

American International Group, Inc.

Quarterly Financial Supplement First Quarter 2017

All financial information in this document is unaudited. This report should be read in conjunction with AIG's Quarterly Report on Form 10-Q for the quarter ended March 31, 2017 which will be filed with the Securities and Exchange Commission.

American International Group, Inc. Quarterly Financial Supplement Contact: Investors Liz Werner: (212) 770-7074; <u>elizabeth.werner@aig.com</u> Fernando Melon: (212) 770-4630; <u>fernando.melon@aig.com</u>

Table of Contents

Page(s)

Consolidated Results

| Cautionary Statement Regarding Forward-Looking Information | |
|--|-------|
| Non-GAAP Financial Measures | 3–5 |
| Overview | 6 |
| Consolidated Financial Highlights | 7-8 |
| Consolidated Statement of Operations | 9 |
| Selected Results of Operations Data by Module | 10-13 |
| Consolidated Balance Sheet | 14 |
| Debt and Capital | 15 |
| Consolidated Notes | |

Operating Results by Module

Core

| Commercial Insurance | |
|-------------------------------|-------|
| Liability and Financial Lines | |
| Property and Special Risks | |
| Notes | |
| Consumer Insurance | |
| Individual Retirement | 22-25 |
| Group Retirement | |
| Life Insurance | |
| Personal Insurance | |
| Notes | |
| Other Operations | |

Legacy Portfolio

| Legacy Portfolio Operating Results | |
|---|----|
| Property and Casualty Run-off Insurance Lines | 35 |
| Life Insurance Run-off Lines | 36 |

Selected Geographic Operating Results

| Selected Results of Operations Data by Geography | |
|--|-------|
| United States | |
| Europe | |
| Japan | |
| Investments | 41-43 |
| Loss Reserves | |
| | |
| Supplemental Details | |



American International Group, Inc. Cautionary Statement Regarding Forward-Looking Information

This Financial Supplement may include, and officers and representatives of American International Group, Inc. (AIG) may from time to time make, projections, goals, assumptions and statements that may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only AIG's belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG's control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as "will," "believe," "anticipate," "expect," "intend," "plan," "focused on achieving," "view," "target," "goal" or "estimate." These projections, goals, assumptions and statements may address, among other things, AIG's: exposures to subprime mortgages, monoline insurers, the residential and commercial real estate markets, state and municipal bond issuers, sovereign bond issuers, the energy sector and currency exchange rates; exposure to European governments and European financial institutions; strategy for risk management; actual and anticipated sales of businesses or asset divestitures or monetizations; restructuring of business operations, including anticipated restructuring charges and annual cost savings; generation of deployable capital; strategies to increase return on equity and earnings per common share; strategies to grow net investment income, efficiently manage capital, grow book value per common share, and reduce expenses; anticipated organizational and business changes; strategies for customer retention, growth, product development, market position, financial results and reserves; segments' revenues and combined ratios; and Chief Executive Officer succession and management retention plans.

It is possible that AIG's actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG's actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include:

- changes in market conditions;
- negative impacts on customers, business partners and other stakeholders;
- the occurrence of catastrophic events, both natural and man-made;
- significant legal proceedings;
- the timing and applicable requirements of any new regulatory framework to which AIG is subject as a nonbank systemically important financial institution and as a global systemically important insurer;
- concentrations in AIG's investment portfolios;
- actions by credit rating agencies;
- judgments concerning casualty insurance underwriting and insurance liabilities;
- AIG's ability to successfully manage Legacy portfolios;
- AIG's ability to successfully reduce costs and expenses and make business and organizational changes without negatively impacting client relationships or its competitive position;
- AIG's ability to successfully dispose of, or monetize, businesses or assets;
- judgments concerning the recognition of deferred tax assets;
- judgments concerning estimated restructuring charges and estimated cost savings; and
- such other factors discussed in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) in AIG's Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2017 (which will be filed with the Securities and Exchange Commission), and Part II, Item 7. MD&A and Part I, Item 1A. Risk Factors in AIG's Annual Report on Form 10-K for the year ended December 31, 2016.

AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.



American International Group, Inc. Non-GAAP Financial Measures

Throughout this Financial Supplement, we present our financial condition and results of operations in the way we believe will be most meaningful and representative of our business results. Some of the measurements we use are "Non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for generally accepted accounting principles in the United States. The non-GAAP financial measures we present may not be comparable to similarly-named measures reported by other companies

Book Value per Common Share, Excluding Accumulated Other Comprehensive Income (AOCI) and Book Value per Common Share, Excluding AOCI and Deferred Tax Assets (DTA) (Adjusted Book Value per Common Share) and Adjusted Book Value per Common Share, Including Dividend Growth are used to show the amount of our net worth on a per-share basis. We believe these measures are useful to investors because they eliminate items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. These measures also eliminate the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates used to per common share excluding AOCI, is derived by dividing Total AIG Shareholders' equity, excluding AOCI, by total common shares outstanding. Adjusted Book Value per Common Share, including dividend growth is derived by dividing Total AIG Shareholders' Equity), by total common shares outstanding. Adjusted Book Value per common Share, including dividend growth is derived by dividing Total AIG Shareholders' Equity), by total common shares outstanding. Adjusted Book Value per common Share, including dividend growth is derived by dividing Total AIG Shareholders' Equity), by total common shares outstanding. Adjusted Book Value per common share, the most comparable GAAP measure, is presented on page 47 herein.

AIG Return on Equity – After-tax Operating Income Excluding AOCI and DTA (Adjusted Return on Equity) is used to show the rate of return on shareholders' equity. We believe this measure is useful to investors because it eliminates items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. This measure also eliminates the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Adjusted Return on Equity. Adjusted Return on Equity is derived by dividing actual or annualized after-tax operating income attributable to AIG by average Adjusted Shareholders' Equity. The reconciliation to return on equity, the most comparable GAAP measure, is presented on page 47 herein.

AIG Normalized Return on Equity further adjusts Adjusted Return on Equity for the effects of certain volatile or market related items. We believe this measure is useful to investors because it presents the trends in our consolidated return on equity without the impact of certain items that can experience volatility in our short-term results. Normalized Return on Equity is derived by excluding the following tax adjusted effects from Adjusted Return on Equity: the difference between actual and expected (i) catastrophe losses, (ii) alternative investment returns, and (iii) Direct Investment book (DIB) and Global Capital Markets (GCM) returns; fair value changes on PICC investments; update of actuarial assumptions; Life insurance incurred but not reported (IBNR) death claim charge; and prior year loss reserve development. The reconciliation to return on equity, the most comparable GAAP measure, is presented on page 47 herein.

Core, Legacy Portfolio and Geography Attributed Equity is an attribution of total AIG Adjusted Shareholders' Equity to each of our modules within Core, Legacy Portfolio and geographies based on our internal capital model, which incorporates the respective risk profiles. Attributed equity represents our best estimates based on current facts and circumstances and will change over time.

Core, Legacy Portfolio and Geography Return on Equity – After-tax Operating Income (Adjusted Return on Attributed Equity) is used to show the rate of return on attributed equity. Return on Attributed Equity is derived by dividing actual or annualized After-tax Operating Income by Average Attributed Equity. The reconciliations to Adjusted Return on Equity are presented on pages 49-56 herein.

Core, Legacy Portfolio and Geography Normalized Return on Attributed Equity (Normalized Return on Attributed Equity) further adjusts Adjusted Return on Attributed Equity for the effects of certain volatile or market-related items. We believe this measure is useful to investors because it presents the trends in our Return on Attributed Equity without the impact of certain items that can experience volatility in our short-term results. Normalized Return on Attributed Equity is derived by excluding the following tax adjusted effects from Return on Attributed Equity: the difference between actual and expected (i) catastrophe losses, (ii) alternative investment returns, and (iii) DIB and GCM returns; fair value changes on PICC investments; update of actuarial assumptions; Life insurance IBNR death claim charge; and prior year loss reserve development. The reconciliations to Normalized Return on Equity are presented on pages 49-56 herein.

After-tax Operating Income Attributable to Core, Legacy Portfolio and Geography is derived by subtracting attributed interest expense and income tax expense from pre-tax operating income. Attributed debt and the related interest expense is calculated based on our internal capital model. Tax expense or benefit is calculated based on an internal attribution methodology that considers among other things the taxing jurisdiction in which the operating segments and geographies conduct business, as well as the deductibility of expenses in those jurisdictions. The reconciliations from Pre-Tax operating income to After-tax operating income attributed to Core, Legacy Portfolio and Geography are presented on pages 49-56 herein.

Normalized After-tax Operating Income Attributable to Core, Legacy Portfolio and Geography further adjusts After-tax Operating Income attributable to Core, Legacy Portfolio and Geography for the effects of certain volatile or market related items. We believe this measure is useful to investors because it presents the trends in after tax operating income without the impact of certain items that can experience volatility in our short-term results. Normalized After-tax Operating Income attributable to Core, Legacy Portfolio and Geography is derived by excluding the following tax adjusted effects from After-tax Operating Income: the difference between actual and expected (i) catastrophe losses, (ii) alternative investment returns, and (iii) DIB and GCM returns; fair value changes on PICC investments; update of actuarial assumptions; Life insurance IBNR death claim charge; and prior year loss reserve development (PYD), net of reinsurance premium adjustments. The reconciliations from Pre-tax operating income to Normalized After-tax operating income attributed to Core, Legacy Portfolio and Geography are presented on page 49-56 herein. Attributed debt is included on pages 59 herein.



American International Group, Inc. Non-GAAP Financial Measures (continued)

Operating Revenues exclude Net realized capital gains (losses), income from non-operating litigation settlements (included in Other income for GAAP purposes) and changes in fair value of securities used to hedge guaranteed living benefits (included in Net investment income for GAAP purposes). Operating revenues is a GAAP measure for our operating segments.

General Operating Expenses, Operating Basis (Operating GOE), is derived by making the following adjustments to general operating and other expenses: include (i) certain loss adjustment expenses, reported as policyholder benefits and losses incurred and (ii) certain investment and other expenses reported as net investment income, and exclude (i) advisory fee expenses, (ii) non-deferrable insurance commissions, (iii) direct marketing and acquisition expenses, net of deferrals, (iv) non-operating litigation reserves and (v) other expense related to an asbestos retroactive reinsurance agreement. We use General operating expenses, operating basis, because we believe it provides a more meaningful indication of our ordinary course of business operating costs, regardless of within which financial statement line item these expenses are reported externally within our segment results. The majority of these expenses are employee-related costs. For example, Other acquisition expenses and losses and loss adjustment expenses primarily represent employee-related costs in the underwriting and claims functions, respectively. Excluded from this measure are non-operating expenses (such as restructuring costs and litigation reserves), direct marketing expenses, insurance company assessments and non-deferrable commissions. The reconciliation to general operating and other expenses, GAAP basis is included on page 60 herein.

We use the following operating performance measures because we believe they enhance the understanding of the underlying profitability of continuing operations and trends of our business segments. We believe they also allow for more meaningful comparisons with our insurance competitors. When we use these measures, reconciliations to the most comparable GAAP measure are provided on a consolidated basis.

Pre-tax Operating Income (PTOI) is derived by excluding the following items from income from continuing operations before income tax. This definition is consistent across our modules (including geography). These items generally fall into one or more of the following broad categories: legacy matters having no relevance to our current businesses or operating performance; adjustments to enhance transparency to the underlying economics of transactions; and measures that we believe to be common to the industry. PTOI is a GAAP measure for our operating segments.

- changes in fair value of securities used to hedge guaranteed living benefits;
- changes in benefit reserves and deferred policy acquisition costs (DAC), value of business acquired (VOBA), and sales inducement assets (SIA) related to net realized capital gains and losses;
- loss (gain) on extinguishment of debt;
- · net realized capital gains and losses;
- non-qualifying derivative hedging activities, excluding net realized capital gains and losses;
- income or loss from discontinued operations;
- net loss reserve discount benefit (charge);
- pension expense related to a one-time lump sum payment to former employees;

- · income and loss from divested businesses;
- non-operating litigation reserves and settlements;
- reserve development related to non-operating run-off insurance business;
- restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify our organization; and
- the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain.

After-tax Operating Income attributable to AIG (ATOI) is derived by excluding the tax effected PTOI adjustments described above and the following tax items from net income attributable to

AIG:

- · deferred income tax valuation allowance releases and charges; and
- · uncertain tax positions and other tax items related to legacy matters having no relevance to our current businesses or operating performance

Ratios: We, along with most property and casualty insurance companies, use the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every \$100 of net premiums earned, the amount of losses and loss adjustment expenses (which for Commercial Insurance excludes net loss reserve discount), and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. Our ratios are calculated using the relevant segment information calculated under GAAP, and thus may not be comparable to similar ratios calculated for regulatory reporting purposes. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and associated ratios.



American International Group, Inc. Non-GAAP Financial Measures (continued)

Accident year loss and combined ratios, as adjusted: both the accident year loss and combined ratios, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior year development, net of premium adjustments, and the impact of reserve discounting. Natural catastrophe losses are generally weather or seismic events having a net impact on AIG in excess of \$10 million each. Catastrophes also include certain man-made events, such as terrorism and civil disorders that meet the \$10 million threshold. We believe the as adjusted ratios are meaningful measures of our underwriting results on an ongoing basis as they exclude catastrophes and the impact of reserve discounting which are outside of management's control. We also exclude prior year development to provide transparency related to current accident year results.

Underwriting ratios are computed as follows:

- a) Loss ratio = Loss and loss adjustment expenses incurred ÷ Net premiums earned (NPE)
- b) Acquisition ratio = Total acquisition expenses ÷ NPE
- c) General operating expense ratio = General operating expenses ÷ NPE
- d) Expense ratio = Acquisition ratio + General operating expense ratio
- e) Combined ratio = Loss ratio + Expense ratio
- f) Accident year loss ratio, as adjusted (AYLR) = [Loss and loss adjustment expenses incurred CATs PYD] ÷ [NPE +/(-) Reinstatement premiums (RIPs) related to catastrophes +/(-) RIPs related to prior year catastrophes + (Additional) returned premium related to PYD]
- g) Accident year combined ratio = AYLR + Expense ratio
- h) Catastrophe losses (CATs) and reinstatement premiums = [Loss and loss adjustment expenses incurred (CATs)] ÷ [NPE +/(-) RIPs related to catastrophes] Loss ratio
- i) Prior year development net of premium adjustments = [Loss and loss adjustment expenses incurred Prior year loss reserve development unfavorable (favorable) (PYD), net of reinsurance] ÷ [NPE +/(-) RIPs related to prior year catastrophes + (Additional) returned premium related to prior year development] Loss ratio

Premiums and deposits: includes direct and assumed amounts received and earned on traditional life insurance policies, group benefit policies and life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts and mutual funds.

Results from discontinued operations are excluded from all of these measures.



American International Group, Inc. Overview

Operating Modules

To align our financial reporting with the manner in which AIG's chief operating decision makers review the businesses to assess performance and make decisions about resources to be allocated, we have organized Commercial Insurance and Consumer Insurance into the following "modular" Core business units:

| | | | | Core | | | | |
|-----------------------|--|---|---|-------------------|--|---|--|---|
| | Com | mercial | | Consum | ner | | | |
| Modules | Liability and Financial Lines | Property and Special Risks | Individual Retirement | Group Retirement | Life Insurance | Personal Insurance | Other Operations | Legacy Portfolio |
| Products/ Services | Primary Casualty Excess Casualty Environmental Management Liability Professional Indemnity M&A Cyber | Energy and Engineered Risks Excess & Surplus | Variable Annuities Index Annuities Fixed Annuities Retail Mutual Funds | Advisory Services | Universal LifeHealthDisability | Auto Property Personal Accident Travel Warranty & Service | Institutional Markets United Guaranty (sold in 2016) Fuji Life (sold on April 30th, 2017) Corporate Expenses Debt and Equity Not Attributed to Modules | Pre-2012 Payout Annuities Run-Off Life Insurance Lines Run-Off Property and Casualty Insurance Line Legacy Assets including DIB/GCM, Real Estate, and Life Settlements |

Geography

We also review and assess the performance of our most significant legal entity insurance businesses across three key geographic areas: United States, Europe and Japan. United States includes the following major property and casualty and life insurance companies: National Union Fire Insurance Company of Pittsburgh, Pa., Lexington Insurance Company, American Home Assurance Company, American General Life Company, The Variable Annuity Life Insurance Company, and The United States Life Insurance Company in the City of New York. Europe consists of AIG Europe Limited and its branches, which are property and casualty companies. Japan includes the following major property and casualty insurance Company, AIUI Japan and American Home Assurance, Ltd. Other geography includes AIG Fuji Life Insurance Company, Ltd., United Guaranty Residential Insurance Company and AIG Asia Pacific Insurance, Pte, Ltd. Legacy Portfolio includes Eaglestone Reinsurance Company.

Throughout this Financial Supplement, we use the following terms:

Natural catastrophe losses are generally weather or seismic events having a net impact on AIG in excess of \$10 million each. Catastrophes also include certain man-made events, such as terrorism and civil disorders that meet the \$10 million threshold.

Severe losses are defined as non-catastrophic individual first-party losses and surety losses greater than \$10 million, net of related reinsurance and salvage and subrogation.

Alternative investment income includes income on hedge funds, private equity funds and affordable housing partnerships. Hedge funds for which we elected the fair value option are recorded as of the balance sheet date. Other hedge funds are generally reported on a one-month lag, while private equity funds are generally reported on a one-quarter lag.



American International Group, Inc. Consolidated Financial Highlights

| (in millions, except per share data) | Quarterly | | | | | | | | | |
|--|---------------|----|---------|----|---------|----|---------|----|----------|--|
| | 1Q17 4Q16 | | | | 3Q16 | | 2Q16 | | 1Q16 | |
| Results of Operations Data (attributable to AIG) | | | | | | | | | | |
| Net income (loss) | \$ 1,185 | \$ | (3,041) | \$ | 462 | \$ | 1,913 | \$ | (183) | |
| Net income (loss) per share: | | | | | | | | | | |
| Basic | \$ 1.21 | \$ | (2.96) | \$ | 0.43 | \$ | 1.72 | \$ | (0.16) | |
| Diluted (1) | \$ 1.18 | \$ | (2.96) | \$ | 0.42 | \$ | 1.68 | \$ | (0.16) | |
| Weighted average shares outstanding: | | | | | | | | | | |
| Basic | 980.8 | | 1,023.9 | | 1,071.3 | | 1,113.6 | | 1,156.5 | |
| Diluted (1) | 1,005.3 | | 1,023.9 | | 1,102.4 | | 1,140.0 | | 1,156.5 | |
| Effective tax rate | 29.9 % | | 28.5 % | ó | 41.2 % | 6 | 32.3 % | 6 | 27.1 % | |
| After-tax operating income (loss) | \$ 1,367 | \$ | (2,787) | \$ | 1,115 | \$ | 1,313 | \$ | 765 | |
| After-tax operating income (loss) per diluted share (1) | \$ 1.36 | \$ | (2.72) | \$ | 1.01 | \$ | 1.15 | \$ | 0.64 | |
| Weighted average diluted shares - operating (1) | 1,005.3 | | 1,023.9 | | 1,102.4 | | 1,140.0 | | 1,186.1 | |
| Operating effective tax rate | 32.0 % | | 27.9 % | ó | 32.0 % | 6 | 31.4 % | 6 | 19.3 % | |
| General operating and other expenses | \$ 2,443 | \$ | 2,864 | \$ | 2,536 | \$ | 2,586 | \$ | 3,003 | |
| General operating expenses, operating basis | 2,249 | | 2,477 | | 2,444 | | 2,439 | | 2,592 | |
| Selected Balance Sheet data, at period end | | | | | | | | | | |
| Total assets | \$ 500,162 | \$ | 498,264 | \$ | 514,568 | \$ | 510,349 | \$ | 502,777 | |
| Long-term debt | 30,747 | | 30,912 | | 32,277 | | 33,329 | | 31,952 | |
| AIG shareholders' equity | 74,069 | | 76,300 | | 88,663 | | 89,946 | | 88,518 | |
| Adjusted Shareholders' Equity | 55,703 | | 58,300 | | 64,039 | | 66,073 | | 66,168 | |
| Return On Equity (ROE, attributable to AIG) | 6 a 0/ | | | , | • • • | , | 0.6.0 | , | (0,0).0(| |
| ROE | 6.3 % | | (14.7)% | Ó | 2.1 % | 0 | 8.6 % | 0 | (0.8)% | |
| Adjusted return on equity | 9.6 % | | (18.2)% | ó | 6.9 % | | 7.9 % | | 4.5 % | |
| Adjusted return on attributed equity - Core* | 10.2 % | | (22.9)% | | 9.0 % | | 9.6 % | | 6.8 % | |
| Adjusted return on attributed equity - Legacy Portfolio* | 7.6 % | | 4.5 % | ó | (1.8)% | 6 | 2.4 % | 6 | (3.2)% | |
| Normalized return on equity | 8.1 % | | 4.8 % | ó | 8.1 % | 6 | 8.3 % | 6 | 8.3 % | |
| Normalized return on attributed equity - Core * | 8.7 % | | 3.8 % | | 8.1 % | | 10.1 % | | 9.0 % | |
| Normalized return on attributed equity - Legacy Portfolio* | 6.3 % | | 10.2 % | ó | 8.1 % | 6 | 2.4 % | 6 | 5.8 % | |

* Refer to pages 10, 11, and 12 for components of calculation.



