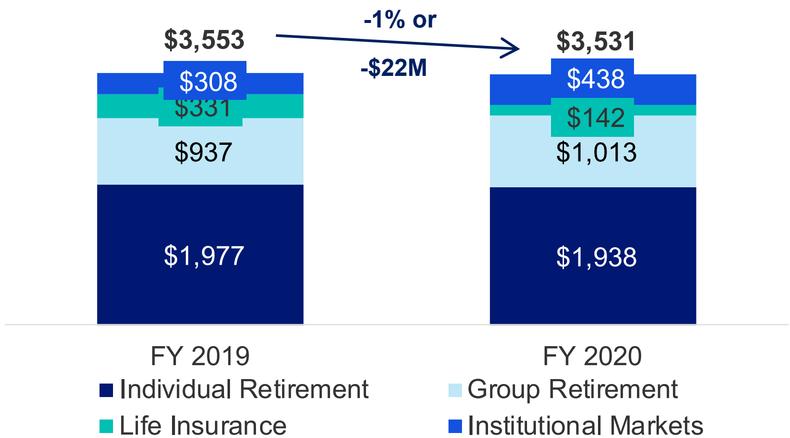
International Combined Ratios[1]



1) FY'19 CYCR includes adjustments for ceded premium under reinsurance contracts and other of (0.1) pts in Total International.

Life and Retirement: Stable APTI in 2020 despite COVID-19 mortality and base spread compression impacts that were largely offset by strong equity markets and higher call and tender income

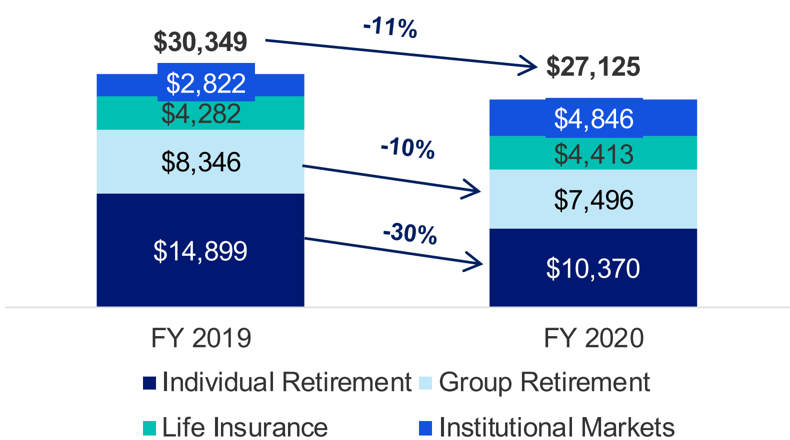
Adjusted Pre-Tax Income (APTI) ($M)



Key Takeaways

- APTI reflects the impact of COVID-19 mortality, base spread compression and lower fair value option bond income, offset by higher private equity returns, and favorable impacts from lower interest rates and tighter credit spreads resulting in higher call and tender income
- 2020 premiums and deposits were negatively impacted by industry sales channel disruptions resulting from COVID-19 and headwinds from low interest rates

Premiums and Deposits ($M)



Noteworthy Items ($M, unless noted)

	2019	2020	Variance
Return on adjusted segment common equity (Annualized)	14.5%	13.6%	-0.9%
Noteworthy Items ($M)	**2019**	**2020**	**Variance**
Annual actuarial assumption updates	$ (144)	$ (107)	$ 37
Return on alternative investments	$ 416	$ 591	$ 175
Other yield enhancements	$ 583	$ 682	$ 99
Includes:			
Fair value changes on Fixed Maturity Securities - Other accounted under FVO	$ 192	$ 58	$ (134)
All other yield enhancements	$ 391	$ 624	$ 233

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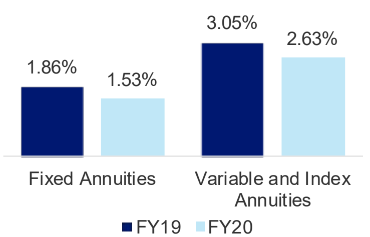
Note (March 15, 2021): Return on adjusted segment common equity has been updated to reflect revisions to segment balance sheets and debt and interest allocated to segments.

Life and Retirement: Individual and Group Retirement APTI reflect strong equity markets, offset largely by base spread compression and lower income from FVO bonds

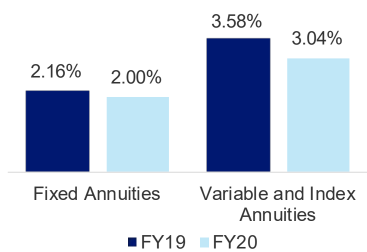
Individual Retirement*

Premiums and Deposits ($M)	Net Flows ($M)	Assets Under Administration ($B)	APTI ($M)
$10,370 (-30% vs. FY19)	($4,728)	$ 163.4 (+5% vs. FY19)	$1,938 (-2% vs. FY19)

Base Net Investment Spreads



Total Net Investment Spreads



Key Takeaways

FY20 vs FY19 APTI results reflect

Favorable impacts from:

- Equity markets resulting in higher fees and favorable alternatives, mainly from private equity returns
- Lower GOE

Unfavorable impacts from:

- Lower FVO assets, offset in part by favorable impact from lower interest rates and tighter credit spreads
- Unfavorable impact from annual actuarial assumption update
- Base spread compression
- Total investment spreads

Other Key Metrics

Favorable impacts from:

- Assets under administration growth

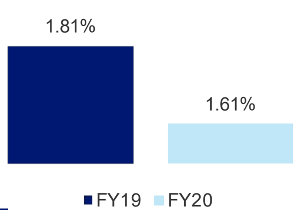
Unfavorable impacts from:

- Net flows

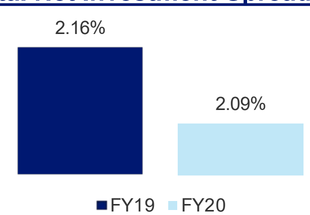
Group Retirement

Premiums and Deposits ($M)	Net Flows ($M)	Assets Under Administration ($B)	APTI ($M)
$7,496 (-10% vs. FY19)	($1,940)	$ 130.1 (+10% vs. FY19)	$1,013 (+8% vs. FY19)