American International Group, Inc. **Consolidated Financial Highlights**

(in millions, except per share data)

| (in millions, except per share data) | except per share data) Quarterly | | | | | | |
|---|----------------------------------|--------|-----|-----------|------------|------------|---------|
| | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| AIG Capitalization | | | | | | | |
| Total equity | \$ | 74,667 | \$ | 76,858 \$ | 89,165 \$ | 90,537 \$ | 89,081 |
| Hybrid debt securities (6) | | 847 | | 843 | 861 | 861 | 876 |
| Total equity and hybrid debt | | 75,514 | | 77,701 | 90,026 | 91,398 | 89,957 |
| Financial debt (6) | | 20,437 | | 20,404 | 20,841 | 20,821 | 20,585 |
| Total capital | \$ | 95,951 | \$_ | 98,105 \$ | 110,867 \$ | 112,219 \$ | 110,542 |
| Leverage Ratios | | | | | | | |
| Hybrid debt securities / Total capital | | 0.9 % | | 0.9 % | 0.8 % | 0.8 % | 0.8 % |
| Financial debt / Total capital | | 21.3 | | 20.8 | 18.8 | 18.6 | 18.6 |
| Total hybrids and financial debt / Total capital | | 22.2 % | - | 21.7 % | 19.6 % | 19.4 % | 19.4 % |
| Common Stock Repurchases | | | | | | | |
| Aggregate repurchase of common stock | \$ | 3,585 | \$ | 2,954 \$ | 2,258 \$ | 2,762 \$ | 3,486 |
| Number of common shares repurchased | | 56.0 | | 47.5 | 39.8 | 50.1 | 63.2 |
| Average price paid per share of common stock | \$ | 64.02 | \$ | 62.10 \$ | 56.67 \$ | 55.19 \$ | 55.17 |
| Aggregate repurchases of warrants | \$ | - | \$ | 46 \$ | - \$ | 90 \$ | 173 |
| Number of warrants repurchased | | - | | 2.4 | - | 5.0 | 10.0 |
| Dividends | | | | | | | |
| Dividends declared per common share | \$ | 0.320 | \$ | 0.320 \$ | 0.320 \$ | 0.320 \$ | 0.320 |
| Total dividends declared | \$ | 307 | \$ | 321 \$ | 338 \$ | 350 \$ | 363 |
| Share Data (attributable to AIG, at period end) | | | | | | | |
| Common shares outstanding | | 942.5 | | 995.3 | 1,042.9 | 1,082.7 | 1,130.7 |
| Closing share price | \$ | 62.43 | \$ | 65.31 \$ | 59.34 \$ | 52.89 \$ | 54.05 |
| Book value per common share | | 78.59 | | 76.66 | 85.02 | 83.08 | 78.28 |
| Book value per common share, excluding AOCI | | 74.58 | | 73.41 | 76.33 | 75.45 | 73.40 |
| Adjusted book value per common share | | 59.10 | | 58.57 | 61.41 | 61.03 | 58.52 |
| Adjusted book value per common share, including dividend growth | | 60.59 | | 59.79 | 62.39 | 61.78 | 59.05 |



American International Group, Inc. Consolidated Statement of Operations

| (in millions) | Quarterly | | | | | | |
|---|-----------|-------|---------|----------|--------------------|---------|--|
| | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 | |
| Revenues: | | | | | | | |
| Premiums | \$ 7,7 | 82 \$ | 8,255 | \$ 8,581 | \$ 8,751 \$ | 8,806 | |
| Policy fees | 7 | 24 | 703 | 646 | 696 | 687 | |
| Net investment income: | | | | | | | |
| Interest and dividends | 3,0 | 63 | 3,202 | 3,213 | 3,242 | 3,243 | |
| Alternative investments | 4 | 48 | 384 | 365 | 310 | (366) | |
| Other investment income | 3 | 01 | 115 | 320 | 240 | 250 | |
| Investment expenses | (1 | 26) | (115) | (115) | (109) | (114) | |
| Total net investment income | 3,6 | 86 | 3,586 | 3,783 | 3,683 | 3,013 | |
| Net realized capital gains (losses) | (1 | 15) | (1,115) | (765) | 1,042 | (1,106) | |
| Other income (2) | 5 | 55 | 1,581 | 609 | 552 | 379 | |
| Total revenues | 12,6 | 32 | 13,010 | 12,854 | 14,724 | 11,779 | |
| Benefits, losses and expenses | | | | | | | |
| Policyholder benefits and losses incurred | 6,0 | 47 | 11,689 | 7,489 | 6,872 | 6,387 | |
| Interest credited to policyholder account balances | 9 | 10 | 907 | 887 | 961 | 950 | |
| Amortization of deferred policy acquisition costs | 1,1 | 08 | 896 | 1,018 | 1,345 | 1,262 | |
| General operating and other expenses | 2,4 | 43 | 2,864 | 2,536 | 2,586 | 3,003 | |
| Interest expense | 2 | 98 | 305 | 329 | 320 | 306 | |
| (Gain) loss on extinguishment of debt | | (1) | (2) | (14) | 7 | 83 | |
| Net (gain) loss on sale of divested businesses (3) | 1 | 00 | (194) | (128) | (225) | 2 | |
| Total benefits, losses and expenses | 10,9 | 05 | 16,465 | 12,117 | 11,866 | 11,993 | |
| Income (loss) from continuing operations before income taxes | 1,7 | 27 | (3,455) | 737 | 2,858 | (214) | |
| Income tax (benefit) expense | 5 | 16 | (985) | 304 | 924 | (58) | |
| Income (loss) from continuing operations | 1,2 | 11 | (2,470) | 433 | 1,934 | (156) | |
| Income (loss) from discontinued operations, net of income taxes | | | (36) | 3 | (10) | (47) | |
| Net income (loss) | 1,2 | 11 | (2,506) | 436 | 1,924 | (203) | |
| Net income (loss) attributable to noncontrolling interests (2) | | 26 | 535 | (26) | 11 | (20) | |
| Net income (loss) attributable to AIG | \$ 1,1 | 85 \$ | (3,041) | \$ 462 | \$ <u>1,913</u> \$ | (183) | |

See accompanying notes on page 16.

American International Group, Inc. Selected Results of Operations Data by Module

| (in millions) | Quarterly | | | | | |
|--|-----------|----------|------------|----------|----------|-------|
| | | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Pre-Tax Operating Income (Loss) | | | | | | |
| Commercial Insurance | | | | | | |
| Liability and Financial Lines | \$ | 574 \$ | (4,981)\$ | 948 \$ | 815 \$ | 569 |
| Property and Special Risks | | 275 | (42) | (263) | 126 | 93 |
| Total Commercial Insurance | | 849 | (5,023) | 685 | 941 | 662 |
| Consumer Insurance | | | | | | |
| Individual Retirement | | 539 | 542 | 920 | 505 | 302 |
| Group Retirement | | 243 | 261 | 214 | 265 | 191 |
| Life Insurance | | 54 | (10) | (54) | 26 | 1 |
| Personal Insurance | | 212 | 176 | 148 | 152 | 210 |
| Total Consumer Insurance | | 1,048 | 969 | 1,228 | 948 | 704 |
| Other Operations | | (246) | (183) | (164) | (162) | (239) |
| Consolidation, eliminations and other adjustments | | 48 | 42 | (6) | (14) | 20 |
| Total Core | | 1,699 | (4,195) | 1,743 | 1,713 | 1,147 |
| Legacy Portfolio | | 342 | 1,101 | (99) | 207 | (202) |
| Total pre-tax operating income (loss) | \$ | 2,041 \$ | (3,094) \$ | 1,644 \$ | 1,920 \$ | 945 |
| After-Tax Operating Income (Loss) | | | | | | |
| Commercial Insurance | | | | | | |
| Liability and Financial Lines | \$ | 307 \$ | (3,520)\$ | 679 \$ | 528 \$ | 374 |
| Property and Special Risks | | 167 | (56) | (192) | 64 | 45 |
| Total Commercial Insurance | | 474 | (3,576) | 487 | 592 | 419 |
| Consumer Insurance | | | | | | |
| Individual Retirement | | 363 | 363 | 596 | 328 | 202 |
| Group Retirement | | 168 | 183 | 153 | 179 | 146 |
| Life Insurance | | 30 | (13) | (25) | 12 | (2) |
| Personal Insurance | | 130 | 102 | 79 | 83 | 121 |
| Total Consumer Insurance | | 691 | 635 | 803 | 602 | 467 |
| Other Operations | | 21 | 56 | (114) | 34 | 5 |
| Total Core | | 1,186 | (2,885) | 1,176 | 1,228 | 891 |
| Legacy Portfolio (4) | | 202 | 121 | (58) | 89 | (128) |
| Net (income) loss attributable to NCI excluding income from Korea Fund | | (21) | (23) | (3) | (4) | 2 |
| Total after-tax operating income | \$ | 1,367 \$ | (2,787) \$ | 1,115 \$ | 1,313 \$ | 765 |



American International Group, Inc. Selected Results of Operations Data by Module

| (in millions) | Quarterly | | | | | | |
|---|-----------|--------|-------|-----------|-----------|-----------|--------|
| | | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Normalized After-Tax Operating Income (Loss) | | | | | | | |
| Commercial Insurance | | | | | | | |
| Liability and Financial Lines | \$ | 319 | \$ | (82)\$ | 645 \$ | 622 \$ | 527 |
| Property and Special Risks | | 73 | | (73) | (40) | 65 | 28 |
| Total Commercial Insurance | | 392 | | (155) | 605 | 687 | 555 |
| Consumer Insurance | | | | | | | |
| Individual Retirement | | 343 | | 345 | 346 | 311 | 303 |
| Group Retirement | | 157 | | 174 | 178 | 170 | 195 |
| Life Insurance | | 26 | | (16) | 33 | 7 | 21 |
| Personal Insurance | | 85 | _ | 85 | 41 | 76 | 85 |
| Total Consumer Insurance | | 611 | | 588 | 598 | 564 | 604 |
| Other Operations | | 6 | | 47 | (142) | 45 | 16 |
| Total Core | | 1,009 | 1 - | 480 | 1,061 | 1,296 | 1,175 |
| Legacy Portfolio (4) | | 166 | | 278 | 263 | 88 | 232 |
| Net (income) loss attributable to NCI, excluding income from Korea Fund | | (21) | | (23) | (3) | (4) | 2 |
| Total normalized after-tax operating income (loss) | \$ | 1,154 | _\$ _ | 735 \$ | 1,321 \$ | 1,380 \$ | 1,409 |
| Average Adjusted Shareholders' Equity attributed by module | | | | | | | |
| Commercial Insurance | | | | | | | |
| Liability and Financial Lines | \$ | 16,656 | \$ | 18,805 \$ | 19,365 \$ | 20,005 \$ | 19,909 |
| Property and Special Risks | ľ | 8,271 | Ť | 8,494 | 8,796 | 8,930 | 8,913 |
| Total Commercial Insurance | | 24,927 | | 27,299 | 28,161 | 28,935 | 28,822 |
| Consumer Insurance | | , | | , | , | , | , |
| Individual Retirement | | 10,960 | | 11,059 | 11,330 | 11,397 | 11,432 |
| Group Retirement | | 6,010 | | 6,064 | 6,193 | 6,210 | 6,229 |
| Life Insurance | | 2,537 | | 2,570 | 2,676 | 2,733 | 2,696 |
| Personal Insurance | | 2,877 | | 2,739 | 2,828 | 2,889 | 2,853 |
| Total Consumer Insurance | | 22,384 | 7 - | 22,432 | 23,027 | 23,229 | 23,210 |
| Other Operations | | (873) | | 571 | 954 | (928) | 298 |
| Total Core | | 46,438 | 1 - | 50,302 | 52,142 | 51,236 | 52,330 |
| Legacy Portfolio | | 10,563 | | 10,867 | 12,914 | 14,884 | 15,939 |
| Total average adjusted shareholders' equity | \$ | 57,001 | \$ | 61,169 \$ | 65,056 \$ | 66,120 \$ | 68,269 |



American International Group, Inc. Selected Results of Operations Data by Module

| (in millions) | | Quarterly | | | | | | | | |
|--|-------|-----------|--------|--------|--------|--|--|--|--|--|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | | | |
| Adjusted Return on Attributed Equity | | | | | | | | | | |
| Commercial Insurance | | | | | | | | | | |
| Liability and Financial Lines | 7.4 % | (74.9)% | 14.0 % | 10.6 % | 7.5 % | | | | | |
| Property and Special Risks | 8.1 | (2.6) | (8.7) | 2.9 | 2.0 | | | | | |
| Total Commercial Insurance | 7.6 | (52.4) | 6.9 | 8.2 | 5.8 | | | | | |
| Consumer Insurance | | | | | | | | | | |
| Individual Retirement | 13.2 | 13.1 | 21.0 | 11.5 | 7.1 | | | | | |
| Group Retirement | 11.2 | 12.1 | 9.9 | 11.5 | 9.4 | | | | | |
| Life Insurance | 4.7 | (2.0) | (3.7) | 1.8 | (0.3) | | | | | |
| Personal Insurance | 18.1 | 14.9 | 11.2 | 11.5 | 17.0 | | | | | |
| Total Consumer Insurance | 12.3 | 11.3 | 13.9 | 10.4 | 8.0 | | | | | |
| Other Operations | NM | NM | NM | NM | NM | | | | | |
| Total Core | 10.2 | (22.9) | 9.0 | 9.6 | 6.8 | | | | | |
| Legacy Portfolio | 7.6 | 4.5 | (1.8) | 2.4 | (3.2) | | | | | |
| Total adjusted return on attributed equity | 9.6 % | (18.2)% | 6.9 % | 7.9 % | 4.5 % | | | | | |
| Normalized Return on Attributed Equity | | | | | | | | | | |
| Commercial Insurance | | | | | | | | | | |
| Liability and Financial Lines | 7.7 % | (1.7)% | 13.3 % | 12.4 % | 10.6 % | | | | | |
| Property and Special Risks | 3.5 | (3.4) | (1.8) | 2.9 | 1.3 | | | | | |
| Total Commercial Insurance | 6.3 | (2.3) | 8.6 | 9.5 | 7.7 | | | | | |
| Consumer Insurance | | | | | | | | | | |
| Individual Retirement | 12.5 | 12.5 | 12.2 | 10.9 | 10.6 | | | | | |
| Group Retirement | 10.4 | 11.5 | 11.5 | 11.0 | 12.5 | | | | | |
| Life Insurance | 4.1 | (2.5) | 4.9 | 1.0 | 3.1 | | | | | |
| Personal Insurance | 11.8 | 12.4 | 5.8 | 10.5 | 11.9 | | | | | |
| Total Consumer Insurance | 10.9 | 10.5 | 10.4 | 9.7 | 10.4 | | | | | |
| Other Operations | NM | NM | NM | NM | NM | | | | | |
| Total Core | 8.7 | 3.8 | 8.1 | 10.1 | 9.0 | | | | | |
| Legacy Portfolio (4) | 6.3 | 10.2 | 8.1 | 2.4 | 5.8 | | | | | |
| Total normalized return on attributed equity | 8.1 % | 4.8 % | 8.1 % | 8.3 % | 8.3 % | | | | | |



American International Group, Inc. Selected Results of Operations Data by Module – General Operating Expenses

| (in millions) | Quarterly | | | | | |
|---|-----------|----------|----------|----------|-------|--|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | |
| General Operating Expenses, Operating Basis | | | | | | |
| Commercial Insurance | | | | | | |
| Liability and Financial Lines | \$ 322 \$ | | 345 \$ | 332 \$ | 370 | |
| Property and Special Risks | 219 | 281 | 247 | 258 | 260 | |
| Total Commercial Insurance | 541 | 618 | 592 | 590 | 630 | |
| Consumer Insurance | | | | | | |
| Individual Retirement | 123 | 120 | 112 | 140 | 166 | |
| Group Retirement | 109 | 100 | 99 | 93 | 94 | |
| Life Insurance | 164 | 167 | 155 | 174 | 184 | |
| Personal Insurance | 402 | 488 | 431 | 443 | 443 | |
| Total Consumer Insurance | 798 | 875 | 797 | 850 | 887 | |
| Other Operations | 300 | 341 | 350 | 301 | 358 | |
| Consolidations, eliminations, and other | (105) | (107) | (77) | (102) | (74) | |
| Total Core | 1,534 | 1,727 | 1,662 | 1,639 | 1,801 | |
| Legacy Portfolio | 127 | 131 | 111 | 135 | 129 | |
| Total general operating expenses | 1,661 | 1,858 | 1,773 | 1,774 | 1,930 | |
| Other acquisition expenses | | | | | | |
| Commercial Insurance | | | | | | |
| Liability and Financial Lines | 81 | 81 | 96 | 89 | 95 | |
| Property and Special Risks | 68 | 73 | 75 | 73 | 76 | |
| Total Commercial Insurance | 149 | 154 | 171 | 162 | 171 | |
| Consumer Insurance - Personal Insurance | 127 | 139 | 145 | 138 | 135 | |
| Total other acquisition expenses | 276 | 293 | 316 | 300 | 306 | |
| Loss adjustment expenses | | | | | | |
| Commercial Insurance | | | | | | |
| Liability and Financial Lines | 158 | 157 | 175 | 187 | 189 | |
| Property and Special Risks | 49 | 46 | 58 | 48 | 48 | |
| Total Commercial Insurance | 207 | 203 | 233 | 235 | 237 | |
| Consumer Insurance - Personal Insurance | 95 | 111 | 107 | 115 | 104 | |
| Legacy Portfolio - Legacy PC Runoff | 2 | | | | - | |
| Total loss adjustment expenses | 304 | 314 | 340 | 350 | 341 | |
| Investment and other expenses | 8 | 12 | 15 | 15 | 15 | |
| Total general operating expenses, operating basis | \$ 2,249 | <u> </u> | 2,444 \$ | 2,439 \$ | 2,592 | |

See definition of General operating expenses, operating basis, on page 4 and reconciliations of Non-GAAP financial measures beginning on page 45.