Base Net Investment Spreads



Total Net Investment Spreads



Key Takeaways

FY20 vs FY19 APTI results reflect

Favorable impacts from:

- Equity markets resulting in higher fees, lower DAC amortization and favorable alternatives, mainly from private equity returns
- Favorable impact from annual actuarial assumption update

Unfavorable impacts from:

- Lower FVO assets, offset in part by favorable impact from lower interest rates and tighter credit spreads
- Base spread compression
- Total investment spreads

Other Key Metrics

Favorable impacts from:

- Net flows
- Assets under administration growth

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* Includes Retail Mutual Funds

Life and Retirement: Life Insurance 2020 APTI declined driven by higher mortality due to COVID-19, offset in part by strong equity markets; Institutional Markets APTI reflects strong private equity returns and growth in reserves

Life Insurance

($M)	
New Business Sales	$455 (-9% vs. FY19)
Domestic US	*59%*
International	*41%*
Premiums and Deposits	$4,413 (+3% vs. FY19)
APTI	$142 (-57% vs. FY19)

Key Takeaways

FY20 APTI vs FY19 results reflect

Favorable impacts from:

- Equity markets resulting in favorable alternatives, mainly from private equity returns
- Lower GOE

Unfavorable impacts from:

- Lower FVO assets, offset in part by favorable impact from lower interest rates and tighter credit spreads
- Unfavorable impact from annual actuarial assumption update
- Mortality, driven by COVID-19
- Lower reinvestment rates

Other Key Metrics

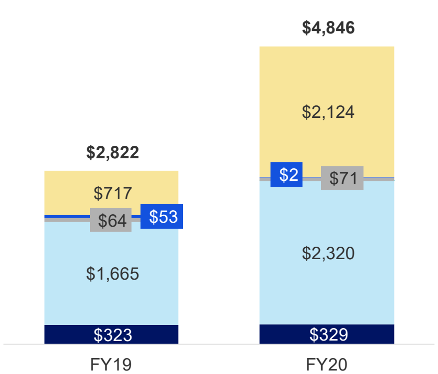
Unfavorable impacts from:

- New business sales impact on APTI

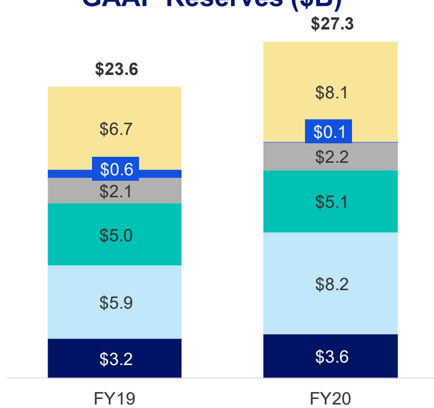
Institutional Markets

($M)	
APTI	$438 (+42% vs. FY19)

Premiums and Deposits ($M)



GAAP Reserves ($B)



Structured Settlements | PRT | COLI/BOLI | PPVUL / PPVA | SVW | GIC

Key Takeaways

FY20 vs F19 APTI results reflect

Favorable impacts from:

- Equity markets resulting in favorable alternatives, mainly from private equity returns
- Higher base investment income, growth in reserves

Unfavorable impacts from:

- Lower FVO assets, offset in part by favorable impact from lower interest rates and tighter credit spreads

Other Key Metrics

Favorable impacts from:

- Growth in reserves

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Definitions: GIC = Guaranteed Investment Contracts | SVW = Stable Value Wrap | COLI/BOLI = Corporate and Bank-owned life insurance | PRT = Pension Risk Transfer | PPVUL/PPVA = Private placement variable life and annuities

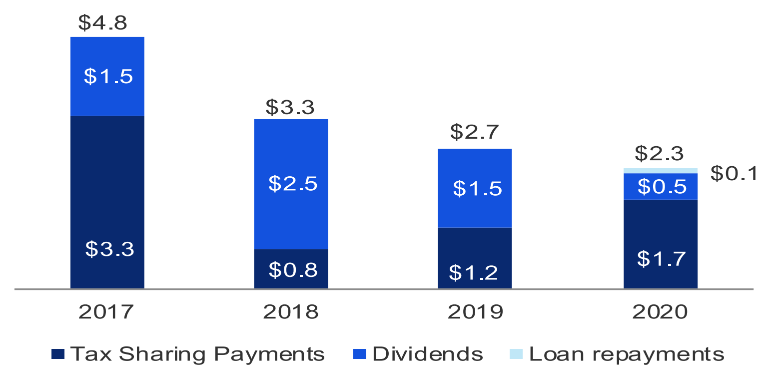
Life and Retirement: Balance sheet, capital generation and liquidity remained strong in 2020

Strong Balance Sheet Fundamentals

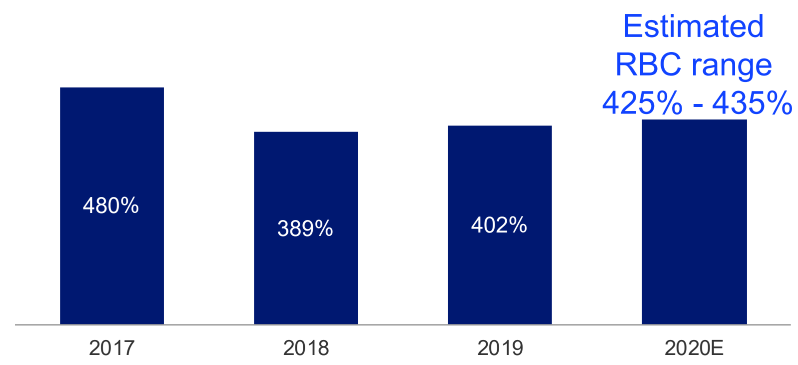
- Post-Fortitude sale, relatively limited net exposure to legacy blocks of business; no Long-Term Care exposure and limited pre-financial crisis Variable Annuities guarantees
- Disciplined pricing approach across a diverse set of products
- ~91% investment grade corporate debt investment portfolio, as of December 31, 2020, positioned well to navigate stress scenarios
- Estimated YE20 statutory capital levels improved from YE19 and remain above the target capital range, with modest impacts from investment downgrades and credit losses

On October 26, 2020, AIG announced its intention to separate its Life and Retirement business from AIG. No decisions have yet been made regarding the structure of the initial disposition of up to a 19.9% interest in the Life and Retirement business. In addition, any separation transaction will be subject to the satisfaction of various conditions and approvals, including approval by the AIG Board of Directors, receipt of insurance and other required regulatory approvals, and satisfaction of any applicable requirements of the Securities and Exchange Commission. No assurance can be given regarding the form that a separation transaction may take or the specific terms or timing thereof, or that a separation will in fact occur

Dividends and Tax Sharing Payments ($B)[1]



Fleet RBC[2]



1) Includes US Life Companies. 2020 dividends reflect the impact of lower dividends from certain subsidiaries due to $615M of proceeds from the sale of the majority interests in Fortitude Group Holdings LLC in June 2020 (Majority Interest Fortitude Sale) being retained at AIG rather than contributed to the Life and Retirement business, and a corresponding amount being retained by the Life and Retirement business rather than dividend up to AIG. Proceeds of $0.1B contributed to certain Life and Retirement subsidiaries as a result of the Majority Interest Fortitude Sale are excluded from the FY2020 results above.
2) FY'20 RBC ratio is a preliminary range and subject to change with completion of statutory closing process. The RBC drop in 2018 due to tax reform and NYDFS additional cash flow testing requirements.

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Other Operations: APTL increased principally due to the sale of Fortitude in 2Q20, lower NII associated with available for sale securities (excluding Fortitude), the impact of consolidated investment entities on consolidation and eliminations, as well as higher interest expense from May 2020 bond issuance

($M)	FY'19	FY'20
Corporate and Other	($1,378)	($2,041)
Asset Management	66	78
Adjusted pre-tax loss before consolidation and eliminations	**($1,312)**	**($1,963)**
Consolidation and eliminations:		
Consolidation and eliminations – Consolidated investment entities	(327)	(457)
Consolidation and eliminations – Other	23	(9)
Total Consolidation and eliminations	(304)	(466)
Adjusted pre-tax loss	**($1,616)**	**($2,429)**

Key Takeaways:

- Other Operations APTL was $2.4B, including $0.5B of reductions from consolidation and eliminations, compared to $1.6B, including $0.3B of reductions from consolidation and eliminations, in the prior year quarter. The increase in consolidation and eliminations reflects the impact of consolidated investment entities
- Before consolidation and eliminations, the increase in APTL was primarily due to the sale of Fortitude in 2Q20, lower NII associated with available for sale securities (excluding Fortitude), and increased interest expense related to debt issuances in 2Q20

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Glossary of Non-GAAP Financial Measures and Non-GAAP Reconciliations

Glossary of Non-GAAP Financial Measures

Glossary of Non-GAAP

Throughout this presentation, we present our financial condition and results of operations in the way we believe will be most meaningful and representative of our business results. Some of the measurements we use are "Non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for generally accepted accounting principles in the United States. The non-GAAP financial measures we present may not be comparable to similarly-named measures reported by other companies. The reconciliations of such measures to the most comparable GAAP measures in accordance with Regulation G are included within the relevant tables or in the Fourth Quarter 2020 Financial Supplement available in the Investor Information section of AIG's website, www.aig.com.

We may use certain non-GAAP operating performance measures as forward-looking financial targets or projections. These financial targets or projections are provided based on management's estimates. The most directly comparable GAAP financial targets or projections would be heavily dependent upon results that are beyond management's control and the outcome of these items could be significantly different than management's estimates. Therefore, we do not provide quantitative reconciliations for these financial targets or projections as we cannot predict with accuracy future actual events (e.g., catastrophe losses) and impacts from changes in macro-economic market conditions, including the interest rate environment (e.g. net reserve discount change and returns on alternative investments).

We use the following operating performance measures because we believe they enhance the understanding of the underlying profitability of continuing operations and trends of our business segments. We believe they also allow for more meaningful comparisons with our insurance competitors. When we use these measures, reconciliations to the most comparable GAAP measure are provided on a consolidated basis.

- **Adjusted Pre-tax Income (APTI)** is derived by excluding the items set forth below from income from continuing operations before income tax. This definition is consistent across our segments. These items generally fall into one or more of the following broad categories: legacy matters having no relevance to our current businesses or operating performance; adjustments to enhance transparency to the underlying economics of transactions; and measures that we believe to be common to the industry. APTI is a GAAP measure for our segments. Excluded items include the following:
  - changes in fair value of securities used to hedge guaranteed living benefits;
  - changes in benefit reserves and deferred policy acquisition costs (DAC), value of business acquired (VOBA), and sales inducement assets (SIA) related to net realized capital gains and losses;
  - changes in the fair value of equity securities;
  - net investment income on Fortitude Re funds withheld assets post deconsolidation of Fortitude Re;
  - following deconsolidation of Fortitude Re, net realized capital gains and losses on Fortitude Re funds withheld assets held by AIG in support of Fortitude Re's reinsurance obligations to AIG (Fortitude Re funds withheld assets);
  - loss (gain) on extinguishment of debt;
  - all net realized capital gains and losses except earned income (periodic settlements and changes in settlement accruals) on derivative instruments used for non-qualifying (economic) hedging or for asset replication. Earned income on such economic hedges is reclassified from net realized capital gains and losses to specific APTI line items based on the economic risk being hedged (e.g. net investment income and interest credited to policyholder account balances);
  - income or loss from discontinued operations;
  - net loss reserve discount benefit (charge);
  - pension expense related to a one-time lump sum payment to former employees;
  - income and loss from divested businesses;
  - non-operating litigation reserves and settlements;
  - restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify our organization;
  - the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain;
  - integration and transaction costs associated with acquiring or divesting businesses;
  - losses from the impairment of goodwill; and
  - non-recurring costs associated with the implementation of non-ordinary course legal or regulatory changes or changes to accounting principles.
- **Adjusted After-tax Income attributable to AIG Common Shareholders (AATI)** is derived by excluding the tax effected adjusted pre-tax income (APTI) adjustments described above, dividends on preferred stock, and the following tax items from net income attributable to AIG:
  - deferred income tax valuation allowance releases and charges;
  - changes in uncertain tax positions and other tax items related to legacy matters having no relevance to our current businesses or operating performance; and
  - net tax charge related to the enactment of the Tax Cuts and Jobs Act (Tax Act);

  and by excluding the net realized capital gains (losses) and other charges from noncontrolling interests.