American International Group, Inc. Consolidated Balance Sheets

| (in millions) | | |] | | | | |
|---|----------|------------|-----|-------------------|---------------------------------------|---------------|----------------|
| | Marc | h 31, 2017 | | December 31, 2016 | September 30, 2016 | June 30, 2016 | March 31, 2016 |
| <u>Assets</u> | | | | | | | |
| Investments: | | | | | | | |
| Fixed maturity securities | \$ | 220 (00 | \$ | 241 527 9 | ¢ 200.040 ¢ | 2(2,000 \$ | 252 795 |
| Bonds available for sale, at fair value | э | 230,698 | 3 | 241,537 | | 262,089 \$ | 253,785 |
| Other bond securities, at fair value | | 13,605 | | 13,998 | 14,772 | 15,335 | 15,344 |
| Equity securities | | 2 000 | | 2 079 | 1 5 4 4 | 1 (42 | 2 770 |
| Common and preferred stock available for sale, at fair value | | 2,099 | | 2,078 | 1,544 | 1,642 | 2,770 |
| Other common and preferred stock, at fair value | | 500 | | 482 | 498 | 661 | 877 |
| Mortgage and other loans receivable, net of allowance | | 33,878 | | 33,240 | 32,413 | 31,261 | 30,676 |
| Other invested assets | | 23,652 | | 24,538 | 25,747 | 27,345 | 28,480 |
| Short-term investments | | 11,073 | | 12,302 | 10,745 | 12,334 | 10,914 |
| Total investments | | 315,505 | | 328,175 | 346,368 | 350,667 | 342,846 |
| Cash | | 1,918 | | 1,868 | 2,498 | 1,784 | 1,499 |
| Accrued investment income | | 2,386 | | 2,495 | 2,608 | 2,590 | 2,657 |
| Premiums and other receivables, net of allowance | | 11,130 | | 10,465 | 11,606 | 12,078 | 12,414 |
| Reinsurance assets, net of allowance | | 34,140 | | 21,901 | 21,706 | 21,441 | 21,332 |
| Deferred income taxes | | 20,881 | | 21,332 | 18,412 | 18,542 | 20,116 |
| Deferred policy acquisition costs | | 11,091 | | 11,042 | 10,537 | 10,487 | 10,800 |
| Other assets | | 10,606 | | 10,815 | 11,546 | 12,188 | 11,581 |
| Separate account assets, at fair value | | 85,917 | | 82,972 | 82,626 | 80,572 | 79,532 |
| Assets held for sale (5) | | 6,588 | | 7,199 | 6,661 | | - |
| Total assets | \$ | 500,162 | \$ | 498,264 | \$ 514,568 \$ | 510,349 \$ | 502,777 |
| Liabilities | | | | | | | |
| Liability for unpaid losses and loss adjustment expenses | \$ | 76,050 | \$ | 77,077 | · · · · · · · · · · · · · · · · · · · | 74,143 \$ | 73,946 |
| Unearned premiums | | 19,840 | | 19,634 | 21,047 | 22,165 | 22,060 |
| Future policy benefits for life and accident and health insurance contracts | | 42,719 | | 42,204 | 47,848 | 45,982 | 44,573 |
| Policyholder contract deposits | | 132,639 | | 132,216 | 132,808 | 131,936 | 130,007 |
| Other policyholder funds | | 3,719 | | 3,989 | 4,418 | 4,292 | 4,203 |
| Other liabilities | | 28,093 | | 26,296 | 27,983 | 27,393 | 27,423 |
| Long-term debt | | 30,747 | | 30,912 | 32,277 | 33,329 | 31,952 |
| Separate account liabilities | | 85,917 | | 82,972 | 82,626 | 80,572 | 79,532 |
| Liabilities held for sale (5) | | 5,771 | | 6,106 | 3,909 | | - |
| Total liabilities | | 425,495 | | 421,406 | 425,403 | 419,812 | 413,696 |
| <u>AIG shareholders' equity</u> | | | | | | | |
| Common stock | | 4,766 | | 4,766 | 4,766 | 4,766 | 4,766 |
| Treasury stock, at cost | | (44,915) | | (41,471) | (38,518) | (36,262) | (33,584) |
| Additional paid-in capital | | 80,846 | | 81,064 | 81,281 | 81,232 | 81,415 |
| Retained earnings | | 29,591 | | 28,711 | 32,077 | 31,951 | 30,396 |
| Accumulated other comprehensive income | | 3,781 | | 3,230 | 9,057 | 8,259 | 5,525 |
| Total AIG shareholders' equity | | 74,069 | | 76,300 | 88,663 | 89,946 | 88,518 |
| Non-redeemable noncontrolling interests | | 598 | | 558 | 502 | 591 | 563 |
| Total equity | | 74,667 | 1 - | 76,858 | 89,165 | 90,537 | 89,081 |
| Total liabilities and equity | \$ | 500,162 | \$ | 498,264 | | 510,349 \$ | 502,777 |
| · · · · · · · · · · · · · · · · · · · | <u> </u> | , | = = | | | | |

See accompanying notes on page 16.



American International Group, Inc. Debt and Capital

| | | De | bt and H | lybrid Capita | ıl | | | Interest Exp | oense |
|--|----|-----------|----------|---------------|----|-------------|----|-----------------|--------------|
| (in millions) | Μ | larch 31, | Ν | 1arch 31, | De | ecember 31, | Th | ree Months Ende | ed March 31, |
| | | 2017 | | 2016 | | 2016 | | 2017 | 2016 |
| Financial Debt | | | | | | | | | |
| AIG notes and bonds payable | \$ | 19,460 | \$ | 19,792 | \$ | 19,432 | \$ | 215 \$ | 208 |
| AIG Japan Holdings Kabushiki Kaisha | | 335 | | 115 | | 330 | | - | - |
| AIG Life Holdings, Inc. notes and bonds payable | | 281 | | 281 | | 281 | | 5 | 5 |
| AIG Life Holdings, Inc. junior subordinated debt | | 361 | | 397 | | 361 | | 7 | 8 |
| Total | | 20,437 | | 20,585 | | 20,404 | | 227 | 221 |
| Operating Debt | | | | | | | | | |
| MIP notes payable | | 1,133 | | 1,434 | | 1,099 | | 11 | 13 |
| Series AIGFP matched notes and bonds payable | | 32 | | 38 | | 32 | | - | - |
| Other AIG borrowings supported by assets | | 3,151 | | 3,902 | | 3,428 | | - | - |
| Other subsidiaries | | 701 | | 2 | | 735 | | 3 | - |
| Borrowings of consolidated investments | | 4,446 | | 5,115 | | 4,371 | | 42 | 49 |
| Total | | 9,463 | | 10,491 | | 9,665 | | 56 | 62 |
| <u> Hybrid - Debt Securities (6)</u> | | | | | | | | | |
| Junior subordinated debt (7) | | 847 | | 876 | | 843 | | 15 | 23 |
| Total | \$ | 30,747 | \$ | 31,952 | \$ | 30,912 | \$ | 298 § | 306 |
| AIG Capitalization | | | | | | | | | |
| Total equity | \$ | 74,667 | \$ | 89,081 | \$ | 76,858 | | | |
| Hybrid - debt securities (6) (7) | | 847 | | 876 | | 843 | | | |
| Total equity and hybrid capital | | 75,514 | | 89,957 | | 77,701 | | | |
| Financial debt | | 20,437 | | 20,585 | | 20,404 | | | |
| Total capital | \$ | 95,951 | \$ | 110,542 | \$ | 98,105 | | | |
| Ratios | | | | | | | | | |
| Hybrid - debt securities / Total capital | | 0.9 % | | 0.8 | % | 0.9 % | | | |
| Financial debt / Total capital | | 21.3 | | 18.6 | | 20.8 | | | |
| Total debt / Total capital | | 22.2 % | | 19.4 | % | 21.7 % | | | |

See accompanying notes on page 16.



American International Group, Inc. Consolidated Notes

- (1) For the quarters ended December 31, 2016 and March 31, 2016, because we reported a net loss and, in the quarter ended December 31, 2016, an after-tax operating loss, all common stock equivalents are anti-dilutive and are therefore excluded from the calculation of diluted shares and diluted per share amounts.
- (2) 4Q16 primarily represents gain on the sales of AIG's non-controlling interest in an AIG sponsored Fund (Korea Fund).
- (3) 1Q17 includes sales of Fuji Life, United Guaranty Corporation, AIG Greece Representation of Insurance Enterprises S.A., and certain entities and operations being sold to Fairfax Financial Holdings, Ltd (Fairfax). 4Q16 includes the sales of United Guaranty Corporation, Fuji Life, Ascot Corporate, AIG Taiwan Insurance Co., Ltd and certain entities and operations being sold to Fairfax. 3Q16 included the sale of NSM Insurance Group. 2Q16 included the sale of AIG Advisor Group.
- (4) Legacy Portfolio excludes income from non-controlling interest related to the Korea Fund transaction.
- (5) Assets and liabilities held for sale are comprised of Fuji Life, United Guaranty Asia and certain entities and operations being sold to Fairfax.
- (6) Hybrid debt securities and financial debt are attributed to our operating modules and Legacy Portfolio, as well as to the three key geographic modules. See details of attributed debt on page 59.
- (7) The junior subordinated debentures receive partial equity treatment from a major rating agency under its current policies but are recorded as long-term borrowings in the Condensed Consolidated Balance Sheets.



American International Group, Inc. Commercial Insurance Operating Results

| (in millions) | | | | Q | uarterly | | | | |
|--|----------------|----------------|----------------|-------------------|----------------|----|----------------|----|----------------|
| Results of Operations | | 1Q17 | 1 | 4Q16 | 3Q16 | 2Q | 16 | | 1Q16 |
| Net premiums written | \$ | 3,629 | \$ | 3,702 \$ | 4,354 | | 4,497 | \$ | 4,375 |
| Net premiums earned Losses and loss adjustment expenses incurred* | \$ | 3,752 2,697 | \$ | 4,192 8,870 \$ | 4,475 3,455 | \$ | 4,688 3,287 | \$ | 4,745 3,216 |
| Acquisition expenses: | | | | | | | | | |
| Amortization of deferred policy acquisition costs | | 428 | | 473 | 514 | | 527 | | 535 |
| Other acquisition expenses | | 168 | - | 172 | 170 | | 199 | | 255 |
| Total acquisition expenses | | 596 | | 645 | 684 | | 726 | | 790 |
| General operating expenses | | 541 | | 618 | 592 | | 590 | | 630 |
| Underwriting income (loss) | | (82) | | (5,941) | (256) | | 85 | | 109 |
| Net investment income (loss): | | | | | | | | | |
| Interest and dividends | | 651 | | 775 | 790 | | 814 | | 776 |
| Alternative investments | | 256 | | 157 | 185 | | 128 | | (139) |
| Other investment income (loss) (1) | | 51 | | 8 | (6) | | (62) | | (54) |
| Investment expenses | | (27) | | (22) | (28) | | (24) | | (30) |
| Total net investment income | | 931 | | 918 | 941 | | 856 | | 553 |
| Pre-tax operating income (loss) | \$ | 849 | \$ | (5,023) \$ | 685 | \$ | 941 | \$ | 662 |
| Underwriting Ratios | | | | | | | | | |
| Loss ratio* | | 71.9 | | 211.5 | 77.3 | | 70.2 | | 67.8 |
| Acquisition ratio | | 15.9 | | 15.4 | 15.3 | | 15.5 | | 16.6 |
| General operating expense ratio | | 14.4 | | 14.7 | 13.2 | | 12.6 | | 13.3 |
| Expense ratio | | 30.3 | | 30.1 | 28.5 | | 28.1 | | 29.9 |
| Combined ratio | | 102.2 | | 241.6 | 105.8 | | 98.3 | | 97.7 |
| Accident year loss ratio, as adjusted | | 65.5 | | 78.2 | 64.7 | | 61.7 | | 63.5 |
| Accident year combined ratio, as adjusted | | 95.8 | | 108.3 | 93.2 | | 89.8 | | 93.4 |
| Excluded from accident year loss ratio, as adjusted and accident year combined ratio, as adjusted: | | | | | | | | | |
| Catastrophe losses and reinstatement premiums | | 5.4 | | 8.1 | 5.6 | | 7.5 | | 4.6 |
| Prior year development net of premium adjustments | | 1.0 | | 125.2 | 7.0 | | 1.0 | | (0.3) |
| Noteworthy Items (pre-tax) | | | | | | | | | |
| Catastrophe-related losses | \$ | 201 | \$ | 338 \$ | 252 | \$ | 353 | \$ | 222 |
| Reinstatement premiums related to catastrophes | l [¢] | - 201 | l [¢] | 1 | - | Ψ | - | Ψ | |
| Reinstatement premiums related to prior year catastrophes | | _ | | - | _ | | (11) | | (10) |
| Severe losses | | 40 | | 72 | 95 | | 129 | | 109 |
| Prior year development: | | -10 | | 12 |)5 | | 12) | | 109 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 23 | | 5,240 | 317 | | 36 | | (16) |
| (Additional) returned premium related to prior year development | | 23 | | 16 | (11) | | 22 | | 6 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 23 | 1 - | 10 | (11) | | | | |
| and premium adjustments | | 46 | | 5,256 | 306 | | 58 | | (10) |
| Net liability for unpaid losses and loss adjustment expenses (at period end) | | 39,246 | | 51,540 | 47,585 | 4 | 8,686 | | 48,900 |
| ······································ | L | , | - | , | ,000 | | -, | | , |

* Consistent with our definition of PTOI, excludes net loss reserve discount and the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain.



American International Group, Inc. **Commercial - Liability and Financial Lines Operating Results**

| (in millions) | | | | | Quarterly | | |
|---|----|--------|-----|------------|-----------|----------|--------|
| Results of Operations | | 1Q17 | 1 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Net premiums written: | | | 1 | | | | |
| U.S. Casualty (2) | \$ | 754 | \$ | 776 \$ | 941 \$ | 830 \$ | 925 |
| International Casualty | | 447 | | 309 | 379 | 377 | 547 |
| Financial Lines | | 1,015 | | 1,075 | 1,069 | 1,114 | 1,037 |
| Total net premiums written | \$ | 2,216 | \$ | 2,160 \$ | 2,389 \$ | 2,321 \$ | 2,509 |
| Net premiums earned | \$ | 2,157 | \$ | 2,400 \$ | 2,610 \$ | 2,726 \$ | 2,834 |
| Losses and loss adjustment expenses incurred* | ľ | 1,639 | 1 | 7,491 | 1,768 | 1,920 | 1,955 |
| Acquisition expenses: | | , | | , | , | , | , |
| Amortization of deferred policy acquisition costs | | 211 | | 236 | 242 | 304 | 316 |
| Other acquisition expenses | | 102 | | 69 | 76 | 57 | 101 |
| Total acquisition expenses | | 313 | | 305 | 318 | 361 | 417 |
| General operating expenses | | 322 | | 337 | 345 | 332 | 370 |
| Underwriting income (loss) | | (117) | 1 - | (5,733) | 179 | 113 | 92 |
| Net investment income (loss): | | . , | | | | | |
| Interest and dividends | | 519 | | 648 | 659 | 668 | 635 |
| Alternative investments | | 161 | | 112 | 132 | 93 | (97) |
| Other investment income (loss) (1) | | 32 | | 7 | (3) | (42) | (38) |
| Investment expenses | | (21) | | (15) | (19) | (17) | (23) |
| Total net investment income | | 691 | | 752 | 769 | 702 | 477 |
| Pre-tax operating income (loss) | \$ | 574 | \$ | (4,981) \$ | 948 \$ | 815 \$ | 569 |
| Underwriting Ratios | | | | | | | |
| Loss ratio* | | 76.0 | | 312.0 | 67.7 | 70.4 | 69.0 |
| Acquisition ratio | | 14.5 | | 12.7 | 12.2 | 13.2 | 14.7 |
| General operating expense ratio | | 14.9 | | 14.0 | 13.2 | 12.2 | 13.1 |
| Expense ratio | | 29.4 | 1 - | 26.7 | 25.4 | 25.4 | 27.8 |
| Combined ratio | | 105.4 | | 338.7 | 93.1 | 95.8 | 96.8 |
| Accident year loss ratio, as adjusted | | 72.5 | 1 - | 91.4 | 68.0 | 67.1 | 68.9 |
| Accident year combined ratio, as adjusted | | 101.9 | | 118.1 | 93.4 | 92.5 | 96.7 |
| Excluded from accident year loss ratio, as adjusted and accident year combined | | | | | | | |
| ratio, as adjusted: | | | | | | | |
| Catastrophe losses and reinstatement premiums | | - | | - | 0.2 | - | - |
| Prior year development net of premium adjustments | | 3.5 | | 220.6 | (0.5) | 3.3 | 0.1 |
| Noteworthy Items (pre-tax) | | | | | | | |
| Catastrophe-related losses | \$ | - | \$ | - \$ | 4 \$ | - \$ | - |
| Reinstatement premiums related to prior year catastrophes | | - | | - | 1 | - | - |
| Prior year development: | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 58 | | 5,283 | (5) | 76 | (2) |
| (Additional) returned premium related to prior year development | | 23 | | 16 | (11) | 22 | 6 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | | 1 - | | <u> </u> | | |
| and premium adjustments | | 81 | | 5,299 | (16) | 98 | 4 |
| Net liability for unpaid losses and loss adjustment expenses (at period end) | | 32,941 | | 44,209 | 39,977 | 40,968 | 41,452 |

* Consistent with our definition of PTOI, excludes net loss reserve discount and the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain.



American International Group, Inc. **Commercial - Property and Special Risks Operating Results**

| (in millions) | | | | Quarterly | | |
|--|-------------|-----|-------------|-----------|----------|-------|
| Results of Operations | 1017 | 7 | 4016 | 3016 | 2016 | 1016 |
| Net premiums written: | | 1 - | | | | |
| Property | \$ 621 | \$ | 802 \$ | 1,151 \$ | 1,288 \$ | 1,033 |
| Special Risks | 792 | | 740 | 814 | 888 | 833 |
| Total net premiums written | \$ 1,413 | \$ | 1,542 \$ | 1,965 \$ | 2,176 \$ | 1,866 |
| Net premiums earned | \$ 1,595 | \$ | 1,792 \$ | 1,865 \$ | 1,962 \$ | 1,911 |
| Losses and loss adjustment expenses incurred* | 1,058 | | 1,379 | 1,687 | 1,367 | 1,261 |
| Acquisition expenses: | | | | | | |
| Amortization of deferred policy acquisition costs | 217 | | 237 | 272 | 223 | 219 |
| Other acquisition expenses | 66 | | 103 | 94 | 142 | 154 |
| Total acquisition expenses | 283 | | 340 | 366 | 365 | 373 |
| General operating expenses | 219 | | 281 | 247 | 258 | 260 |
| Underwriting income (loss) | 35 | | (208) | (435) | (28) | 17 |
| Net investment income (loss): | | | | | | |
| Interest and dividends | 132 | | 127 | 131 | 146 | 141 |
| Alternative investments | 95 | | 45 | 53 | 35 | (42) |
| Other investment income (loss) (1) | 19 | | 1 | (3) | (20) | (16) |
| Investment expenses | (6) | | (7) | (9) | (7) | (7) |
| Total net investment income | 240 | | 166 | 172 | 154 | 76 |
| Pre-tax operating income (loss) (3) | \$ 275 | \$ | (42) \$ | (263) \$ | 126 \$ | 93 |
| Underwriting Ratios | | 1 - | | | | |
| Loss ratio* | 66.3 | | 77.0 | 90.5 | 69.7 | 66.0 |
| Acquisition ratio | 17.7 | | 19.0 | 19.6 | 18.6 | 19.5 |
| General operating expense ratio | 13.7 | | 15.7 | 13.2 | 13.1 | 13.6 |
| Expense ratio | 31.4 | 1 - | 34.7 | 32.8 | 31.7 | 33.1 |
| Combined ratio | 97.7 | | 111.7 | 123.3 | 101.4 | 99.1 |
| Accident year loss ratio, as adjusted | 55.9 | | 60.5 | 59.9 | 54.0 | 55.4 |
| Accident year combined ratio, as adjusted | 87.3 | | 95.2 | 92.7 | 85.7 | 88.5 |
| Excluded from accident year loss ratio, as adjusted and accident year combined ratio, as adjusted: | 07.5 | | <i>,</i> | 2.1 | 00.1 | 00.0 |
| Catastrophe losses and reinstatement premiums | 12.6 | | 18.9 | 13.3 | 18.0 | 11.6 |
| Prior year development net of premium adjustments | (2.2) | | (2.4) | 17.3 | (2.3) | (1.0) |
| Noteworthy Items (pre-tax) Catastrophe-related losses Reinstatement premiums related to catastrophes | \$ 201 | \$ | 338 \$ 1 | 248 \$ | 353 \$ | 222 |
| Reinstatement premiums related to prior year catastrophes | - | | - | (1) | (11) | (10) |
| Severe losses | 40 | | 72 | 95 | 129 | 109 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | (35) | | (43) | 322 | (40) | (14) |
| Net liability for unpaid losses and loss adjustment expenses (at period end) | 6,305 | | 7,331 | 7,608 | 7,718 | 7,448 |

* Consistent with our definition of PTOI, excludes net loss reserve discount and the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain. See accompanying notes on page 20 and reconciliations of Non-GAAP financial measures beginning on page 45.