Glossary of Non-GAAP Financial Measures

Glossary of Non-GAAP

- **Book Value per Common Share, Excluding Accumulated Other Comprehensive Income (AOCI) adjusted for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets and Deferred Tax Assets (DTA) (Adjusted Book Value per Common Share)** is used to show the amount of our net worth on a per-common share basis after eliminating items that can fluctuate significantly from period to period including changes in fair value of AIG's available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. This measure also eliminates the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. In addition, we adjust for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets since these fair value movements are economically transferred to Fortitude Re. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in these book value per common share metrics. Adjusted Book Value per Common Share is derived by dividing Total AIG common shareholders' equity, excluding AOCI adjusted for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets, and DTA **(Adjusted Common Shareholders' Equity)**, by total common shares outstanding.
- **Book Value per Common Share, Excluding Goodwill, Value of Business Acquired (VOBA), Value of Distribution Channel Acquired (VODA), Other Intangible Assets, AOCI adjusted for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets, and Deferred Tax Assets (DTA) (Adjusted Tangible Book Value per Common Share)** is used to provide more accurate measure of the realizable value of shareholder on a per-common share basis. Adjusted Tangible Book Value per Common Share is derived by dividing Total AIG common shareholders' equity, excluding intangible assets, AOCI adjusted for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets, and DTA **(Adjusted Tangible Common Shareholders' Equity)**, by total common shares outstanding.
- **AIG Return on Common Equity (ROCE) – Adjusted After-tax Income Excluding AOCI adjusted for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets and DTA (Adjusted Return on Common Equity)** is used to show the rate of return on common shareholders' equity. We believe this measure is useful to investors because it eliminates items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. This measure also eliminates the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. In addition, we adjust for the cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets since these fair value movements are economically transferred to Fortitude Re. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Adjusted Return on Common Equity. Adjusted Return on Common Equity is derived by dividing actual or annualized adjusted after-tax income attributable to AIG common shareholders by average Adjusted Common Shareholders' Equity.
- **General Insurance and Life and Retirement Adjusted Segment Common Equity** is based on segment equity adjusted for the attribution of debt and preferred stock (Segment Common Equity) and is consistent with AIG's Adjusted Common Shareholders' Equity definition.
- **General Insurance and Life and Retirement Return on Adjusted Segment Common Equity – Adjusted After-tax Income (Return on Adjusted Segment Common Equity)** is used to show the rate of return on Adjusted Segment Common Equity. Return on Adjusted Segment Common Equity is derived by dividing actual or annualized Adjusted After-tax Income by Average Adjusted Segment Common Equity.
- **Adjusted After-tax Income Attributable to General Insurance and Life and Retirement** is derived by subtracting attributed interest expense, income tax expense and attributed dividends on preferred stock from APTI. Attributed debt and the related interest expense and dividends on preferred stock are calculated based on our internal allocation model. Tax expense or benefit is calculated based on an internal attribution methodology that considers among other things the taxing jurisdiction in which the segments conduct business, as well as the deductibility of expenses in those jurisdictions.

Glossary of Non-GAAP Financial Measures

Glossary of Non-GAAP

- **Adjusted Revenues** exclude Net realized capital gains (losses), income from non-operating litigation settlements (included in Other income for GAAP purposes) and changes in fair value of securities used to hedge guaranteed living benefits (included in Net investment income for GAAP purposes). Adjusted revenues is a GAAP measure for our segments.
- **Ratios:** We, along with most property and casualty insurance companies, use the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every $100 of net premiums earned, the amount of losses and loss adjustment expenses (which for General Insurance excludes net loss reserve discount), and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. Our ratios are calculated using the relevant segment information calculated under GAAP, and thus may not be comparable to similar ratios calculated for regulatory reporting purposes. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and associated ratios.
- **Accident year loss and combined ratios, as adjusted:** both the accident year loss and combined ratios, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior year development, net of premium adjustments, and the impact of reserve discounting. Natural catastrophe losses are generally weather or seismic events having a net impact on AIG in excess of $10 million each and man-made catastrophe losses, such as terrorism and civil disorders that exceed the $10 million threshold. We believe that as adjusted ratios are meaningful measures of our underwriting results on an ongoing basis as they exclude catastrophes and the impact of reserve discounting which are outside of management's control. We also exclude prior year development to provide transparency related to current accident year results.

  <u>Underwriting ratios are computed as follows:</u>

  a) Loss ratio = Loss and loss adjustment expenses incurred ÷ Net premiums earned (NPE)

  b) Acquisition ratio = Total acquisition expenses ÷ NPE

  c) General operating expense ratio = General operating expenses ÷ NPE

  d) Expense ratio = Acquisition ratio + General operating expense ratio

  e) Combined ratio = Loss ratio + Expense ratio

  f) Catastrophe losses (CATs) and reinstatement premiums = [Loss and loss adjustment expenses incurred – (CATs)] ÷ [NPE +/(-) CYRIPs] – Loss ratio

  g) Accident year loss ratio, as adjusted (AYLR) = [Loss and loss adjustment expenses incurred – CATs – PYD] ÷ [NPE +/(-) Reinstatement premiums related to catastrophes (CYRIPs) +/(-) RIPs related to prior year catastrophes (PYRIPs) + (Additional) returned premium related to PYD on loss sensitive business ((AP)RP) + Adjustment for ceded premiums under reinsurance contracts related to prior accident years]

  h) Accident year combined ratio, as adjusted = AYLR + Expense ratio

  i) Prior year development net of (additional) return premium related to PYD on loss sensitive business = [Loss and loss adjustment expenses incurred – CATs – PYD] ÷ [NPE +/(-) CYRIPs +/(-) PYRIPs + (AP)RP] – Loss ratio – CAT ratio
- **Premiums and deposits:** includes direct and assumed amounts received and earned on traditional life insurance policies, group benefit policies and life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts, Federal Home Loan Bank (FHLB) funding agreements and mutual funds.