American International Group, Inc. Commercial Insurance Notes

- (1) Other investment income is comprised principally of real estate income, changes in market value of investments accounted for under the fair value option, and income (loss) from equity method investments.
- (2) U.S. Casualty net premiums written includes non-U.S. casualty exposures, primarily from intercompany reinsurance assumptions from International Casualty, of \$199 million, \$212 million, \$215 million, \$236 million and \$200 million in 1Q17, 4Q16, 3Q16, 2Q16 and 1Q16, respectively.
- (3) In 2Q15, a United Guaranty (UGC) subsidiary and certain of our property casualty companies entered into a 50 percent quota share arrangement whereby the UGC subsidiary (1) ceded 50 percent of the risk relating to policies written in 2014 that were current as of January 1, 2015 and (2) ceded 50 percent of the risk relating to all policies written in 2016, each in exchange for a 30 percent ceding commission and reimbursements of 50 percent of the losses and loss adjustment expenses incurred on covered policies. Beginning in 3Q16, the effects of these intercompany reinsurance arrangements are included in the results of Commercial Insurance and Other Operations for all periods presented. Previously, these arrangements were eliminated for purposes of segment reporting.

| | | | Q | uarterly | | |
|---|-------|----|---------------|----------|--------------|-------|
| Impact of UGC reinsurance treaty in Commercial | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Accident year loss ratio, as adjusted - before UGC reinsurance treaty | 66. | 4 | 79.3 | 65.5 | 62.4 | 64.1 |
| Impact of UGC reinsurance treaty | (0. | 9) | (1.1) | (0.8) | (0.7) | (0.6) |
| Accident year loss ratio, as adjusted - as reported - Commercial | 65. | 5 | 78.2 | 64.7 | 61.7 | 63.5 |
| Pre-tax operating income (loss) - before UGC reinsurance treaty | | 2 | | 645 | \$ 905 \$ | 632 |
| Impact of UGC reinsurance treaty* | 3 | · | 40 | 40 | 36 | 30 |
| Pre-tax operating income (loss) - as reported - Commercial | \$ 84 | 9 | \$ (5,023) \$ | 685 | \$ 941 \$ | 662 |
| Impact of UGC reinsurance treaty in PSR | | | | | | |
| Accident year loss ratio, as adjusted - before UGC reinsurance treaty | 57. | 7 | 62.5 | 61.8 | 55.4 | 56.6 |
| Impact of UGC reinsurance treaty | (1. | 8) | (2.0) | (1.9) | (1.4) | (1.2) |
| Accident year loss ratio, as adjusted - as reported - PSR | 55. | 9 | 60.5 | 59.9 | 54.0 | 55.4 |
| Pre-tax operating income (loss) - before UGC reinsurance treaty | \$ 23 | 8 | \$ (82) \$ | (303) | \$ 90 \$ | 63 |
| Impact of UGC reinsurance treaty* | 3 | 7 | 40 | 40 | 36 | 30 |
| Pre-tax operating income (loss) - as reported - PSR | \$ 27 | 5 | \$ (42) \$ | (263) | \$ 126 \$ | 93 |

* Prior to 1Q17, PSR and UGC each used models that are consistent with their core underlying business to defer and amortize ceding commissions related to the intercompany reinsurance agreement.



20

American International Group, Inc. Consumer Insurance Operating Results

| (in millions) | Quarterly | | | | | | | |
|--|-----------|-------|-----|----------|----------|----------|-------|--|
| Results of Operations | | 1Q17 |] _ | 4Q16 | 3Q16 | 2Q16 | 1Q16 | |
| Revenues: | | | | | | | | |
| Premiums | \$ | 3,141 | \$ | 3,261 \$ | 3,313 \$ | 3,272 \$ | 3,169 | |
| Policy fees | | 644 | | 619 | 573 | 616 | 603 | |
| Net investment income | | 1,940 | | 1,918 | 1,903 | 1,912 | 1,612 | |
| Advisory fee and other income | | 217 | | 219 | 220 | 332 | 507 | |
| Total operating revenues | | 5,942 | | 6,017 | 6,009 | 6,132 | 5,891 | |
| Benefits, losses and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | | 2,174 | | 2,157 | 2,367 | 2,236 | 2,098 | |
| Interest credited to policyholder account balances | | 788 | | 807 | 755 | 823 | 820 | |
| Amortization of deferred policy acquisition costs | | 708 | | 752 | 455 | 757 | 717 | |
| Non deferrable insurance commissions | | 130 | | 119 | 116 | 119 | 112 | |
| Advisory fee expenses | | 76 | | 79 | 76 | 173 | 317 | |
| General operating expenses* | | 1,018 | | 1,134 | 1,012 | 1,076 | 1,123 | |
| Total benefits, losses and expenses | | 4,894 | | 5,048 | 4,781 | 5,184 | 5,187 | |
| Pre-tax operating income (1) | \$ | 1,048 | \$ | 969 \$ | 1,228 \$ | 948 \$ | 704 | |

* General operating expenses include other acquisition expenses.



American International Group, Inc. Consumer Insurance - Individual Retirement Operating Results

| (in millions) | | Quarterly | | | | | | | |
|---|----------|-----------|-----|----------|----------|----------|-------|--|--|
| Results of Operations | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | |
| Premiums and deposits | \$ | 3,382 | \$ | 3,078 \$ | 3,363 \$ | 4,611 \$ | 5,010 | | |
| Revenues: | | | | | | | | | |
| Premiums | \$ | 28 | \$ | 34 \$ | 37 \$ | 45 \$ | 47 | | |
| Policy fees | | 185 | | 181 | 183 | 178 | 167 | | |
| Net investment income (loss): | | | | | | | | | |
| Base portfolio (2) | | 888 | | 873 | 887 | 876 | 895 | | |
| Alternative investments | | 60 | | 65 | 67 | 86 | (87) | | |
| Other enhancements (3) | | 59 | | 72 | 55 | 58 | 31 | | |
| Total net investment income | | 1,007 | | 1,010 | 1,009 | 1,020 | 839 | | |
| Advisory fee and other income | | 153 | | 151 | 151 | 266 | 440 | | |
| Total operating revenues | | 1,373 | | 1,376 | 1,380 | 1,509 | 1,493 | | |
| Benefits, losses and expenses: | | | | | | | | | |
| Policyholder benefits and losses incurred | | 37 | | 40 | (20) | 71 | 82 | | |
| Interest credited to policyholder account balances | | 415 | | 425 | 370 | 446 | 443 | | |
| Amortization of deferred policy acquisition costs | | 129 | | 133 | (119) | 136 | 148 | | |
| Non deferrable insurance commissions and other (14) | | 72 | | 60 | 59 | 55 | 52 | | |
| Advisory fee expenses | | 58 | | 56 | 58 | 156 | 300 | | |
| General operating expenses | | 123 | | 120 | 112 | 140 | 166 | | |
| Total benefits, losses and expenses | | 834 |] _ | 834 | 460 | 1,004 | 1,191 | | |
| Pre-tax operating income | \$ | 539 | \$ | 542 \$ | 920 \$ | 505 \$ | 302 | | |
| Noteworthy Items (pre-tax) | <i>•</i> | | | ¢ | | ¢ | | | |
| Actuarial assumption update income (loss) | \$ | - | \$ | - \$ | 369 \$ | - \$ | - | | |



American International Group, Inc. Consumer Insurance - Individual Retirement (Variable and Index Annuities) Operating Statistics

| (in millions) | | | | Qu | arterly | | |
|---|----|--------|-----|-----------|-----------|-----------|--------|
| | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Assets under management: | | | | | | | |
| General accounts | \$ | 21,936 | \$ | 22,503 \$ | 22,982 \$ | 22,406 \$ | 20,679 |
| Separate accounts | | 45,224 | | 43,463 | 43,247 | 41,890 | 41,085 |
| Total assets under management | \$ | 67,160 | \$ | 65,966 \$ | 66,229 \$ | 64,296 \$ | 61,764 |
| Net investment spreads: | | | | | | | |
| Total yield | | 5.24 % | 6 | 5.13 % | 5.04 % | 5.11 % | 3.61 % |
| Less: Alternative investments (5) | | (0.41) | | (0.35) | (0.36) | (0.46) | 1.26 |
| Less: Other enhancements (6) | | (0.24) | | (0.27) | (0.24) | (0.11) | 0.12 |
| Base yield (7) | | 4.59 | | 4.51 | 4.44 | 4.54 | 4.99 |
| Cost of funds (a) | | 1.28 | | 1.28 | 1.42 | 1.54 | 1.56 |
| Base net investment spread (b) | | 3.31 % | 6 | 3.23 % | 3.02 % | 3.00 % | 3.43 % |
| DAC rollforward: | | | | | | | |
| Balance at beginning of period | \$ | 2,533 | \$ | 2,099 \$ | 2,080 \$ | 2,142 \$ | 2,142 |
| Deferrals | | 83 | | 93 | 107 | 124 | 121 |
| Operating amortization | | (54) | | (60) | (56) | (57) | (68) |
| Change from realized gains (losses) | | 57 | | 267 | (8) | (30) | 32 |
| Change from unrealized gains (losses) | | (40) | | 134 | (24) | (99) | (85) |
| Balance at end of period | \$ | 2,579 | \$ | 2,533 \$ | 2,099 \$ | 2,080 \$ | 2,142 |
| Reserve rollforward: | | | | | | | |
| Balance at beginning of period, gross | \$ | 61,026 | \$ | 61,332 \$ | 59,369 \$ | 57,205 \$ | 55,307 |
| Premiums and deposits | U | 1,468 | Ψ. | 1,471 | 1,703 | 1,980 | 2,040 |
| Surrenders and withdrawals | | (935) | | (864) | (779) | (720) | (669) |
| Death and other contract benefits | | (210) | | (197) | (206) | (213) | (190) |
| Subtotal | | 61,349 | 1 - | 61,742 | 60,087 | 58,252 | 56,488 |
| Change in fair value of underlying assets and reserve | | - , | | | , | | , |
| accretion, net of policy fees | | 1,730 | | (900) | 1,254 | 1,106 | 540 |
| Cost of funds (a) | | 49 | | 49 | 52 | 53 | 50 |
| Other reserve changes | | 27 | | 135 | (61) | (42) | 127 |
| Balance at end of period | | 63,155 | 1 - | 61,026 | 61,332 | 59,369 | 57,205 |
| Reinsurance ceded | | (42) | | (43) | (20) | - | - |
| Total insurance reserves | \$ | 63,113 | \$ | 60,983 \$ | 61,312 \$ | 59,369 \$ | 57,205 |

(a) Excludes the amortization of Sales Inducement Assets (SIA).

(b) Excludes the impact of alternative investments and other enhancements.

See accompanying notes on page 32.

American International Group, Inc. Consumer Insurance - Individual Retirement (Fixed Annuities) Operating Statistics

| (in millions) | Quarterly | | | | | | | |
|--|-----------|--------|----|------------------|-----------|-----------|--------|--|
| | | 1Q17 | 7 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | |
| Assets under management: | | | | | | | | |
| General accounts | \$ | 59,002 | \$ | 58,212 \$ | 60,775 \$ | 61,668 \$ | 61,088 | |
| Separate accounts | | 32 | | 31 | 31 | 31 | 31 | |
| Total assets under management | \$ | 59,034 | \$ | 58,243 \$ | 60,806 \$ | 61,699 \$ | 61,119 | |
| Net investment spreads (c): | | | | | | | | |
| Total yield | | 5.26 % | 6 | 5.27 % | 5.21 % | 5.24 % | 4.62 % | |
| Less: Alternative investments (5) | | (0.16) | | (0.15) | (0.12) | (0.17) | 0.44 | |
| Less: Other enhancements (6) | | (0.16) | | (0.26) | (0.14) | (0.18) | (0.06) | |
| Base yield (7) | | 4.94 | | 4.86 | 4.95 | 4.89 | 5.00 | |
| Cost of funds (a) | | 2.67 | | 2.69 | 2.74 | 2.76 | 2.78 | |
| Base net investment spread (b) | | 2.27 % | 6 | 2.17 % | 2.21 % | 2.13 % | 2.22 % | |
| DAC rollforward: | | | | | | | | |
| Balance at beginning of period | \$ | 1,067 | \$ | 766 \$ | 720 \$ | 931 \$ | 1,111 | |
| Deferrals | ľ | 22 | 1° | 12 | 14 | 29 | 39 | |
| Operating amortization | | (75) | | (73) | 175 | (79) | (80) | |
| Change from realized gains (losses) | | (3) | | (1) | - | 1 | 12 | |
| Change from unrealized gains (losses) | | 17 | | 363 | (143) | (162) | (151) | |
| Balance at end of period | \$ | 1,028 | \$ | 1,067 \$ | 766 \$ | 720 \$ | 931 | |
| Reserve rollforward: | | | | | | | | |
| Balance at beginning of period, gross | \$ | 52,285 | \$ | 52,910 \$ | 53,433 \$ | 53,498 \$ | 52,955 | |
| Premiums and deposits | ľ | 917 | ľ | 546 | 570 | 1,221 | 1,645 | |
| Surrenders and withdrawals | | (901) | | (970) | (946) | (1,103) | (950) | |
| Death and other contract benefits | | (593) | | (508) | (527) | (594) | (556) | |
| Subtotal | | 51,708 | | 51,978 | 52,530 | 53,022 | 53,094 | |
| Change in fair value of underlying assets and reserve accretion, | | , | | , | , | , | | |
| net of policy fees | | 59 | | 6 | 68 | 49 | 34 | |
| Cost of funds (a) | | 333 | | 345 | 355 | 356 | 354 | |
| Other reserve changes | | (188) | | (44) | (43) | 6 | 16 | |
| Balance at end of period | | 51,912 |] | 52,285 | 52,910 | 53,433 | 53,498 | |
| Reinsurance ceded | | (295) | | (328) | (332) | (333) | (334) | |
| Total insurance reserves | \$ | 51,617 | \$ | <u>51,957</u> \$ | 52,578 \$ | 53,100 \$ | 53,164 | |

(a) Excludes the amortization of deferred SIAs.(b) Excludes the impact of alternative investments and other enhancements.

(c) Excludes immediate annuities.

See accompanying notes on page 32.

American International Group, Inc. **Consumer Insurance - Individual Retirement Investment Products Net Flows**

| (in millions) | | | Qu | arterly | | |
|---|----|----------|-----------------|---------------|----------|---------|
| | 10 | 17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Premiums and deposits: | | | | | | |
| Fixed Annuities | \$ | 917 \$ | 546 \$ | 570 \$ | 1,221 \$ | 1,645 |
| Variable Annuities | | 862 | 923 | 1,092 | 1,225 | 1,267 |
| Index Annuities | | 606 | 548 | 611 | 755 | 773 |
| Retail Mutual Funds | | 997 | 1,061 | 1,090 | 1,410 | 1,325 |
| Total premiums and deposits | | 3,382 | 3,078 | 3,363 | 4,611 | 5,010 |
| Surrenders and withdrawals: | | | | | | |
| Fixed Annuities | | (901) | (970) | (946) | (1,103) | (950) |
| Variable Annuities | | (858) | (796) | (723) | (669) | (623) |
| Index Annuities | | (77) | (68) | (56) | (51) | (46) |
| Retail Mutual Funds | (| 1,038) | (860) | (676) | (707) | (783) |
| Total surrenders and withdrawals | (| 2,874) | (2,694) | (2,401) | (2,530) | (2,402) |
| Death and other contract benefits: | | | | | | |
| Fixed Annuities | | (593) | (508) | (527) | (594) | (556) |
| Variable Annuities | | (196) | (189) | (198) | (200) | (183) |
| Index Annuities | | (14) | (8) | (8) | (13) | (7) |
| Total death and other contract benefits | | (803) | (705) | (733) | (807) | (746) |
| Net flows (4): | | | | | | |
| Fixed Annuities | | (577) | (932) | (903) | (476) | 139 |
| Variable Annuities | | (192) | (62) | 171 | 356 | 461 |
| Index Annuities | | 515 | 472 | 547 | 691 | 720 |
| Retail Mutual Funds | | (41) | 201 | 414 | 703 | 542 |
| Total net flows | \$ | (295) \$ | <u>(321)</u> \$ | <u>229</u> \$ | 1,274 \$ | 1,862 |
| Surrender rates (8): | | | | | | |
| Fixed Annuities | | 7.0% | 7.4% | 7.2% | 8.3% | 7.2% |
| Variable and Index Annuities | | 6.0% | 5.7% | 5.2% | 4.9% | 4.8% |

American International Group, Inc. Consumer Insurance - Group Retirement Operating Results

(in millions) Quarterly 1Q17 4Q16 3Q16 2Q16 1Q16 **Results of Operations** Premiums and deposits 2,040 2,056 1,821 \$ 1,837 \$ 1,856 \$ \$ **Revenues:** Premiums \$ 9 \$ 6 \$ 9 \$ 5 \$ 7 Policy fees 99 98 99 95 91 Net investment income (loss): Base portfolio (2) 481 485 493 488 496 Alternative investments 31 33 33 42 (42) 43 40 28 25 Other enhancements (3) 25 554 555 555 558 479 Total net investment income Advisory fee and other income 55 54 55 52 52 718 717 707 **Total operating revenues** 716 629 Benefits, losses and expenses: 10 7 Policyholder benefits and losses incurred 21 (3) 14 278 286 289 281 279 Interest credited to policyholder account balances 22 23 63 22 21 Amortization of deferred policy acquisition costs 27 20 Non deferrable insurance commissions and other (14) 26 20 19 Advisory fee expenses 18 23 18 17 17 99 93 94 General operating expenses 109 100 475 455 503 442 438 Total benefits, losses and expenses Pre-tax operating income (loss) 243 261 \$ 214 \$ 265 \$ 191 S S Noteworthy items (pre-tax) Actuarial assumption update income (loss) \$ \$ - \$ (47) \$ - \$ --



American International Group, Inc. **Consumer Insurance - Group Retirement Operating Statistics**

| (in millions) | | | | Q | uarterly | | |
|--|----|---------|-----|------------|----------------|---------------|---------|
| | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Assets under administration: | | - | 1 - | | | | |
| General accounts | \$ | 45,679 | \$ | 46,385 \$ | 47,563 \$ | 46,913 \$ | 45,488 |
| Separate accounts | | 33,649 | | 32,470 | 32,307 | 31,464 | 31,309 |
| Group Retirement mutual funds | | 17,188 | | 16,310 | 16,206 | 15,420 | 14,919 |
| Total assets under administration | \$ | 96,516 | \$ | 95,165 \$ | 96,076 \$ | 93,797 \$ | 91,716 |
| Net investment spreads: | | | | | | | |
| Total yield | | 5.16 % | | 5.04 % | 5.01 % | 5.13 % | 4.45 % |
| Less: Alternative investments (5) | | (0.21) | | (0.19) | (0.16) | (0.23) | 0.58 |
| Less: Other enhancements (6) | | (0.26) | | (0.25) | (0.14) | (0.09) | (0.09) |
| Base yield (7) | | 4.69 | | 4.60 | 4.71 | 4.81 | 4.94 |
| Cost of funds (a) | | 2.81 | - | 2.85 | 2.86 | 2.91 | 2.94 |
| Base net investment spread (b) | | 1.88 % | | 1.75 % | 1.85 % | 1.90 % | 2.00 % |
| Net flows: | | | | | | | |
| Premiums and deposits | \$ | 2,040 | \$ | 2,056 \$ | 1,821 \$ | 1,837 \$ | 1,856 |
| Surrenders and withdrawals | | (2,288) | | (2,448) | (1,796) | (1,668) | (1,677) |
| Death and other contract benefits | | (134) | | (141) | (122) | (140) | (133) |
| Total net flows | \$ | (382) | \$_ | (533) \$ | <u>(97)</u> \$ | <u> </u> | 46 |
| Surrender rates (8) | | 10.2 % | | 11.1% | 8.3% | 7.8% | 7.9% |
| DAC rollforward: | | | | | | | |
| Balance at beginning of period | \$ | 931 | \$ | 843 \$ | 903 \$ | 951 \$ | 1,009 |
| Deferrals | | 18 | | 23 | 20 | 18 | 19 |
| Operating amortization | | (22) | | (23) | (63) | (22) | (21) |
| Change from realized gains (losses) | | (1) | | 6 | (8) | (1) | 3 |
| Change from unrealized gains (losses) | | 23 | | 82 | (9) | (43) | (59) |
| Balance at end of period | \$ | 949 | \$_ | 931 \$ | <u>843</u> \$ | <u>903</u> \$ | 951 |
| Reserve rollforward: | | | | | | | |
| Balance at beginning of period, gross | \$ | 88,622 | \$ | 88,200 \$ | 85,943 \$ | 84,695 \$ | 84,145 |
| Premiums and deposits | | 2,040 | | 2,056 | 1,821 | 1,837 | 1,856 |
| Surrenders and withdrawals | | (2,288) | | (2,448) | (1,796) | (1,668) | (1,677) |
| Death and other contract benefits | | (134) | | (141) | (122) | (140) | (133) |
| Subtotal | | 88,240 | | 87,667 | 85,846 | 84,724 | 84,191 |
| Change in fair value of underlying assets and reserve accretion, | | ~ | | (7) | 0.074 | 0.42 | 220 |
| net of policy fees | | 2,444 | | 676 270 | 2,074 | 943 | 230 |
| Cost of funds (a) | 6 | 274 | | 279 | 280 | 276 | 274 |
| Total insurance reserves and Group Retirement mutual funds | \$ | 90,958 | \$ | 88,622 \$ | 88,200 \$ | 85,943 \$ | 84,695 |

(a) Excludes the amortization of SIAs.(b) Excludes the impact of alternative investments and other enhancements.