Results from discontinued operations are excluded from all of these measures.

Non-GAAP Reconciliations
Adjusted Pre-tax and After-tax Income - Consolidated

(in millions)	Quarterly 4Q19	Quarterly 4Q20	Twelve Months Ended December 31, 2019	Twelve Months Ended December 31, 2020
Pre-tax income (loss) from continuing operations	$ 1,036	$ (558)	$ 5,287	$ (7,293)
Adjustments to arrive at Adjusted pre-tax income (loss)				
Changes in fair value of securities used to hedge guaranteed living benefits	(11)	(17)	(194)	(41)
Changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains (losses)	(95)	(217)	(56)	(12)
Changes in the fair value of equity securities	(152)	(216)	(158)	(200)
Loss (gain) on extinguishment of debt	19	(3)	32	12
Net investment income on Fortitude Re funds withheld assets (a)	-	(479)	-	(1,053)
Net realized capital (gains) losses on Fortitude Re funds withheld assets (a)	-	(335)	-	(463)
Net realized capital (gains) losses on Fortitude Re funds withheld embedded derivative (a)	-	1,152	-	2,645
Net realized capital (gains) losses (b)	313	1,472	(456)	97
(Income) loss from divested businesses	71	(127)	75	8,525
Non-operating litigation reserves and settlements	(8)	(16)	(2)	(21)
Favorable prior year development and related amortization changes ceded under retroactive reinsurance agreements	(56)	(150)	(267)	(221)
Net loss reserve discount charge	35	475	955	516
Integration and transaction costs associated with acquiring or divesting businesses	8	5	24	12
Restructuring and other costs	44	111	218	435
Non-recurring costs related to regulatory or accounting changes	7	19	12	65
Adjusted pre-tax income	**$ 1,211**	**$ 1,116**	**$ 5,470**	**$ 3,003**

(a) Represents activity subsequent to the deconsolidation of Fortitude Re on June 2, 2020.

(b) Includes all net realized capital gains and losses except earned income (periodic settlements and changes in settlement accruals) on derivative instruments used for non-qualifying (economic) hedging or for asset replication and net realized gains and losses on Fortitude Re funds withheld assets.

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Non-GAAP Reconciliations
Adjusted Pre-tax and After-tax Income - Consolidated

(in millions)	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
After-tax net income (loss), including noncontrolling interests	**$ 869**	**$ (16)**	**$ 4,169**	**$ (5,829)**
Noncontrolling interests (income) loss	60	(37)	(821)	(115)
Net income (loss) attributable to AIG	**$ 929**	**$ (53)**	**$ 3,348**	**$ (5,944)**
Dividends on preferred stock	7	7	22	29
Net income (loss) attributable to AIG common shareholders	**$ 922**	**$ (60)**	**$ 3,326**	**$ (5,973)**
Adjustments to arrive at Adjusted after-tax income (loss) (amounts net of tax, at U.S. statutory tax rate for each respective period, except where noted):				
Changes in uncertain tax positions and other tax adjustments (a)	7	(336)	30	(132)
Deferred income tax valuation allowance (releases) charges (b)	(3)	(157)	(43)	(65)
Changes in fair value of securities used to hedge guaranteed living benefits	(9)	(13)	(154)	(32)
Changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains (losses)	(75)	(171)	(44)	(9)
Changes in the fair value of equity securities	(120)	(171)	(125)	(158)
Loss (gain) on extinguishment of debt	15	(2)	25	10
Net investment income on Fortitude Re funds withheld assets(c)	-	(378)	-	(832)
Net realized capital (gains) losses on Fortitude Re funds withheld assets(c)	-	(264)	-	(365)
Net realized capital (gains) losses on Fortitude Re funds withheld embedded derivative (c)	-	910	-	2,090
Net realized capital (gains) losses (d)(e)	258	1,141	(357)	75
(Income) loss from discontinued operations and divested businesses (e)	14	(21)	18	6,911
Non-operating litigation reserves and settlements	(7)	(13)	(2)	(17)
Favorable prior year development and related amortization changes ceded under retroactive reinsurance agreements	(45)	(119)	(211)	(175)
Net loss reserve discount charge	28	375	754	407
Integration and transaction costs associated with acquiring or divesting businesses	6	4	19	9
Restructuring and other costs	35	88	172	344
Non-recurring costs related to regulatory or accounting changes	6	15	10	51
Noncontrolling interests primarily related to net realized capital gains (losses) of Fortitude Holdings' standalone results (f)	(109)	(1)	660	62
Adjusted after-tax income attributable to AIG common shareholders	**$ 923**	**$ 827**	**$ 4,078**	**$ 2,201**
Weighted average diluted shares outstanding (g)	**896.4**	**868.4**	**889.5**	**869.3**
Income (loss) per common share attributable to AIG common shareholders (diluted) (g)	**$ 1.03**	**$ (0.07)**	**$ 3.74**	**$ (6.88)**
Adjusted after-tax income per common share attributable to AIG common shareholders (diluted)	**1.03**	**0.94**	**4.58**	**2.52**