See accompanying notes on page 32 and reconciliations of Non-GAAP financial measures beginning on page 45.



American International Group, Inc. Consumer Insurance - Individual and Group Retirement Variable Annuity Guaranteed Benefits (9)

| (in millions) | Quarterly | | | | | | | | | |
|---|-----------|--------|-----|--------|----|--------|----|--------|----|--------|
| | | 1Q17 |] _ | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 |
| Account value by benefit type (a) | | | | | | | | | | |
| Guaranteed Minimum Death Benefits (GMDB) only (b) | \$ | 65,439 | \$ | 64,029 | \$ | 63,836 | \$ | 60,438 | \$ | 62,224 |
| Guaranteed Minimum Income Benefits (GMIB) (c) | | 2,360 | | 2,316 | | 2,358 | | 2,342 | | 2,367 |
| Guaranteed Minimum Withdrawal Benefits (GMWB) (d) | | 41,885 | | 40,557 | | 40,367 | | 39,202 | | 38,433 |
| Liability by benefit type (a) | | | | | | | | | | |
| GMDB (b) | \$ | 378 | \$ | 392 | \$ | 393 | \$ | 461 | \$ | 462 |
| GMIB (c) | | 9 | | 10 | | 11 | | 25 | | 26 |
| GMWB (d) | | 1,671 | | 1,777 | | 2,793 | | 2,710 | | 2,097 |

(a) Excludes assumed reinsurance business.

(b) A guaranteed minimum death benefit is an amount paid from a variable annuity upon the death of the owner. This benefit protects beneficiaries from market volatility and may be different than the account value. This benefit may be subject to a maximum amount based on age of owner or dollar amount. "Guaranteed Minimum Death Benefits only" signifies that no other guarantees are present in the contract. Contracts with a guaranteed living benefit also have a guaranteed minimum death benefit, but a policyholder can generally only receive payout from one guaranteed feature, i.e. the features are mutually exclusive.

(c) A guaranteed minimum income benefit guarantees a minimum level of periodic income payments upon annutization.

(d) A guaranteed minimum withdrawal benefit creates a guaranteed income stream which, within certain parameters, may continue for the life of the annuitant even if the entire contract value has been reduced to zero. The fair value of GMWB embedded derivatives is based on actuarial and capital market assumptions related to projected cash flows of rider fees and claims over the expected lives of the contracts.

The following table presents the net increase (decrease) to consolidated pre-tax income from changes in the fair value of the GMWB embedded derivatives and related hedges:

(in millions)

Change in fair value of embedded derivatives, excluding NPA

Change in fair value of variable annuity hedging portfolio:

Fixed maturity securities

Interest rate derivative contracts

Equity derivative contracts

Change in fair value of variable annuity hedging portfolio

Change in fair value of embedded derivatives, excluding NPA, net of hedging portfolio

Change in fair value of embedded derivatives due to NPA spread

Change in fair value of embedded derivatives due to change in NPA volume

Total change in NPA

Net impact on pre-tax income (loss)

See accompanying notes on page 32.

| Quarterly | | | | | | | | | | |
|---------------|----------|----------|----------|--------|--|--|--|--|--|--|
| 1Q17 4Q16 | | 3Q16 | 2Q16 | 1Q16 | | | | | | |
| \$ 591 \$ | 2,501 \$ | (626) \$ | (885) \$ | (1,116 | | | | | | |
| 11 | (150) | 17 | 120 | 133 | | | | | | |
| (183) | (1,605) | 27 | 534 | 850 | | | | | | |
| (409) | (269) | (350) | (163) | (137 | | | | | | |
| (581) | (2,024) | (306) | 491 | 846 | | | | | | |
| 10 | 477 | (932) | (394) | (270 | | | | | | |
| (185) | (341) | (68) | (32) | 155 | | | | | | |
| (203) | (1,048) | 708 | 418 | 203 | | | | | | |
| (388) | (1,389) | 640 | 386 | 358 | | | | | | |
| \$ (378)\$ | (912)\$ | (292) \$ | (8) \$ | 88 | | | | | | |

American International Group, Inc. Consumer Insurance – Life Insurance Operating Results

| (in millions) | Quarterly | | | | | | | |
|---|-----------|-------|-----|---------------|---------|---------------|------|--|
| Results of Operations | | 1Q17 |]_ | 4Q16 | 3Q16 | 2Q16 | 1Q16 | |
| Premiums and deposits | \$ | 910 | \$ | <u>911</u> \$ | 880 \$ | <u>879</u> \$ | 849 | |
| Revenues: | | |] [| | | | | |
| Premiums | \$ | 384 | \$ | 339 \$ | 349 \$ | 360 \$ | 359 | |
| Policy fees | | 360 | | 340 | 291 | 343 | 345 | |
| Net investment income (loss): | | | | | | | | |
| Base portfolio (2) | | 237 | | 234 | 235 | 235 | 242 | |
| Alternative investments | | 13 | | 16 | 15 | 21 | (20) | |
| Other enhancements (3) | | 10 | | 13 | 17 | 15 | 12 | |
| Total net investment income | | 260 | | 263 | 267 | 271 | 234 | |
| Advisory fee and other income (10) | | 9 | | 14 | 14 | 14 | 15 | |
| Total operating revenues | | 1,013 | | 956 | 921 | 988 | 953 | |
| Benefits, losses and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | | 593 | | 601 | 730 | 564 | 557 | |
| Interest credited to policyholder account balances | | 95 | | 96 | 96 | 96 | 98 | |
| Amortization of deferred policy acquisition costs | | 76 | | 69 | (43) | 83 | 73 | |
| Non deferrable insurance commissions and other (14) | | 31 | | 33 | 37 | 45 | 40 | |
| General operating expenses | | 164 | | 167 | 155 | 174 | 184 | |
| Total benefits, losses and expenses | | 959 | | 966 | 975 | 962 | 952 | |
| Pre-tax operating income (loss) | \$ | 54 | \$ | (10) \$ | (54) \$ | 26 \$ | 1 | |
| <u>Noteworthy items (pre-tax)</u> | | | 1 - | | | | | |
| Actuarial assumption update income (loss) | \$ | - | \$ | - \$ | (92) \$ | - \$ | - | |
| Pre-tax operating income (loss) Domestic Life | \$ | 62 | \$ | - \$ | (43) \$ | 39 \$ | 11 | |
| Pre-tax operating income (loss) International Life | \$ | (8) | \$ | (10) \$ | (11) \$ | (13) \$ | (10) | |



American International Group, Inc. Consumer Insurance – Life Insurance Operating Statistics

| (in millions) | Quarterly | | | | | | | | | |
|---|-----------|-----------------|--------|-------------------|------------------------|-------------------|-----------------|--|--|--|
| | | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Gross life insurance in force, end of period: | | | | | | | | | | |
| Domestic Life | \$ | 847,182 | \$ | 842,021 \$ | 836,476 \$ | 839,622 \$ | 838,551 | | | |
| International Life | | 76,772 | | 72,478 | 73,735 | 73,311 | 76,950 | | | |
| Total | \$ | 923,954 | = * = | <u>914,499</u> \$ | <u>910,211</u> \$ | <u>912,933</u> \$ | 915,501 | | | |
| Life and A&H CPPE sales (11): | | | | | | | | | | |
| Term | \$ | 45 | \$ | 47 \$ | 48 \$ | 49 \$ | 49 | | | |
| Universal life Other life | | 28 | | 30 | 18 | 18 | 18 | | | |
| Single premium and unscheduled deposits | | 5 2 | | 1 | $\frac{1}{2}$ | 2 | - 1 | | | |
| A&H | | 27 | | 1 7 | 6 | 9 | 14 | | | |
| Total | \$ | 87 | \$ | 86 \$ | 75 \$ | 78 \$ | 82 | | | |
| Surrender/lapse rates (12): | - | | = = | | | | | | | |
| Domestic Life: | | | | | | | | | | |
| Independent distribution | | 5.08 | % | 5.30 % | 6.74 % | 7.16 % | 5.91 % | | | |
| Career distribution | | 6.94 | % | 7.32 % | 7.65 % | 7.21 % | 7.45 % | | | |
| DAC/VOBA rollforward: | | | | | | | | | | |
| Balance at beginning of period | \$ | 3,013 | \$ | 2,868 \$ | 2,754 \$ | 2,845 \$ | 2,888 | | | |
| Deferrals | φ | 115 | Φ | 110 | 104 | 2,845 \$ 86 | 100 | | | |
| Operating amortization | | (76) | | (69) | 43 | (83) | (73) | | | |
| Change from realized gains (losses) | | (70) | | (0)) (1) | (1) | 3 | 2 | | | |
| Change from unrealized gains (losses) | | 49 | | 117 | (27) | (79) | (67) | | | |
| Foreign exchange translation | | 4 | | (12) | (5) | (18) | (5) | | | |
| Balance at end of period | \$ | 3,105 | \$ | <u>3,013</u> \$ | 2,868 \$ | 2,754 \$ | 2,845 | | | |
| Reserve rollfoward: | | | | | | | | | | |
| Balance at beginning of period, gross | \$ | 18,397 | \$ | 18,306 \$ | 18,050 \$ | 18,103 \$ | 18,006 | | | |
| Premiums and deposits | | 856 | | 869 | 841 | 851 | 830 | | | |
| Surrenders and withdrawals | | (158) | | (169) | (149) | (171) | (161) | | | |
| Death and other contract benefits | | (131) | | (128) | (144) | (121) | (129) | | | |
| Subtotal Change in fair value of underlying assets and reserve accretion, net of policy fees | | 18,964 (204) | | 18,878 (263) | 18,598 (204) | 18,662 (299) | 18,546 (267) | | | |
| Cost of funds | | (204) | | 96 | 96 | 97 | 97 | | | |
| Other reserve changes | | (326) | | (300) | (178) | (388) | (267) | | | |
| Foreign exchange translation | | 4 | | (14) | (6) | (22) | (6) | | | |
| Balance at end of period | | 18,533 | 7 - | 18,397 | 18,306 | 18,050 | 18,103 | | | |
| Reinsurance ceded | | (1,074) | | (1,085) | (1,079) | (1,086) | (1,114) | | | |
| Total insurance reserves | \$ | 17,459 | _ \$ _ | <u>17,312</u> \$ | <u>17,227</u> \$ | <u>16,964</u> \$ | 16,989 | | | |
| Domestic Life | | 17,304 | | 17,179 | 17,109 | 16,867 | 16,903 | | | |
| International Life | | 155 | | 133 | 118 | 97 | 86 | | | |
| Total insurance reserves | \$ | 17,459 | \$ | <u>17,312</u> \$ | <u> 17,227 </u> \$ | <u>16,964</u> \$ | 16,989 | | | |

See accompanying notes on page 32.



American International Group, Inc. Consumer Insurance - Personal Insurance Operating Results

| (in millions) | Quarterly | | | | | | | | | | | |
|--|-----------|-------|----|----------|----------|-------------------|-------|--|--|--|--|--|
| Results of Operations | | 1Q17 | 7 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | | | |
| Net premiums written | \$ | 2,668 | \$ | 2,810 \$ | 2,922 \$ | 2,924 \$ | 2,809 | | | | | |
| Net premiums earned | \$ | 2,720 | \$ | 2,882 \$ | 2,918 \$ | 2,862 \$ | 2,756 | | | | | |
| Losses and loss adjustment expenses incurred | | 1,523 | | 1,519 | 1,643 | 1,591 | 1,452 | | | | | |
| Acquisition expenses: | | | | | | | | | | | | |
| Amortization of deferred policy acquisition costs | | 481 | | 527 | 554 | 516 | 475 | | | | | |
| Other acquisition expenses | | 220 | | 259 | 215 | 226 | 236 | | | | | |
| Total acquisition expenses | | 701 | | 786 | 769 | 742 | 711 | | | | | |
| General operating expenses | | 402 | | 488 | 431 | 443 | 443 | | | | | |
| Underwriting income (loss) | | 94 | | 89 | 75 | 86 | 150 | | | | | |
| Net investment income | | 118 | | 87 | 73 | 66 | 60 | | | | | |
| Pre-tax operating income (loss) | \$ | 212 | \$ | <u> </u> | 148 \$ | <u> 152</u> \$ | 210 | | | | | |
| Underwriting Ratios | | | | | | | | | | | | |
| Loss ratio | | 56.0 | | 52.7 | 56.3 | 55.6 | 52.7 | | | | | |
| Acquisition ratio | | 25.8 | | 27.3 | 26.4 | 25.9 | 25.8 | | | | | |
| General operating expense ratio | | 14.8 | | 16.9 | 14.8 | 15.5 | 16.1 | | | | | |
| Expense ratio | | 40.6 | | 44.2 | 41.2 | 41.4 | 41.9 | | | | | |
| Combined ratio | | 96.6 | | 96.9 | 97.5 | 97.0 | 94.6 | | | | | |
| Accident year loss ratio, as adjusted (13) | | 55.0 | | 51.7 | 56.5 | 54.9 | 53.4 | | | | | |
| Accident year combined ratio, as adjusted | | 95.6 | | 95.9 | 97.7 | 96.3 | 95.3 | | | | | |
| Excluded from accident year loss ratio, as adjusted and accident year combined ratio, as adjusted: | | | | | | | | | | | | |
| Catastrophe losses and reinstatement premiums | | 1.0 | | 1.6 | 0.9 | 2.1 | 1.1 | | | | | |
| Prior year development net of premium adjustments | | - | | (0.6) | (1.1) | (1.4) | (1.8) | | | | | |
| Noteworthy Items (pre-tax) | | | | | | | | | | | | |
| Catastrophe-related losses | \$ | 27 | \$ | 45 \$ | 27 \$ | 59 \$ | 29 | | | | | |
| Severe losses | | 17 | | 12 | - | 16 | - | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 1 | | (15) | (33) | (39) | (48) | | | | | |
| Net liability for unpaid losses and loss adjustment expenses (at period end) | | 4,405 | | 4,400 | 4,806 | 4,586 | 4,379 | | | | | |



American International Group, Inc. Consumer Insurance Notes

(1) Consumer Insurance Pre-tax operating income in 3Q16 included the net effect of adjustments to reflect the review and update of certain assumptions used to amortize DAC and related items for interest-sensitive products, including life and annuity spreads, mortality rates, surrender rates, fees and separate account long-term asset growth rates. The update of actuarial assumptions also included adjustments to reserves for universal life with secondary guarantees. Consolidated pre-tax income in these periods also included adjustments to the valuation of variable annuity GMWB features that are accounted for as embedded derivatives, primarily due to updated assumptions for surrenders, mortality, risk margins and utilization of withdrawal benefits. Changes in the fair value of such embedded derivatives are recorded in net realized capital gains (losses) and, together with related DAC adjustments, are excluded from PTOI. In the aggregate, the net effect of adjustments to reflect the review and update of actuarial assumptions for Consumer Insurance products increased (decreased) PTOI and pre-tax income as follows:

| (in millions) | 3Q16 | | | | | | | | | | |
|---|----------------|-------|---|---------------------------------------|-------|------------------|----------------|--|--|--|--|
| | Life Insurance | | Individual Retirement -Fixe Annuities | Retirement - Fixed Variable and Fixed | | Group Retirement | Total Consumer | | | | |
| Policy fees | \$ | (47) | \$ | - | \$ - | \$ - | \$ (47) | | | | |
| Interest credited to policyholder account balances | | - | | 9 | (10) | (4) | 65 | | | | |
| Amortization of deferred policy acquisition costs | | 105 | 25 | 51 | 1 | (43) | 314 | | | | |
| Policyholder benefits and claims incurred | | (150) | | - | 48 | - | (102) | | | | |
| Pre-tax operating income (loss) | \$ | (92) | \$ 33 | 60 | \$ 39 | \$ (47) | \$ 230 | | | | |
| Changes in DAC related to net realized capital gains (losses) | | - | | - | 15 | (2) | 13 | | | | |
| Net realized capital gains (losses) | | - | | - | (13) | (43) | (56) | | | | |
| Increase (decrease) to pre-tax income (loss) | \$ | (92) | \$ 33 | 60 | \$ 41 | \$ (92) | \$ 187 | | | | |

(2) Base portfolio investment income includes interest, dividends and foreclosed real estate income, net of investment expenses.

(3) Net investment income - other enhancements includes call and tender income, changes in market value of investments accounted for under the fair value option, interest received on defaulted investments (other than foreclosed real estate) and other miscellaneous investment income, including income of certain partnership entities that are required to be consolidated.

- (4) Net flows are provided for Individual Retirement and Group Retirement. Annuity net flows represent premiums and deposits less death, surrender and other withdrawal benefits. Net flows related to mutual funds represent deposits less withdrawals.
- (5) Includes incremental effect on base yield of alternative investments. Quarterly results are annualized.
- (6) Includes incremental effect on base yield of other enhancements. Quarterly results are annualized.
- (7) Includes return on base portfolio. Quarterly results are annualized.
- (8) Annuity surrender rates represent actual or annualized surrenders and withdrawals as a percentage of average annuity reserves and Group Retirement mutual funds.
- (9) Consumer Insurance uses reinsurance, product design and hedging to mitigate risks related to guaranteed benefits in individual annuity contracts. See Part II, Item 7, MD&A Enterprise Risk Management – Insurance Risks – Life Insurance Companies Key Insurance Risks – Variable Annuity Risk Management and Hedging Programs in our Annual Report on Form 10-K for the year ended December 31, 2016 for a discussion of our risk management related to these product features.
- (10) Life Insurance Other income is primarily related to Laya Healthcare commission and profit sharing revenues received from insurers for distribution of their products.
- (11) Life Insurance sales are shown on a continuous payment premium equivalent (CPPE) basis. Life insurance sales include periodic premiums from new business expected to be collected over a one-year period and 10 percent of unscheduled and single premiums from new and existing policyholders. Sales of accident and health insurance represent annualized first-year premium from new policies.
- (12) Life insurance lapse rates are reported on a 90-day lag basis to include grace period processing.
- (13) The 2Q16 accident year loss ratio, as adjusted, includes a single large loss event which totaled \$33 million, of which \$16 million was related to first party losses (meeting the definition of severe losses) and \$17 million was related to third party losses, impacting the personal property business in the U.S.
- (14) Beginning in 1Q17, Non deferrable insurance commissions and other includes risk charges related to statutory reinsurance that became effective in 2016 of certain life insurance reserves, which resulted in the release of statutory capital. The risk charges are allocated to the Consumer Insurance modules on the basis of attributed equity, consistent with the benefit from the reduced capital requirement.



American International Group, Inc. Other Operations Operating Results

| (in millions) | Quarterly | | | | | | | |
|---|-----------|----------------------|----------|----------|-------|--|--|--|
| Results of Operations | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Revenues: | | | | | | | | |
| Premiums | \$ 726 | \$ 657 \$ | 619 \$ | 685 \$ | 665 | | | |
| Policy fees | 44 | 46 | 44 | 45 | 44 | | | |
| Net investment income | 162 | 206 | 197 | 196 | 171 | | | |
| Other income (loss) | 158 | 94 | 143 | 88 | 118 | | | |
| Total operating revenues | 1,090 | 1,003 | 1,003 | 1,014 | 998 | | | |
| Benefits, losses and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | 717 | 491 | 460 | 519 | 527 | | | |
| Interest credited to policyholder account balances | 58 | 61 | 59 | 61 | 63 | | | |
| Acquisition expenses: | | | | | | | | |
| Amortization of deferred policy acquisition costs | (5 |) 22 | 21 | 19 | 14 | | | |
| Other acquisition expenses | 22 | 28 | 29 | 27 | 32 | | | |
| Total acquisition expenses | 17 | 50 | 50 | 46 | 46 | | | |
| General operating expenses | 300 | 341 | 350 | 301 | 358 | | | |
| Interest expense | 244 | 243 | 248 | 249 | 243 | | | |
| Total benefits, losses and expenses | 1,336 | 1,186 | 1,167 | 1,176 | 1,237 | | | |
| Pre-tax operating income (loss) before consolidation and eliminations | (246 |) (183) | (164) | (162) | (239) | | | |
| Consolidation, eliminations and other adjustments | 48 | 42 | (6) | (14) | 20 | | | |
| Pre-tax operating income (loss) | \$ (198 |) \$ <u>(141)</u> \$ | (170) \$ | (176) \$ | (219) | | | |
| Pre-tax operating income (loss) by activities | | | | | | | | |
| Mortgage Guaranty (a) | \$ N/A | \$ 121 \$ | 130 \$ | 145 \$ | 126 | | | |
| Institutional Markets (b) | 62 | 73 | 69 | 74 | 47 | | | |
| Fuji Life (c) | 16 | 11 | 7 | 1 | (5) | | | |
| Parent and Other: | | | | | | | | |
| Corporate general operating expenses | (156 |) (152) | (167) | (156) | (191) | | | |
| Interest expense | (244 |) (243) | (248) | (249) | (243) | | | |
| Other income (expense), net | 76 | 7 | 45 | 23 | 27 | | | |
| Total Parent and Other | (324 |) (388) | (370) | (382) | (407) | | | |
| Consolidation, eliminations and other adjustments | 48 | 42 | (6) | (14) | 20 | | | |
| Pre-tax operating income (loss) | \$ (198 |) \$ <u>(141)</u> \$ | (170) \$ | (176) \$ | (219) | | | |

(a) Mortgage Guaranty was sold on December 31, 2016.

(b) Net insurance reserve balance at end of period are \$15.8 billion, \$15.4 billion, \$15.0 billion, \$14.9 billion and \$14.5 billion, respectively, for all periods presented.

(c) On November 14, 2016, we entered into an agreement to sell Fuji Life to FWD Group. Fuji Life was classified as held for sale on our balance sheet as of March 31, 2017 and was sold on April 30, 2017.

See reconciliations of Non-GAAP financial measures beginning on page 45.



American International Group, Inc. Legacy Portfolio Operating Results

| (in millions) | | | (| Quarterly | | |
|---|-------------|----|----------|-----------|----------|--------|
| Results of Operations | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Revenues: | | | | | | |
| Premiums | \$ 167 | \$ | 148 \$ | 180 \$ | 114 \$ | 232 |
| Policy Fees | 35 | | 39 | 29 | 35 | 39 |
| Net investment income | 730 | | 760 | 810 | 694 | 649 |
| Other income (loss) | 152 | | 1,300 | 293 | 167 | (239) |
| Total operating revenues | 1,084 | | 2,247 | 1,312 | 1,010 | 681 |
| Benefits, losses and expenses: | | | | | | |
| Policyholder benefits and losses incurred | 482 | | 890 | 1,137 | 498 | 559 |
| Interest credited to policyholder account balances | 63 | | 56 | 73 | 74 | 64 |
| Acquisition expenses: | | | | | | |
| Amortization of deferred policy acquisition costs | 28 | | 26 | 21 | 23 | 38 |
| Other acquisition expenses | - | _ | 3 | 3 | 4 | (2) |
| Total acquisition expenses | 28 | | 29 | 24 | 27 | 36 |
| Non deferrable insurance commissions | 6 | | 1 | 1 | 2 | 6 |
| General operating expenses | 127 | | 131 | 111 | 135 | 129 |
| Interest expense (a) | 36 | _ | 39 | 65 | 67 | 89 |
| Total benefits, losses and expenses | 742 | | 1,146 | 1,411 | 803 | 883 |
| Pre-tax operating income (loss) | \$ 342 | \$ | 1,101 \$ | (99) \$ | 207 \$ | (202) |
| Pre-tax operating income (loss) by type | | | | | | |
| Property and casualty run-off insurance lines | \$ 87 | \$ | (331)\$ | 68 \$ | (35)\$ | 61 |
| Life insurance run-off lines | 90 | | 132 | (510) | 148 | 6 |
| Legacy investments | 165 | | 1,300 | 343 | 94 | (269) |
| Pre-tax operating income (loss) | \$ 342 | \$ | 1,101 \$ | (99) \$ | 207 \$ | (202) |
| Selected Balance Sheet Data | | | | | | |
| Legacy investments, net of related debt | \$ 6,534 | \$ | 6,733 \$ | 7,081 \$ | 8,135 \$ | 8,409 |
| Legacy property and casualty run-off insurance reserves (b) | 6,726 | | 6,871 | 7,023 | 7,145 | 7,235 |
| Legacy life run-off insurance reserves | 38,442 | | 38,359 | 39,974 | 38,932 | 38,234 |
| Attributed equity | 10,477 | | 10,649 | 11,086 | 14,742 | 15,026 |

(a) Includes inter-module interest expenses.

(b) Includes a portion of reserves related to certain long-duration business in Japan, which is recorded in other policyholder funds on our Consolidated Balance Sheets. *See reconciliations of Non-GAAP financial measures beginning on page 45.*



American International Group, Inc. Legacy Property and Casualty Run-off Insurance Lines

| (in millions) | Quarterly | | | | | | | | | |
|--|----------------|----------|--------------|----------|-------|--|--|--|--|--|
| Results of Operations | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | | | |
| Net premiums earned | \$ 45 \$ | 30 \$ | 54 \$ | (18)\$ | 91 | | | | | |
| Losses and loss adjustment expenses incurred* | 38 | 436 | 61 | 91 | 112 | | | | | |
| Total acquisition expenses | 1 | 3 | 3 | 4 | (2) | | | | | |
| General operating expenses | 7 | 4 | 4 | 6 | 7 | | | | | |
| Underwriting income (loss) | (1) | (413) | (14) | (119) | (26) | | | | | |
| Net investment income | 88 | 82 | 82 | 84 | 87 | | | | | |
| Pre-tax operating income (loss) | \$ 87 \$ | (331)\$ | <u>68</u> \$ | (35)\$ | 61 | | | | | |
| Noteworthy Items (pre-tax) | | | | | | | | | | |
| Catastrophe-related losses | \$ - \$ | - \$ | 3 \$ | 2 \$ | - | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net | | | | | | | | | | |
| of reinsurance and premium adjustments | (14) | 371 | 6 | 22 | 3 | | | | | |
| Net liability for unpaid losses and loss adjustment expenses (at period end)** | \$ 6,726 \$ | 6,871 \$ | 7,023 \$ | 7,145 \$ | 7,235 | | | | | |

* Consistent with our definition of PTOI, excludes net loss reserve discount and the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related amortization of the deferred gain.

** Includes a portion of reserves related to certain long-duration business in Japan, which is recorded in Other policyholder funds on our Consolidated Balance Sheets.

See reconciliations of Non-GAAP financial measures beginning on page 45.



American International Group, Inc. Legacy Life Insurance Run-off Lines

| (in millions) | Quarterly | | | | | | | |
|---|-----------|--------|-----|--------|----|---------------------|-----------|--------|
| Results of Operations | | 1Q17 | | 4Q16 | | 3Q16 | 2Q16 | 1Q16 |
| Premiums and deposits | \$ | 160 | \$ | 159 | \$ | <u> 167 </u> \$ | 162 \$ | 178 |
| Revenues: | | | | | | | | |
| Premiums | \$ | 122 | \$ | 118 | \$ | 126 \$ | 132 \$ | 141 |
| Policy fees | | 35 | | 39 | | 29 | 35 | 39 |
| Net investment income: | | | | | | | | |
| Base portfolio | | 441 | | 455 | | 459 | 455 | 471 |
| Alternative investments | | 37 | | 86 | | 55 | 53 | (60) |
| Other enhancements | | 44 | | 34 | | 43 | 30 | 23 |
| Total net investment income | | 522 | | 575 | | 557 | 538 | 434 |
| Other income | | - | | - | | 1 | - | - |
| Total operating revenues | | 679 | | 732 | | 713 | 705 | 614 |
| Benefits, losses and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | | 444 | | 454 | | 1,076 | 407 | 447 |
| Interest credited to policyholder account balances | | 63 | | 56 | | 73 | 74 | 64 |
| Amortization of deferred policy acquisition costs | | 27 | | 26 | | 21 | 23 | 38 |
| Non deferrable insurance commissions | | 6 | | 1 | | 1 | 2 | 6 |
| General operating expenses | | 49 | | 63 | | 52 | 51 | 53 |
| Total benefits, losses and expenses | | 589 | | 600 | | 1,223 | 557 | 608 |
| Pre-tax operating income (loss) | \$ | 90 | \$_ | 132 | \$ | (510) \$ | 148 \$ | 6 |
| Noteworthy items (pre-tax) | | | | | | | | |
| Future policy benefits for life and A&H contracts (at period end) | \$ | 30,607 | \$ | 30,442 | \$ | 32,016 \$ | 30,927 \$ | 30,222 |
| Policyholder contract deposits | | 5,807 | | 5,923 | | 5,947 | 6,034 | 6,076 |
| Separate account reserves | | 2,028 | | 1,994 | | 2,011 | 1,971 | 1,936 |
| Total general and separate account reserves | | 38,442 | | 38,359 | | 39,974 | 38,932 | 38,234 |
| Actuarial assumption update income (loss) | \$ | - | \$ | - | \$ | 614 \$ | - \$ | - |

American International Group, Inc. Selected Results of Operations Data by Geography

| (: | *1 | 12 | \ |
|------|----|-------|-----|
| (III | Ш | llior | 15) |

| (in millions) | Quarterly | | | | | | | |
|---|---------------|----|------------|-----------|-----------|--------|--|--|
| | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | |
| Pre-Tax Operating Income (Loss) | | | | | | | | |
| United States | \$ 1,814 | \$ | (3,598) \$ | 1,832 \$ | 1,788 \$ | 1,160 | | |
| Europe | 28 | | (382) | 66 | 106 | 205 | | |
| Japan | 115 | | 92 | 36 | 74 | 54 | | |
| Other | (258) | | (307) | (191) | (255) | (272) | | |
| Total Core | 1,699 | | (4,195) | 1,743 | 1,713 | 1,147 | | |
| Legacy Portfolio | 342 | | 1,101 | (99) | 207 | (202) | | |
| Total pre-tax operating income | \$ 2,041 | \$ | (3,094) \$ | 1,644 \$ | 1,920 \$ | 945 | | |
| Normalized After-Tax Operating Income | | | | | | | | |
| United States | \$ 1,013 | \$ | 729 \$ | 1,265 \$ | 1,225 \$ | 1,179 | | |
| Europe | 62 | | (111) | 16 | 54 | 101 | | |
| Japan | 44 | | 10 | 28 | 67 | 4 | | |
| Other | (110) | | (148) | (248) | (50) | (109) | | |
| Total Core | 1,009 | | 480 | 1,061 | 1,296 | 1,175 | | |
| Legacy Portfolio* | 166 | | 278 | 263 | 88 | 232 | | |
| Net income (loss) from NCI excluding income related to Korea Fund | (21) | | (23) | (3) | (4) | 2 | | |
| Total normalized after-tax operating income | \$ 1,154 | \$ | 735 \$ | 1,321 \$ | 1,380 \$ | 1,409 | | |
| Total Average Attributed Equity | | | | | | | | |
| United States | \$ 42,303 | \$ | 44,510 \$ | 45,915 \$ | 47,091 \$ | 46,896 | | |
| Europe | 3,424 | | 3,429 | 3,362 | 3,216 | 3,261 | | |
| Japan | 960 | | 950 | 1,030 | 1,077 | 1,026 | | |
| Other | (249) | | 1,413 | 1,835 | (148) | 1,147 | | |
| Total Core | 46,438 | | 50,302 | 52,142 | 51,236 | 52,330 | | |
| Legacy Portfolio | 10,563 | | 10,867 | 12,914 | 14,884 | 15,939 | | |
| Total average attributed equity | \$ 57,001 | \$ | 61,169 \$ | 65,056 \$ | 66,120 \$ | 68,269 | | |
| Normalized Return on Attributed Equity | | | | | | | | |
| United States | 9.6 % | | 6.6 % | 11.0 % | 10.4 % | 10.1 % | | |
| Europe | 7.2 | | (12.9) | 1.9 | 6.7 | 12.4 | | |
| Japan | 18.3 | | 4.2 | 10.9 | 24.9 | 1.6 | | |
| Other | NM | | NM | NM | NM | NM | | |
| Total Core | 8.7 | | 3.8 | 8.1 | 10.1 | 9.0 | | |
| Legacy Portfolio | 6.3 | _ | 10.2 | 8.1 | 2.4 | 5.8 | | |
| Normalized return on equity | 8.1 % | | 4.8 % | 8.1 % | 8.3 % | 8.3 % | | |

* Legacy Portfolio excludes income from non-controlling interest related to the Korea Fund transaction.



American International Group, Inc. Operating Results - United States

| (in millions) | Quarterly | | | | | | | | |
|---|-----------|-------|-----|------------|-------|----|----------|-------|--|
| Results of Operations | | 1Q17 |] _ | 4Q16 | 3Q16 | | 2Q16 | 1Q16 | |
| Revenues: | | |] _ | | | | | | |
| Premiums | \$ | 4,544 | \$ | 4,572 \$ | 4,711 | \$ | 5,017 \$ | 5,131 | |
| Policy fees | | 689 | | 664 | 618 | | 660 | 648 | |
| Net investment income | | 2,829 | | 2,839 | 2,846 | | 2,764 | 2,128 | |
| Advisory fee and other income | | 209 | | 196 | 250 | | 377 | 517 | |
| Total operating revenues | | 8,271 | | 8,271 | 8,425 | | 8,818 | 8,424 | |
| Benefits, losses and expenses: | | | | | | | | | |
| Policyholder benefits and losses incurred | | 3,581 | | 8,877 | 4,030 | | 3,869 | 3,884 | |
| Interest credited to policyholder account balances | | 846 | | 868 | 814 | | 883 | 884 | |
| Amortization of deferred policy acquisition costs | | 865 | | 841 | 592 | | 929 | 903 | |
| Other acquisition expenses | | 310 | | 349 | 267 | | 317 | 382 | |
| Advisory fee expenses | | 77 | | 78 | 76 | | 174 | 317 | |
| General operating expenses | | 778 | | 856 | 814 | | 858 | 894 | |
| Total benefits, losses and expenses | | 6,457 | | 11,869 | 6,593 | | 7,030 | 7,264 | |
| Pre-tax operating income (loss) | \$ | 1,814 | \$ | (3,598) \$ | 1,832 | \$ | 1,788 \$ | 1,160 | |
| <u>Noteworthy Items (pre-tax)</u> | | | 1 - | | | | | | |
| Catastrophe-related losses | \$ | 188 | \$ | 336 \$ | 240 | \$ | 267 \$ | 216 | |
| Severe losses | | 36 | | 22 | 54 | | 102 | 33 | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | | | | | | | | |
| and premium adjustments | | (23) | | 4,827 | 286 | | 54 | 57 | |

American International Group, Inc. Operating Results - Europe

| (in millions) | Quarterly | | | | | | | | |
|---|-----------|-------|-----|----------|----------|----------|-------|--|--|
| Results of Operations | | 1Q17 |] _ | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | |
| Revenues: | | | | | | | | | |
| Premiums | \$ | 1,188 | \$ | 1,252 \$ | 1,278 \$ | 1,339 \$ | 1,281 | | |
| Net investment income | | 60 | | 65 | 69 | 75 | 71 | | |
| Total operating revenues | | 1,248 | | 1,317 | 1,347 | 1,414 | 1,352 | | |
| Benefits, losses and expenses: | | | | | | | | | |
| Policyholder benefits and losses incurred | | 836 | | 1,317 | 838 | 820 | 729 | | |
| Amortization of deferred policy acquisition costs | | 183 | | 210 | 223 | 204 | 192 | | |
| Other acquisition expenses | | 64 | | 65 | 45 | 71 | 64 | | |
| General operating expenses | | 137 | | 107 | 175 | 213 | 162 | | |
| Total benefits, losses and expenses | | 1,220 | | 1,699 | 1,281 | 1,308 | 1,147 | | |
| Pre-tax operating income (loss) | \$ | 28 | \$ | (382) \$ | 66 \$ | 106 \$ | 205 | | |
| Noteworthy items (pre-tax) | | | | | | | | | |
| Catastrophe-related losses | \$ | - | \$ | 5 \$ | - \$ | 50 \$ | 30 | | |
| Severe losses | | 13 | | 62 | 36 | 22 | 71 | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | | | | | | | | |
| and premium adjustments | | 120 | | 345 | 20 | (7) | (22) | | |
| 1 5 | L | | | | - | (1) | | | |



American International Group, Inc. Operating Results - Japan

| (in millions) | Quarterly | | | | | | | | |
|---|-----------|--------|--------|--------|--------|------|--|--|--|
| Results of Operations | 1 | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Revenues: | | | | | | | | | |
| Premiums | \$ | 837 \$ | 923 \$ | 906 \$ | 849 \$ | 820 | | | |
| Net investment income | | 39 | 32 | 9 | 5 | 22 | | | |
| Total operating revenues | | 876 | 955 | 915 | 854 | 842 | | | |
| Benefits, losses and expenses: | | | | | | | | | |
| Policyholder benefits and losses incurred | | 460 | 482 | 523 | 481 | 441 | | | |
| Amortization of deferred policy acquisition costs | | 42 | 44 | 45 | 44 | 39 | | | |
| Other acquisition expenses | | 72 | 99 | 108 | 71 | 106 | | | |
| General operating expenses | | 187 | 238 | 203 | 184 | 202 | | | |
| Total benefits, losses and expenses | | 761 | 863 | 879 | 780 | 788 | | | |
| Pre-tax operating income (loss) | \$ | 115 \$ | 92 \$ | 36 \$ | 74 \$ | 54 | | | |
| Noteworthy items (pre-tax) | | | | | | | | | |
| Catastrophe-related losses | \$ | - \$ | (8)\$ | 27 \$ | 41 \$ | 2 | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | : | | | | | | | | |
| and premium adjustments | | (13) | (11) | (6) | (10) | (24) | | | |



American International Group, Inc. Investments Portfolio Results by Asset Category and Annualized Yields

| (in millions) | Quarterly | | | | | | | | |
|---|-----------|---------|----|---------|----|---------|----|----------|---------|
| | | 1Q17 |] | 4Q16 | | 3Q16 | | 2Q16 | 1Q16 |
| Fixed Maturity Securities- AFS, ending carry value | | | | | | | | | |
| Yield (a) | | 4.63% | | 4.75% | | 4.69% | | 4.70% | 4.70% |
| Investment income (b) | \$ | 2,695 | \$ | 2,862 | \$ | 2,850 | \$ | 2,857 \$ | 2,836 |
| Net realized capital gains (losses) | | 96 | | (15) | | 66 | | 32 | (562) |
| Ending carrying value | | 230,698 | | 241,537 | | 260,649 | | 262,089 | 253,785 |
| Fixed Maturity Securities- Other (c) | | | | | | | | | |
| Total Return (a) | | 11.04% | | -4.95% | | 9.82% | | 6.31% | 3.79% |
| Investment income (loss) (b) | \$ | 381 | \$ | (178) | \$ | 369 | \$ | 242 \$ | 152 |
| Ending carrying value | | 13,605 | | 13,998 | | 14,772 | | 15,335 | 15,344 |
| Equity Securities- AFS, ending carry value | | | | | | | | | |
| Yield (a) | | 1.25% | | 3.96% | | 2.33% | | 4.04% | 1.63% |
| Investment income (loss) (b) | \$ | 5 | \$ | 14 | \$ | 7 | \$ | 13 \$ | 6 |
| Net realized capital gains (losses) | | (1) | | 6 | | 50 | | 973 | 21 |
| Ending carrying value (e) | | 2,099 | | 2,078 | | 1,544 | | 1,642 | 2,770 |
| Equity Securities- Other, ending carry value (c)(d) | | | | | | | | | |
| Investment income (b) | \$ | 26 | \$ | (16) \$ | \$ | 48 | \$ | (77) \$ | (104) |
| Ending carrying value | | 500 | | 482 | | 498 | | 661 | 877 |
| Loans | | | | | | | | | |
| Yield (a) | | 4.75% | | 4.74% | | 4.81% | | 4.92% | 5.25% |
| Investment income (b) | \$ | 399 | \$ | 389 | \$ | 383 | \$ | 381 \$ | 395 |
| Net realized capital gains (losses) | | 6 | | 2 | | 11 | | (30) | 36 |
| Ending carrying value | | 33,878 | | 33,240 | | 32,413 | | 31,261 | 30,676 |
| Short-term Investments | | | | | | | | | |
| Yield (a) | | 0.54% | | 0.33% | | 0.40% | | 0.52% | 0.55% |
| Investment income (b) | \$ | 16 | \$ | 9 | \$ | 11 | \$ | 15 \$ | 15 |
| Ending carrying value | | 11,073 | | 12,302 | | 10,745 | | 12,334 | 10,914 |

(a) Yields/Total Return are calculated using quarterly annualized investment income divided by average quarterly asset amortized cost for the interim periods.