(a) Includes the tax audit resolution related to the IRS audit settlement for tax years 1991-2006 and the write-down of net operating loss deferred tax assets in certain foreign jurisdictions, which is offset by valuation allowance release.
(b) Twelve months ended December 31, 2020 includes valuation allowance established against a portion of foreign tax credit carryforwards of AIG's U.S. federal consolidated income tax group, as well as net valuation allowance release in certain foreign jurisdictions for the three- and twelve-months ended December 31, 2020.
(c) Represents activity subsequent to the deconsolidation of Fortitude Re on June 2, 2020.
(d) Includes all net realized capital gains and losses except earned income (periodic settlements and changes in settlement accruals) on derivative instruments used for non-qualifying (economic) hedging or for asset replication and net realized gains and losses on Fortitude Re funds withheld assets.
(e) Includes the impact of non-U.S. tax rates which differ from the applicable U.S. statutory tax rate and tax-only adjustments.
(f) Prior to June 2, 2020, noncontrolling interests was primarily due to the 19.9 percent investment in Fortitude by an affiliate of The Carlyle Group L.P. (Carlyle), which occurred in the fourth quarter of 2018. Carlyle was allocated 19.9 percent of Fortitude Holdings' standalone financial results through the June 2, 2020 closing date of the Majority Interest Fortitude Sale. Fortitude Holdings' results were mostly eliminated in AIG's consolidated income from continuing operations given that its results arose from intercompany transactions. Noncontrolling interests was calculated based on the standalone financial results of Fortitude Holdings. The most significant component of Fortitude Holdings' standalone results was the change in fair value of the embedded derivatives which changes with movements in interest rates and credit spreads, and which was recorded in net realized capital gains and losses of Fortitude Holdings. In accordance with AIG's adjusted after-tax income definition, realized capital gains and losses are excluded from noncontrolling interests. Subsequent to the Majority Interest Fortitude Sale, AIG owns 3.5 percent of Fortitude Holdings and no longer consolidates Fortitude Holdings in its financial statements as of such date. The minority interest in Fortitude Holdings is carried at cost within AIG's Other invested assets, which was $100 million as of December 31, 2020.
(g) Because we reported a net loss attributable to AIG common shareholders for the three and twelve months ended December 31, 2020, all common stock equivalents are anti-dilutive and are therefore excluded from the calculation of diluted shares and diluted per share amounts.

AIG

Non-GAAP Reconciliations
Book Value Per Common Share

(in millions, except per common share data)	As of December 31, 2019	As of December 31, 2020	September 30, 2020
Book Value Per Common Share			
Total AIG shareholders' equity	$ 65,675	$ 66,362	$ 64,108
Less: Preferred equity	485	485	485
Total AIG common shareholders' equity (a)	65,190	65,877	63,623
Less: Accumulated other comprehensive income (AOCI)	4,982	13,511	10,978
Add: Cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets	-	4,657	4,392
Less: Deferred tax assets (DTA)*	8,977	7,907	8,123
Total adjusted common shareholders' equity (b)	$ 51,231	$ 49,116	$ 48,914
Total common shares outstanding (c)	870.0	861.6	861.4
Book value per common share (a÷c)	$ 74.93	$ 76.46	$ 73.86
Adjusted book value per common share (b÷c)	58.89	57.01	56.78
Tangible Book Value Per Common Share			
Total AIG common shareholders' equity (a)	$ 65,190	$ 65,877	$ 63,623
Less Intangible Assets:			
Goodwill	4,038	4,074	4,026
Value of business acquired	317	126	122
Value of distribution channel acquired	536	497	507
Other intangibles	333	319	322
Total intangibles assets	5,224	5,016	4,977
Less: Accumulated other comprehensive income (AOCI)	4,982	13,511	10,978
Add: Cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets	-	4,657	4,392
Less: Deferred tax assets (DTA)*	8,977	7,907	8,123
Total adjusted tangible common shareholders' equity (d)	$ 46,007	$ 44,100	$ 43,937
Total common shares outstanding (c)	870.0	861.6	861.4
Adjusted tangible book value per common share (d÷c)	$ 52.88	$ 51.18	$ 51.01

AIG

* Represents deferred tax assets only related to U.S. net operating loss and foreign tax credit carryforwards on a U.S. GAAP basis and excludes other balance sheet deferred tax assets and liabilities.

Non-GAAP Reconciliations

Return on Common Equity

(in millions)	Quarterly		December 31,	
Return On Common Equity Computations	**4Q19**	**4Q20**	**2019**	**2020**
Actual or Annualized net income (loss) attributable to AIG common shareholders (a)	$ 3,688	$ (240)	$ 3,326	$ (5,973)
Actual or Annualized adjusted after-tax income attributable to AIG common shareholders (b)	$ 3,692	$ 3,308	$ 4,078	$ 2,201
Average AIG Common Shareholders' equity (c)	$ 65,154	$ 64,750	$ 62,205	$ 63,225
Less: Average AOCI	5,299	12,245	3,261	7,529
Add: Average cumulative unrealized gains and losses related to Fortitude Re's Funds Withheld Assets	-	4,525	-	2,653
Less: Average DTA*	9,185	8,015	9,605	8,437
Average adjusted common shareholders' equity (d)	$ 50,670	$ 49,015	$ 49,339	$ 49,912
ROCE (a÷c)	5.7%	(0.4%)	5.3%	(9.4%)
Adjusted return on common equity (b÷d)	7.3%	6.7%	8.3%	4.4%

General Insurance
(in millions)

	Quarterly	
	4Q19	4Q20
Adjusted pre-tax income	$ **778**	$ **809**
Interest expense on attributed financial debt	150	145
Adjusted pre-tax income including attributed interest expense	628	664
Income tax expense	**165**	**182**
Adjusted after-tax income	$ **463**	$ **482**
Dividends declared on preferred stock	**3**	**3**
Adjusted after-tax income attributable to common shareholders (a)	$ **460**	$ **479**
Ending adjusted segment common equity	25,059	25,044
Average adjusted segment common equity (b)	25,128	25,065
Return on adjusted segment common equity (a÷b)	7.3 %	7.6 %

Life and Retirement
(in millions)