(b) Investment Income includes amounts recorded in net investment income by our insurance subsidiaries and amounts recorded in other income by our non-insurance subsidiaries.

(c) Fixed Maturity Securities – Other and Equity Securities – Other are securities where we have elected the fair value option. Changes in the fair value for these securities are reported through investment income which can result in significant fluctuations in the total return.

(d) PICC Property & Casualty is the only investment included in the Equity Securities – Other. These securities are accounted for under the fair value option, fluctuations in value distort the annualized yield and therefore a yield is not presented.

(e) Includes Arch Capital Group Ltd. (Arch) convertible non-voting common-equivalent preferred shares.



American International Group, Inc. Investments Portfolio Results by Asset Category and Annualized Yields

| (in millions) | | | | | Quarterly | | |
|--|---------------|-----|---------|-----|-----------|------------------|----------|
| | 1Q17 |] | 4Q16 | | 3Q16 | 2Q16 | 1Q16 |
| Other invested assets - Hedge Funds/Private Equity (c) | | | | | | | |
| Yield (a) | 13.72% | | 10.10% | | 10.25% | 7.31% | (10.66%) |
| Investment income (b) | \$ 404 | \$ | 314 | \$ | 336 | \$ 258 \$ | (415) |
| Net realized capital gains (losses) | 43 | | (11) | | 8 | - | 22 |
| Ending carrying value | 12,134 | | 12,754 | | 13,609 | 14,338 | 15,759 |
| Other invested assets - Real Estate investments | | | | | | | |
| Yield (a) | 2.44% | | 71.30% | | 7.26% | 5.99% | 8.08% |
| Investment income (b) (e) | \$ 42 | \$ | 1,194 | \$ | 126 | \$ 108 \$ | 138 |
| Net realized capital gains (losses) | (9) | | 43 | | 15 | 27 | 1 |
| Ending carrying value | 7,057 | | 6,900 | | 6,494 | 7,340 | 7,088 |
| Other invested assets - All other (d) | | | | | | | |
| Investment income (b) (f) | \$ 171 | \$ | 179 | \$ | 197 | \$ 149 \$ | 185 |
| Net realized capital gains (losses) | (128) | | (336) | | (115) | (120) | (51) |
| Ending carrying value | 4,461 | | 4,884 | | 5,644 | 5,667 | 5,633 |
| Total Other Invested Assets | \$ 23,652 | \$ | 24,538 | \$ | 25,747 | 27,345 \$ | 28,480 |
| | |] [| | | | | |
| <u>Total AIG</u> | | | | | | | |
| Total Investments | \$ 315,505 | \$_ | 328,175 | \$_ | 346,368 | \$ 350,667 \$ | 342,846 |
| Total Investment Expenses | \$ 126 | \$_ | 115 | \$_ | 115 | \$ <u> </u> | 114 |
| Total Investment Income (b) | \$ 4,139 | \$ | 4,768 | \$ | 4,327 | 3,946 \$ | 3,208 |

(a) Yields are calculated using quarterly annualized investment income divided by the average quarterly asset amortized cost for the interim periods.

(b) Investment Income includes amounts recorded in net investment income by our insurance subsidiaries and amounts recorded in other income by our non-insurance subsidiaries.

(c) Other Invested Assets - Hedge Funds/Private Equity includes investments accounted for under the equity method of accounting, where changes in our share of the net asset values are recorded through investment income or investments where we have elected the fair value option, where changes in the fair value are reported through investment income.

(d) Other Invested Assets - All Other includes life settlements, long term time deposits, private common stock, affordable housing partnerships and aircraft assets. Due to the mix of investments included within this line item and their varied performance, annualized yield is not meaningful and therefore is not presented. The total carrying value for these is less than 2% of total investments.

(e) Includes approximately \$514 million of income at 4Q16 that is not attributable to AIG and is recorded as a non-controlling interest.

(f) Includes Arch convertible non-voting common-equivalent preferred shares.



American International Group, Inc. Investments - Net Realized Capital Gains (Losses)

| (in millions) | Quarterly | | | | | | | | |
|--|-----------|-------|----|------------|----------|----------|---------|--|--|
| | | 1Q17 |]_ | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | |
| Sales of fixed maturity securities | \$ | 155 | \$ | 104 \$ | 135 \$ | 124 \$ | (362) | | |
| Sales of equity securities | | 1 | | 6 | 53 | 974 | 24 | | |
| Other-than-temporary impairments: | | | | | | | | | |
| Severity | | - | | - | (10) | (3) | (2) | | |
| Change in intent | | (1) | | (11) | (2) | (4) | (29) | | |
| Foreign currency declines | | (10) | | (4) | (7) | (1) | (6) | | |
| Issuer-specific credit events | | (57) | | (130) | (77) | (95) | (131) | | |
| Adverse projected cash flows | | - | | | (6) | (5) | (36) | | |
| Total other-than-temporary impairments | | (68) | | (145) | (102) | (108) | (204) | | |
| Provision for loan losses | | 6 | | 2 | 8 | (30) | 30 | | |
| Foreign exchange transactions | | 159 | | (29) | (639) | (38) | (520) | | |
| Derivatives and hedge accounting* | | (376) | | (804) | (226) | 170 | (72) | | |
| Impairments on investments in life settlements | | (41) | | (68) | (80) | (92) | (157) | | |
| Other** | | 49 | | (181) | 86 | 42 | 155 | | |
| Total net realized capital gains (losses) | \$ | (115) | \$ | (1,115) \$ | (765) \$ | 1,042 \$ | (1,106) | | |

* Included changes in the fair value of embedded derivatives and a portion of associated fees for variable annuity living benefit features (primarily GMWB) and changes in fair value of hedging instruments purchased to hedge the liabilities.

**Included loss on sale of a portion of our Life Settlement Portfolio of \$89 million and \$253 million in 1Q17 and 4Q16, respectively. 1Q16 included a \$107 million purchase price adjustment on the sale of Class B shares of Prudential Financial, Inc.



American International Group, Inc. Prior Year Development by Module and Accident Year

| (in millions) | Quarterly | | | | | | | | | |
|--|-----------|------|----|----------|------|-------|---------|--|--|--|
| Commercial Insurance | | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Liability and Financial Lines | \$ | 58 | \$ | 5,283 \$ | (5) | \$ 76 | \$ (2) | | | |
| Property and Special Risks | | (35) | | (43) | 322 | (40) | (14) | | | |
| Total Commercial Insurance | | 23 | | 5,240 | 317 | 36 | (16) | | | |
| Consumer Personal Insurance | | 1 | | (15) | (33) | (39) | (48) | | | |
| Legacy Portfolio Run-Off Property and Casualty Insurance Lines | | (14) | | 371 | 6 | 22 | 3 | | | |
| Other Operations* | | - | | (22) | (16) | (13) | (5) | | | |
| Total prior year unfavorable (favorable) development** | | 10 | | 5,574 | 274 | 6 | (66) | | | |
| (Additional) returned premiums related to prior year development | | 23 | | 16 | (11) | 22 | 6 | | | |
| Total prior year unfavorable (favorable) development, net of premium adjustments | \$ | 33 | \$ | 5,590 \$ | 263 | \$ 28 | \$ (60) | | | |

* Represented prior year development from UGC, which was sold in 2016.

** Consistent with our definition of PTOI, excludes the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain. 1Q17 included amortization of the deferred gain of \$41 million.

| Prior accident year development by accident year (in millions): | Quarterly | | | | | | | | |
|---|-----------|---------|----------|--------|----------|------|--|--|--|
| Accident Year | | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| 2016 | \$ | (19) \$ | - \$ | - \$ | - \$ | - | | | |
| 2015 | | (3) | 1,284 | 78 | (69) | (65) | | | |
| 2014 | | 11 | 724 | 122 | (25) | (43) | | | |
| 2013 | | (7) | 434 | 36 | (19) | (7) | | | |
| 2012 | | 2 | 387 | (1) | 51 | 18 | | | |
| 2011 | | 8 | 186 | 11 | (9) | 26 | | | |
| 2010 | | (7) | 239 | 13 | 7 | (4) | | | |
| 2009 | | (5) | 334 | 27 | 19 | 5 | | | |
| 2008 | | (6) | 170 | (20) | 35 | 4 | | | |
| 2007 | | 8 | 288 | 1 | 7 | - | | | |
| 2006 | | (2) | 239 | (3) | 1 | 1 | | | |
| 2005 | | 6 | 234 | (1) | 16 | 6 | | | |
| 2004 and prior | | 24 | 1,055 | 11 | (8) | (7) | | | |
| Total prior year unfavorable (favorable) development | \$ | 10 \$ | 5,574 \$ | 274 \$ | <u> </u> | (66) | | | |



American International Group, Inc. Supplemental Details Table of Contents

Table of Contents

Page(s)

| Earnings Per Share Computations | 46 |
|--|-------|
| Reconciliation of Book Value Per Share and Return on Equity | 47 |
| Reconciliation of Pre-tax and After-tax Operating Income | 48 |
| Reconciliation of PTOI, ATOI and Normalized ATOI | |
| Reconciliation of Accident Year Loss Ratio, as adjusted, and Accident Year Combined Ratio, as adjusted | 57-58 |
| Attributed Debt | 59 |
| General Operating and Other Expenses | 60 |
| Premiums | 61 |
| Supplemental Property Casualty Information | 62-63 |



American International Group, Inc. Earnings Per Share Computations

| (in millions) | | | (| Quarterly | | | |
|---|-------------|----|------------|-----------|----|---------|--------------|
| GAAP Basis: | 1Q17 | | 4Q16 | 3Q16 | _ | 2Q16 | 1Q16 |
| Numerator for EPS: | | | | | | | |
| Income (loss) from continuing operations | \$ 1,211 | \$ | (2,470) \$ | 433 | \$ | 1,934 | \$ (156) |
| Less: Net income (loss) from continuing operations attributable to noncontrolling interests | 26 | _ | 535 | (26) | | 11 | (20) |
| Income (loss) attributable to AIG common shareholders from continuing operations | 1,185 | | (3,005) | 459 | | 1,923 | (136) |
| Income (loss) from discontinued operations, net of income tax expense | - | _ | (36) | 3 | | (10) | (47) |
| Net income (loss) attributable to AIG common shareholders | \$ 1,185 | \$ | (3,041) \$ | 462 | \$ | 1,913 | \$ (183) |
| Denominator for EPS: | | | | | | | |
| Weighted average shares outstanding - basic | 980.8 | | 1,023.9 | 1,071.3 | | 1,113.6 | 1,156.5 |
| Dilutive shares* | 24.5 | _ | | 31.1 | | 26.4 | _ |
| Weighted average shares outstanding - diluted* | 1,005.3 | | 1,023.9 | 1,102.4 | | 1,140.0 | 1,156.5 |
| Income per common share attributable to AIG: | | | | | | | |
| Basic: | | | | | | | |
| Income (loss) from continuing operations | \$ 1.21 | \$ | (2.93) \$ | 0.43 | \$ | 1.73 | \$ (0.12) |
| Income (loss) from discontinued operations | - | _ | (0.03) | - | | (0.01) | (0.04) |
| Net income (loss) attributable to AIG | \$ 1.21 | \$ | (2.96) \$ | 0.43 | \$ | 1.72 | \$ (0.16) |
| Diluted*: | | | | | | | |
| Income (loss) from continuing operations | \$ 1.18 | \$ | (2.93) \$ | 0.42 | \$ | 1.69 | \$ (0.12) |
| Income (loss) from discontinued operations | - | _ | (0.03) | - | | (0.01) | (0.04) |
| Net income (loss) attributable to AIG | \$ 1.18 | \$ | (2.96) \$ | 0.42 | \$ | 1.68 | \$ (0.16) |

* For the quarters where we reported a net loss, all common stock equivalents are anti-dilutive and are therefore excluded from the calculation of diluted shares and diluted per share amounts.



American International Group, Inc. Reconciliation of Book Value Per Share and Return On Equity

(in millions, except per share data)