	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Adjusted pre-tax income	$ **858**	$ **1,027**	$ **3,553**	$ **3,531**
Interest expense on attributed financial debt	68	70	266	285
Adjusted pre-tax income including attributed interest expense	790	957	3,287	3,246
Income tax expense	159	185	653	640
Adjusted after-tax income	$ **631**	$ **772**	$ **2,634**	$ **2,606**
Dividends declared on preferred stock	2	2	6	8
Adjusted after-tax income attributable to common shareholders (a)	$ **629**	$ **770**	$ **2,628**	$ **2,598**
Ending adjusted segment common equity	$ 17,799	$ 19,172	$ 17,799	$ 19,172
Average adjusted segment common equity (b)	17,645	19,297	18,076	19,128
Return on adjusted segment common equity (a÷b)	14.3 %	16.0 %	14.5 %	13.6 %

Note (March 15, 2021): Adjusted after-tax income (loss) attributable to common shareholders, ending adjusted segment common equity, average adjusted segment common equity and return on adjusted segment common equity have been updated to reflect revisions to segment balance sheets and debt and interest allocated to segments.
* Represents deferred tax assets only related to U.S. net operating loss and foreign tax credit carryforwards on a U.S. GAAP basis and excludes other balance sheet deferred tax assets and liabilities.

AIG

Non-GAAP Reconciliations

Accident Year Loss Ratio, as adjusted, and Accident Year Combined Ratio, as adjusted

General Insurance

	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	65.6	70.2	65.2	71.0
Catastrophe losses and reinstatement premiums	(6.5)	(9.0)	(4.8)	(10.3)
Prior year development	2.2	(0.9)	1.1	0.1
Adjustments for ceded premium under reinsurance contracts and other	0.3	-	0.1	-
Accident year loss ratio, as adjusted	61.6	60.3	61.6	60.8
Acquisition ratio	21.4	19.8	21.8	20.4
General operating expense ratio	12.8	12.8	12.6	12.9
Expense ratio	34.2	32.6	34.4	33.3
Combined ratio	99.8	102.8	99.6	104.3
Accident year combined ratio, as adjusted	95.8	92.9	96.0	94.1

General Insurance - North America

	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	74.0	88.9	73.1	84.6
Catastrophe losses and reinstatement premiums	(10.4)	(18.0)	(6.8)	(16.7)
Prior year development	2.6	(2.2)	1.0	1.2
Adjustments for ceded premium under reinsurance contracts and other	0.7	-	0.2	(0.1)
Accident year loss ratio, as adjusted	66.9	68.7	67.5	69.0
Acquisition ratio	19.1	15.6	19.8	16.7
General operating expense ratio	10.1	10.4	10.2	11.3
Expense ratio	29.2	26.0	30.0	28.0
Combined ratio	103.2	114.9	103.1	112.6
Accident year combined ratio, as adjusted	96.1	94.7	97.5	97.0

General Insurance - North America - Commercial Lines

	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	84.7	89.3	79.0	85.4
Catastrophe losses and reinstatement premiums	(8.7)	(17.4)	(6.3)	(16.7)
Prior year development	(3.2)	(1.4)	0.3	2.2
Adjustments for ceded premium under reinsurance contracts and other	0.7	-	0.2	-
Accident year loss ratio, as adjusted	73.5	70.5	73.2	70.9
Acquisition ratio	13.5	14.0	14.6	14.3
General operating expense ratio	10.6	9.1	10.5	10.3
Expense ratio	24.1	23.1	25.1	24.6
Combined ratio	108.8	112.4	104.1	110.0
Accident year combined ratio, as adjusted	97.6	93.6	98.3	95.5

General Insurance - North America - Personal Insurance

	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	45.7	86.0	57.0	80.9
Catastrophe losses and reinstatement premiums	(14.8)	(22.6)	(8.1)	(16.9)
Prior year development	17.8	(8.0)	2.8	(4.0)
Adjustments for ceded premium under reinsurance contract	0.6	-	0.3	-
Accident year loss ratio, as adjusted	49.3	55.4	52.0	60.0
Acquisition ratio	34.0	27.1	33.8	28.1
General operating expense ratio	8.9	20.1	9.2	15.7
Expense ratio	42.9	47.2	43.0	43.8
Combined ratio	88.6	133.2	100.0	124.7
Accident year combined ratio, as adjusted	92.2	102.6	95.0	103.8

AIG

Non-GAAP Reconciliations

Accident Year Loss Ratio, as adjusted, and Accident Year Combined Ratio, as adjusted

General Insurance - International	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	58.4	55.9	58.6	60.5
Catastrophe losses and reinstatement premiums	(3.2)	(2.1)	(3.2)	(5.3)
Prior year development	1.9	0.2	1.1	(0.7)
Adjustment for ceded premium under reinsurance contract	-	-	0.1	-
Accident year loss ratio, as adjusted	57.1	54.0	56.6	54.5
Acquisition ratio	23.3	23.0	23.6	23.2
General operating expense ratio	15.2	14.7	14.7	14.2
Expense ratio	38.5	37.7	38.3	37.4
Combined ratio	96.9	93.6	96.9	97.9
Accident year combined ratio, as adjusted	95.6	91.7	94.9	91.9

General Insurance - International - Commercial Lines	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	62.2	58.8	63.0	66.8
Catastrophe losses and reinstatement premiums	(3.0)	(4.0)	(3.5)	(8.5)
Prior year development	0.2	1.1	0.4	(1.8)
Accident year loss ratio, as adjusted	59.4	55.9	59.9	56.5
Acquisition ratio	20.3	19.4	20.3	19.8
General operating expense ratio	14.4	13.9	14.3	13.8
Expense ratio	34.7	33.3	34.6	33.6
Combined ratio	96.9	92.1	97.6	100.4
Accident year combined ratio, as adjusted	94.1	89.2	94.5	90.1

General Insurance - International - Personal Insurance	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	54.5	52.7	54.3	53.7
Catastrophe losses and reinstatement premiums	(3.3)	-	(2.9)	(1.8)
Prior year development	3.5	(0.9)	1.9	0.4
Accident year loss ratio, as adjusted	54.7	51.8	53.3	52.3
Acquisition ratio	26.3	26.9	26.8	26.8
General operating expense ratio	16.0	15.4	15.1	14.8
Expense ratio	42.3	42.3	41.9	41.6
Combined ratio	96.8	95.0	96.2	95.3
Accident year combined ratio, as adjusted	97.0	94.1	95.2	93.9

General Insurance - Global Commercial Lines	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Loss ratio	74.7	76.0	71.9	77.1
Catastrophe losses and reinstatement premiums	(6.2)	(11.6)	(5.0)	(13.1)
Prior year development	(1.7)	(0.3)	0.3	0.5
Adjustments for ceded premium under reinsurance contracts and other	0.4	-	0.1	-
Accident year loss ratio, as adjusted	67.2	64.1	67.3	64.5
Acquisition ratio	16.6	16.4	17.1	16.8
General operating expense ratio	12.3	11.2	12.2	11.9
Expense ratio	28.9	27.6	29.3	28.7
Combined ratio	103.6	103.6	101.2	105.8
Accident year combined ratio, as adjusted	96.1	91.7	96.6	93.2

AIG

Non-GAAP Reconciliations

Net Premiums Written – Change in Constant Dollar

General Insurance	Global - Commercial Lines 4Q20	International - Commercial Lines 4Q20
Foreign exchange effect on worldwide premiums:		
Change in net premiums written		
Increase (decrease) in original currency	7 %	5 %
Foreign exchange effect	1	2
Increase (decrease) as reported in U.S. dollars	8 %	7 %

Reconciliation of Net Investment Income

(in millions)	Quarterly 4Q19	Quarterly 4Q20	Twelve Months Ended December 31, 2019	Twelve Months Ended December 31, 2020
Net investment income per Consolidated Statements of Operations	$ 3,587	$ 3,957	$ 14,619	$ 13,631
Changes in fair value of securities used to hedge guaranteed living benefits	(16)	(14)	(229)	(56)
Changes in the fair value of equity securities	(152)	(216)	(158)	(200)
Net investment income on Fortitude Re funds withheld assets	-	(479)	-	(1,053)
Net realized capital gains (losses) related to economic hedges and other	43	(22)	158	(1)
Total Net investment income - APTI Basis	$ 3,462	$ 3,226	$ 14,390	$ 12,321
Add: Investment expenses	144	129	525	541
Add: Consolidation and eliminations	166	307	385	572
AIG investment income, APTI basis	$ 3,772	$ 3,662	$ 15,300	$ 13,434
Consolidation and eliminations	(166)	(307)	(385)	(572)
Net realized capital (gains) losses related to economic hedges and other	(43)	22	(158)	1
Gross investment income, APTI basis	$ 3,563	$ 3,377	$ 14,757	$ 12,863
Less: Impact of Fortitude Re prior to deconsolidation	(510)	-	(1,951)	(521)
Gross investment income, APTI basis, excluding the impact of Fortitude Re for all periods, including periods prior to deconsolidation	$ 3,053	$ 3,377	$ 12,806	$ 12,342
Total Net investment income - APTI Basis	$ 3,462	$ 3,226	$ 14,390	$ 12,321
Less: Impact of Fortitude Re prior to deconsolidation	(498)	-	(1,900)	(499)
Total Net investment income - APTI Basis, excluding the impact of Fortitude Re for all periods, including periods prior to deconsolidation	$ 2,964	$ 3,226	$ 12,490	$ 11,822

AIG

Non-GAAP Reconciliations
Premiums

(in millions)	Quarterly		Twelve Months Ended December 31,	
	4Q19	4Q20	2019	2020
Individual Retirement:				
Premiums	$ 39	$ 37	$ 104	$ 151
Deposits	3,121	2,720	14,804	10,228
Other	(4)	1	(9)	(9)
Premiums and deposits	**$ 3,156**	**$ 2,758**	**$ 14,899**	**$ 10,370**
Individual Retirement (Fixed Annuities):				
Premiums	$ 39	$ 38	$ 107	$ 154
Deposits	725	522	5,212	2,414
Other	(10)	(1)	(39)	(33)
Premiums and deposits	**$ 754**	**$ 559**	**$ 5,280**	**$ 2,535**
Individual Retirement (Variable Annuities):				
Premiums	$ -	$ (1)	$ (3)	$ (3)
Deposits	839	931	2,852	2,982
Other	6	2	30	24
Premiums and deposits	**$ 845**	**$ 932**	**$ 2,879**	**$ 3,003**
Individual Retirement (Index Annuities):				
Premiums	$ -	$ -	$ -	$ -
Deposits	1,362	1,128	5,466	4,096
Other	-	-	-	-
Premiums and deposits	**$ 1,362**	**$ 1,128**	**$ 5,466**	**$ 4,096**
Individual Retirement (Retail Mutual Funds):				
Premiums	$ -	$ -	$ -	$ -
Deposits	195	139	1,274	736
Other	-	-	-	-
Premiums and deposits	**$ 195**	**$ 139**	**$ 1,274**	**$ 736**
Group Retirement:				
Premiums	$ 2	$ 5	$ 16	$ 19
Deposits	2,310	2,194	8,330	7,477
Other	-	-	-	-
Premiums and deposits	**$ 2,312**	**$ 2,199**	**$ 8,346**	**$ 7,496**
Life Insurance:				
Premiums	$ 450	$ 491	$ 1,805	$ 1,915
Deposits	438	430	1,667	1,648
Other	218	235	810	850
Premiums and deposits	**$ 1,106**	**$ 1,156**	**$ 4,282**	**$ 4,413**
Institutional Markets:				
Premiums	$ 503	$ 417	$ 1,864	$ 2,539
Deposits	42	864	931	2,281
Other	6	6	27	26
Premiums and deposits	**$ 551**	**$ 1,287**	**$ 2,822**	**$ 4,846**
Total Life and Retirement:				
Premiums	$ 994	$ 950	$ 3,789	$ 4,624
Deposits	5,911	6,208	25,732	21,634
Other	220	242	828	867
Premiums and deposits	**$ 7,125**	**$ 7,400**	**$ 30,349**	**$ 27,125**

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