| DuarterlyBaok Yalue Per ShareDuarterlyIbaok Yalue Per ShareIDI7 4016 3016 2016 2016 $88,663$ 8 $89,946$ $88,518$ Less: Accumulated other comprehensive income (AOCI) $3,781$ $3,230$ $9,057$ $8,259$ $5,525$ Total AIG shareholder' equity, excluding AOCI (b) $14,858$ $14,770$ $15,567$ $15,614$ $16,825$ Total adjusted shareholder' equity, including dividend growth (d) $5,57,03$ $8,300$ $61,089$ $66,073$ $66,168$ Add: Cumulative quarterly common shares outstaining (c) 9422 9953 12042 1022 8027 11307 Book value per common shares outstaining (c) 9422 9953 10422 80287 8.1087 8 Book value per common share (ere) $87,593$ $57,666$ 8.502 8.308 8 $78,284$ Adjusted book value per common share (ere) $59,100$ $58,57$ $61,41$ $61,033$ $58,525$ Adjusted book value per common share (ere) $59,100$ $58,57$ $61,41$ $61,033$ $58,525$ Adjusted book value per common share (ere) $57,108$ 8 $89,305$ $89,235$ $50,628$ $52,252$ 5 Adjusted book value per common share (ere) $60,59$ $59,79$ $62,399$ $61,788$ $50,608$ Actual or Annualized net income (loss) attributable to AIG (b) $5,5468$ $5,129$ $61,788$ $61,788$ Actual or Annualized net income (loss) attributable to AI | (in millions, except per share data) | | | | |) | | |
|--|--|----|-----------|-----|-------------|---------|-----------------|----------|
| Total AIG shareholders' equity (a) § $74,069$ § $76,300$ § $88,663$ § $89,946$ § $88,518$ Less: Accumulated other comprehensive income (AOCI) 3,230 9,057 $8,259$ $5,525$ Total AIG shareholders' equity, excluding AOCI (b) 14,858 14,770 15,567 15,614 16,825 Total adjusted shareholders' equity, including dividend growth (d) \$ 5,703 \$ 59,516 \$ 66,039 \$ 66,073 66,163 \$ 999 \$ 73,100 \$ 8,259 \$ 66,073 \$ 66,073 \$ 66,073 \$ 66,075 \$ 11,100 \$ \$ 74,58 \$ 73,410 \$ 999 \$ 66,767 \$ 73,410 \$ 66,87 \$ 66,077 \$ 11,130 \$ 73,428 \$ \$ 76,530 \$ 66,850 \$ 8,22 \$ 3,230 \$ 78,287 \$ 76,650 \$ 8,242 \$ 8,2482 \$ 8,2482 \$ 8,2452 \$ 3,230 | | _ | | 1 | | | | |
| Less: Accumulated other comprehensive income (AOCI) $3,781$ $3,230$ $9,057$ $8,259$ $5,525$ Total AIG shareholders' equity, excluding AOCI (b)70,28873,07079,666 $81,687$ $82,993$ Less: Deferred tax assets (DTA)14,58514,77015,56715,61416,825Total adjusted shareholders' equity (c)44,58512,1161,020814599Total adjusted shareholders' equity, including dividend growth (d)\$57,108\$ $59,516$ \$ $65,059$ \$ $66,073$ $66,167$ Total adjusted shareholders' equity, including dividend growth (d)\$ $9,953$ $1,042.9$ $1,082.7$ $1,130.7$ Book value per common share, excluding AOCI (b+e)\$ $78,59$ \$ $7,666$ $85,025$ \$ $83,08$ \$ $78,28$ Book value per common share, excluding dividend growth (d+e)\$ $78,59$ \$ $76,66$ $85,025$ \$ $83,08$ \$ $78,28$ Adjusted book value per common share, including dividend growth (d+e)60.59\$ $59,70$ $62,39$ $61,78$ $50,55$ Return On Equity (RDE) Computations\$ $4,740$ \$ $5,468$ \$ $5,468$ \$ $5,223$ \$ $5,300$ $66,128$ $52,52$ $5,3000$ Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$ $5,468$ \$ $4,740$ \$ $5,551$ $1,6220$ $1,678$ Actual or Annualized after-tax operating income (loss) $57,001$ \$ $61,146$ $5,555$ $66,120$ $68,269$ ROE (a+er) $63,506$ $61,169$ $65,056$ $66,120$ $68,269$ $4,031$ Less: Average DTA< | | | - | - | | - | | _ |
| Total AIG shareholders' equity, excluding AOC1 (b) $73,070$ $79,666$ $81,687$ $82,993$ Less: Deferred tax assets (DTA) $15,647$ $15,647$ $16,825$ Total adjusted shareholders' equity, including dividend growth (d) $55,708$ $58,300$ $66,079$ Total adjusted shareholders' equity, including dividend growth (d) $59,516$ $56,509$ $66,687$ $56,679$ Total adjusted shareholders' equity, including dividend growth (d) 9425 99553 $10,429$ $10,827$ $11,307$ Book value per common share (a+e) 9425 99553 $50,509$ $66,887$ $85,02$ $83,088$ $87,288$ Book value per common share (a+e) $60,59$ $59,70$ $62,39$ $61,78$ $73,40$ Adjusted book value per common share, including dividend growth (d+e) $60,59$ $59,79$ $62,39$ 5 $52,52$ 5 $(73,2)$ Actual or Annualized after-tax operating income (loss) attributable to AIG (a) $54,688$ $58,242$ $89,305$ $89,222$ $58,9088$ $58,222$ $58,9088$ $58,222$ $58,9088$ Average AOCI $55,468$ $58,2422$ $89,0805$ | | \$ | | \$ | | | \$ | |
| Less: Deferred tax assets (DTA)14.58514.77015.56715.61416.825Total adjusted shareholders' equity (c)57,00364,03966,07366,168Add: Cumulative quartery common stock dividends above \$0.125 per share1.4051.2161.020814Total adjusted shareholders' equity, including dividend growth (d) $$5,703$ $$59,516$ $$65,059$ $$66,887$ $$66,767$ Total common share (are) $$9953$ $1.042.9$ $$1.042.9$ $$1.082.7$ $$1.082.7$ $$1.107.7$ Book value per common share (are) $$78,59$ $$76,66$ $$8.202$ $$83.08$ $$78,28$ Book value per common share (are) $$91.058.57$ 61.41 61.03 $$58.22$ Adjusted book value per common share (are) $$91.058.57$ $$61.41$ $$61.03$ $$58.22$ Adjusted book value per common share (are) $$91.058.57$ $$61.41$ $$61.03$ $$58.22$ Adjusted book value per common share (are) $$60.59$ $$59.79$ $$62.39$ $$61.78$ $$99.05$ Actual or Annualized after-tax operating income (loss) attributable to AIG (b) $$5.4468$ $$(11.148)$ $$4.460$ $$5.252$ $$3.060$ Average AOCI $$5.703$ $$61.78$ $$82,822$ $$89,088$ $$89,088$ $$89,088$ Less: Average DTA $$1.668$ $$2.757,185$ $$61.20$ $$63,269$ Average adjusted shareholders' equity (d) $$57,001$ $$61,169$ $$65,056$ $$62.20$ Adjustem to arrive at Normalized after-tax operating income (loss): $$63,66$ $$6$ | 1 | | · · · · · | | | / | | <i>,</i> |
| Total adjusted shareholders' equity (c) 55,703 58,300 64,039 66,073 66,168 Add: Cumulative quarterly common slock dividends above \$0.125 per share 1,216 1,020 814 599 Total adjusted shareholders' equity, including dividend growth (d) 55,703 58,300 64,039 66,073 66,168 Total adjusted shareholders' equity, including dividend growth (d) 59,108 59,516 56,5059 56,66,87 56,173 1,130,7 Book value per common share, excluding AOCI (b+e) 57,184 73,41 76,33 75,45 73,40 Adjusted book value per common share, excluding dividend growth (d+e) 60,59 59,79 62,39 61,78 590.5 Return On Equity (ROE) Computations Actual or Annualized after-tax operating income (loss) attributable to AIG (b) \$ \$ 5,700 \$ 5,700 \$ 5,718 \$ 82,422 \$ 89,035 \$ 99,232 \$ 89,035 \$ 99,232 \$ 89,046 \$ 5,252 \$ (11,438 \$ 9,232 \$ 99,0433 \$ 5 | Total AIG shareholders' equity, excluding AOCI (b) | | | | 73,070 | 79,606 | 81,687 | 82,993 |
| Add: Cumulative quarterly common stock dividends above \$0.125 per share1,2161,2161,020814599Total adjusted shareholders' equity, including dividend growth (d)557,108\$5,53,16\$66,8771,130,7Book value per common share, excluding AOCI (b+e)578,59\$76,66\$85,02\$8,83,08\$66,767Adjusted book value per common share, excluding AOCI (b+e)578,59\$76,66\$85,02\$8,30,8\$78,28Adjusted book value per common share, including dividend growth (d+e)60,5959,7962,3961,17859,05Adjusted book value per common share, including dividend growth (d+e)60,5959,7962,3961,7859,05Actual or Annualized net income (loss) attributable to AIG (a)\$4,740\$1,848\$7,652\$(732)Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$\$5,71,85\$8,2482\$89,305\$89,232\$89,088Less: Average ADCI14,67815,16915,59116,22016,78816,20216,78816,20216,788Less: Average adjusted shareholders' equity (d)57,0016,3%(14,7%)2,1%8,6%(0,8%)Average adjusted shareholders' equity (d)57,00161,16965,05566,12066,269ROE (a+c)6,3%(14,7%)2,1%8,6%(0,8%)(0,8%) <tr< tr="">Ota subsec to</tr<> | Less: Deferred tax assets (DTA) | | 14,585 | | | / | 15,614 | 16,825 |
| Total adjusted shareholders' equity, including dividend growth (d) § 57,108 § 59,516 § 66,887 § 66,767 Total acommon shares outstanding (c) 995.3 1042.9 1082.7 11.307 Book value per common share (are) \$ 78,59 \$ 76,66 \$ 850.05 85.00 \$ 87.28 Book value per common share (are) \$ 78,59 \$ 76,66 \$ 87.33 75.45 73.40 Adjusted book value per common share, including dividend growth (d+e) 60.59 \$9.79 62.39 61.78 \$90.53 Return On Equity (ROE) Computations \$ 4,4740 \$ 11,488 \$ 7.652 \$ (732) Actual or Annualized after-tax operating income (loss) attributable to AIG (b) \$ \$ 5,468 \$ (11,48) \$ 4,460 \$ 5,232 \$ 8,008 Less: Average AIG Shareholders' equity (c) \$ \$ 5,668 \$ 6,129 66,205 66,120 68,222 \$ 8,008 \$ 8,2482 \$ 89,305 \$ 8,9230 \$ <td>Total adjusted shareholders' equity (c)</td> <td></td> <td>55,703</td> <td></td> <td>58,300</td> <td>64,039</td> <td>66,073</td> <td>66,168</td> | Total adjusted shareholders' equity (c) | | 55,703 | | 58,300 | 64,039 | 66,073 | 66,168 |
| Total common shares outstanding (e)942.5995.31.042.91.082.71.130.7Book value per common share, excluding AOCI (b+e)\$78.59\$76.66\$85.02\$83.08\$78.28Book value per common share, excluding AOCI (b+e) 74.58 73.41 76.33 75.45 73.40 Adjusted book value per common share, including dividend growth (d+e) 60.59 59.79 62.39 61.78 59.05 Adjusted book value per common share, including dividend growth (d+e) 60.59 59.79 62.39 61.78 59.05 Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$ 5.468 \$ (11.148) \$ 4.460 \$ 5.252 \$ 3.060 Average AIG Shareholders' equity (c)\$ 5.5468 \$ 89.305 \$ 89.305 \$ 89.305 \$ 89.922 \$ 89.088 Less: Average DTA14.678 14.678 15.591 16.220 16.788 Average adjusted shareholders' equity (d) 57.001 61.169 65.056 66.120 68.269 ROE (a+e) 6.3% (14.7%) 2.1% 8.6% (0.8%) Adjustents to arrive at Normalized after-tax operating income (loss): (72) (1) (70) 17 (89) (Better) worse than expected alternative returns (1) (119) (67) (49) (68) (28) 257 Fair value changes on PICC Investments (14) 7 (31) 55 67 Update of actuarial assumptions $ 250$ $ -$ Life Ins | Add: Cumulative quarterly common stock dividends above \$0.125 per share | | | | 1,216 | 1,020 | 814 | 599 |
| Book value per common share (a*e)\$ 78.59\$ 76.66\$ 85.02\$ 83.08\$ 78.28Book value per common share, excluding AOCI (b*e)74.5873.4176.3375.4573.40Adjusted book value per common share, including dividend growth (d*e)60.5959.7962.3961.7859.05Return On Equity (ROE) Computations554.6855.252\$ (732)Actual or Annualized net income (loss) attributable to AIG (a)\$ 4,740\$ (11,148)\$ 4,460\$ 5,252\$ (732)Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$ 5,468\$ 2,525\$ 3,060Average AIG\$ 5,7601\$ 11,689\$ 5,252\$ 3,060Less: Average AOCI\$ 5,7601\$ 16,220\$ 16,22016,788Less: Average adjusted shareholders' equity (d)57,001 63.3^6 $61,169$ 65.056 $66,120$ ROE (a*c)6 3,%6 (14.7%) 2.1% 8.6% (0.8%) Catastrophe losses above (below) expectations(119)(67)(45)4464(Better) worse than expected alternative returns (1)(119)(67)(45)4464(Better) worse than expected alternative returns (1)(119) | Total adjusted shareholders' equity, including dividend growth (d) | \$ | 57,108 | \$_ | 59,516 \$ | 65,059 | \$ 66,887 \$ | 66,767 |
| Book value per common share, excluding AOCI (b+e)74.5873.4176.3375.4573.40Adjusted book value per common share (c+e)59.1058.5761.4161.0358.52Adjusted book value per common share, including dividend growth (d+e)60.5959.7962.3961.7859.05Return On Equity (ROE) ComputationsActual or Annualized after-tax operating income (loss) attributable to AIG (a)\$ $$4.740$1.848$7.652$(732)Actual or Annualized after-tax operating income (loss) attributable to AIG (b)$$5.468$1.1488$4.460$$5.252$3.060Average AIG$$$5.468$$1.1488$7.652$(732)Less: Average AOCI$$$5.468$$1.1488$$6.61206.8924.031Less: Average AOCI$$5.700161.16915.59116.22016.788Average adjusted shareholders' equity (d)$$5.700161.16965.05666.12068.269ROE (a+c)$$1.367(2.787)1.115$1.313$765Adjusted boses above (below) expectations(12)(11)(67)(14)4.644(64(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(64)(29)(49)$ | Total common shares outstanding (e) | | 942.5 |] _ | 995.3 | 1,042.9 | 1,082.7 | 1,130.7 |
| Adjusted book value per common share, (c+e)59.1058.5761.4161.0358.52Adjusted book value per common share, including dividend growth (d+e)60.5959.7962.3961.7859.05Return On Equity (ROE) Computations 60.59 59.7962.3961.7859.05Actual or Annualized after tax operating income (loss) attributable to AIG (a) $$ 4.740$ $$ 1.848$ $$ 7.652$ $$ (732)$ Actual or Annualized after-tax operating income (loss) attributable to AIG (b) $$ 5.468$ $$ (11.148)$ $$ 4.460$ $$ 5.252$ $$ 3060$ Average AIG Shareholders' equity (c) $$ 5.468$ $$ (11.148)$ $$ 4.460$ $$ 5.252$ $$ 3060$ Less: Average AOCI $$ 5.468$ $$ (11.48)$ $$ 6.144$ 8.658 6.892 4.031 Less: Average dijsted shareholders' equity (d) $8 75,061$ 61.169 15.591 16.220 16.788 ROE (a+c) 6.396 (14.7%) 2.1% 8.6% (0.8%) Atter-tax operating income (loss) as reported (e) 6.396 (14.7%) 2.1% 8.6% (0.8%) Adjustments to arrive at Normalized after-tax operating income (loss): (119) (67) (45) 4 464 (Better) worse than expected DIB & GCM returns (14) 7 (31) 55 67 Update of actuarial assumptions $ -$ Undate of actuarial assumptions $ -$ <tr< tr="">Informatic after-tax oper</tr<> | Book value per common share (a÷e) | \$ | 78.59 | \$ | 76.66 \$ | 85.02 | \$ 83.08 \$ | 78.28 |
| Adjusted book value per common share, including dividend growth (d+e) 60.59 59.79 62.39 61.78 59.05 Return On Equity (ROE) Computations Actual or Annualized after-tax operating income (loss) attributable to AIG (a) $$4.740$1.848$7.652$(732)Actual or Annualized after-tax operating income (loss) attributable to AIG (b)$$$4.740$$$1.848$$7.652$$(732)Average AIG Shareholders' equity (c)$$5.468$(11.148)$$$4.460$$$$$2.52$$$3.060Less: Average AOCI$$5.7,185$$$8.2482$89,305$89,232$89,088Less: Average DTA14.67815,16915,59116,22016,788Average adjusted shareholders' equity (d)$57,001$61,169$65,056$66,120$68,269ROE (a+c)$$1,367$$(2,787)$1,115$1,313$765Adjustments to arrive at Normalized after-tax operating income (loss):(72)(1)(70)17(89)(Better) worse than expected alternative returns (1)(119)(67)4464(Detter) worse than expected DIB & GCM returns(29)(49)(68)(28)257Fair value changes on PICC investments(14)7(31)5567Update of actuarial assumptions -$ | | | 74.58 | | 73.41 | 76.33 | 75.45 | 73.40 |
| Return On Equity (ROE) ComputationsActual or Annualized net income (loss) attributable to AIG (a)\$ 4,740\$ $(12,164)$ \$ $1,848$ \$ $7,652$ \$ (732) Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$ $5,468$ \$ $(11,148)$ \$ $4,460$ \$ $5,252$ \$ $3,060$ Actual or Annualized after-tax operating income (loss) attributable to AIG (b)\$ $5,468$ \$ $(11,148)$ \$ $4,460$ \$ $5,252$ \$ $3,060$ Average AIG Shareholders' equity (c)\$ $5,546$ \$ $82,482$ \$ $89,305$ \$ $89,232$ \$ $89,088$ Less: Average DTA $14,678$ $15,169$ $15,591$ $16,220$ $16,788$ Average adjusted shareholders' equity (d) $57,001$ $61,169$ $65,056$ $66,120$ $68,269$ ROE (a+c) 6.3% (14.7%) 2.1% 8.6% (0.8%) After-tax operating income (loss) as reported (c) 6.3% (14.7%) 2.1% 8.6% (0.8%) Adjustments to arrive at Normalized after-tax operating income (loss): (119) (67) (45) 4 464 (Better) worse than expected alternative returns (1) (119) (67) (45) 4 464 (Better) worse than expected DIB & GCM returns (14) 7 (31) 55 67 Update of actuarial assumptions $ -$ Unfavorable (favorable) prior year loss reserve development $ -$ Unfavorable (favorable) prior year loss reserve development | Adjusted book value per common share (c÷e) | | 59.10 | | 58.57 | 61.41 | 61.03 | 58.52 |
| Actual or Annualized net income (loss) attributable to AIG (a) $\$$ $\$$ 4.740 $\$$ 1.848 $\$$ 7.652 $\$$ (732) Actual or Annualized after-tax operating income (loss) attributable to AIG (b) $\$$ $\$$ 5.468 $\$$ (11.148) $\$$ 4.460 $\$$ 5.252 $\$$ 3.060 Average AIG Shareholders' equity (c) $\$$ 5.468 $\$$ 82.482 $\$$ 89.305 $\$$ 89.232 $\$$ 89.088 Less: Average DTA14.678 15.169 15.591 16.220 16.788 Average adjusted shareholders' equity (d) 57.001 61.169 65.056 $66,120$ 68.269 ROE (a+c) 6.3% (14.7%) 2.1% 8.6% (0.8%) After-tax operating income (loss) as reported (e) 51.169 15.191 1.115 8.1313 5 Adjustments to arrive at Normalized after-tax operating income (loss): 61.169 65.056 $66,120$ 68.269 Catastrophe losses above (below) expectations (72) (11) (70) 17 (89) (Better) worse than expected DIB & GCM returns (29) (49) (68) (28) 257 Fair value changes on PICC investments (14) 7 (31) 55 67 Update of actuarial assumptions $ -$ Unfavorable (favorable) prior year loss reserve development $ -$ <tr<tr>Normalized after-tax operating inc</tr<tr> | Adjusted book value per common share, including dividend growth (d+e) | | 60.59 | | 59.79 | 62.39 | 61.78 | 59.05 |
| Actual or Annualized after-tax operating income (loss) attributable to AIG (b) $$ 5.468$ $$ (11.148)$ $$ 4.460$ $$ 5.252$ $$ 3.060$ Average AIG Shareholders' equity (c) $$ 75,185$ $$ 82,482$ $$ 89,305$ $$ 89,232$ $$ 89,088$ Less: Average DTA 3.506 6.144 $8,658$ $6,892$ $4,031$ Average adjusted shareholders' equity (d) $15,591$ $16,220$ $16,788$ ROE (a+c) 6.169 $65,056$ $66,120$ $68,269$ Adjustments to arrive at Normalized after-tax operating income (loss): $7,001$ 11.15 $1,313$ $7,65$ Adjustments to arrive at Normalized after-tax operating income (loss): (14.7%) 2.1% 8.6% (0.8%) Catastrophe losses above (below) expectations (19) (19) (67) (45) 4 464 (Better) worse than expected DIB & GCM returns (19) (67) (45) 4 464 Update of actuarial assumptions $ 2.50$ $ -$ Unfavorable (favorable) prior year loss reserve development $ -$ Normalized after-tax operating income (loss) (f) $$ 1,154$ $$ 735$ $$ 1,321$ $$ 1,380$ $$ 1,409$ Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | Return On Equity (ROE) Computations | | | | | | | |
| Average AIG Shareholders' equity (c) $$$ < | Actual or Annualized net income (loss) attributable to AIG (a) | \$ | 4,740 | \$ | (12,164) \$ | 1,848 | \$ 7,652 \$ | (732) |
| Less: Average AOCI Less: Average DTA3,5066,1448,6586,8924,031Average adjusted shareholders' equity (d) $14,678$ $15,169$ $15,591$ $16,220$ $16,788$ Average adjusted shareholders' equity (d) 63% (14.7%) 2.1% 8.6% (0.8%) ROE (a÷c) 63% (14.7%) 2.1% 8.6% (0.8%) After-tax operating income (loss) as reported (e) 63% (14.7%) 2.1% 8.6% (0.8%) Adjustments to arrive at Normalized after-tax operating income (loss): Catastrophe losses above (below) expectations (Better) worse than expected alternative returns (1) (Better) worse than expected alternative returns (1) (Better) worse than expected DIB & GCM returns Fair value changes on PICC investments Update of actuarial assumptions Life Insurance - IBNR death claims Unfavorable (favorable) prior year loss reserve development $-$ $-$ $-$ $-$ $-$ $-$ $-$ | Actual or Annualized after-tax operating income (loss) attributable to AIG (b) | \$ | 5,468 | \$ | (11,148) \$ | 4,460 | \$ 5,252 \$ | 3,060 |
| Less: Average DTA Average adjusted shareholders' equity (d) $14,678$ S7,001 $15,169$ $61,169$ $15,591$ | Average AIG Shareholders' equity (c) | \$ | 75,185 | \$ | 82,482 \$ | 89,305 | \$ 89,232 \$ | 89,088 |
| Average adjusted shareholders' equity (d) $\overline{57,001}$ $\overline{61,169}$ $\overline{65,056}$ $\overline{66,120}$ $\overline{68,269}$ ROE (a+c) 6.3% (14.7%) 2.1% 8.6% (0.8%) After-tax operating income (loss) as reported (e) $$1,367$ $$(2,787)$ $1,115$ $1,313$ $$765$ Adjustments to arrive at Normalized after-tax operating income (loss): (72) (1) (70) 17 (89) (Better) worse than expected alternative returns (1) (119) (67) (45) 4 464 (Better) worse than expected DIB & GCM returns (14) 7 (31) 55 67 Update of actuarial assumptions $ (16)$ Unfavorable (favorable) prior year loss reserve development 211 $3,632$ 170 19 (39) Normalized after-tax operating income (loss) (f) $$1,154$ $$735$ $1,321$ $$1,380$ $$1,409$ Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | Less: Average AOCI | | 3,506 | | 6,144 | 8,658 | 6,892 | 4,031 |
| ROE (a+c) 6.3% (14.7%) 2.1% 8.6% (0.8%) After-tax operating income (loss) as reported (e) \$ 1,367 \$ (2,787) \$ 1,115 1,313 \$ 765 Adjustments to arrive at Normalized after-tax operating income (loss): \$ 1,367 \$ (2,787) \$ 1,115 \$ 1,313 \$ 765 Catastrophe losses above (below) expectations (119) (67) (45) 4 464 (Better) worse than expected DIB & GCM returns (29) (49) (68) (28) 257 Fair value changes on PICC investments (14) 7 (31) 55 67 Update of actuarial assumptions - - - - - (16) Unfavorable (favorable) prior year loss reserve development 21 3,632 170 19 (39) Normalized after-tax operating income (loss) (f) \$ 1,154 735 1,321 1,380 1,409 Adjusted return on equity (e+d) 9.6% 6.9% 7.9% 4.5% | Less: Average DTA | | 14,678 | | 15,169 | 15,591 | 16,220 | 16,788 |
| After-tax operating income (loss) as reported (e)\$ 1,367\$ (2,787) \$ 1,115 \$ 1,313 \$ 765Adjustments to arrive at Normalized after-tax operating income (loss): (119) $(2,787) $ 1,115 $ 1,313 $ 765Catastrophe losses above (below) expectations(72)(1)(70)17(89)(Better) worse than expected DIB & GCM returns(119)(67)(45)4464(Better) worse than expected DIB & GCM returns(119)(67)(45)4464(Better) worse than expected DIB & GCM returns(119)(67)(45)4464(Better) worse than expected DIB & GCM returns(14)7(31)5567Update of actuarial assumptions 250 -Life Insurance - IBNR death claims (16)Unfavorable (favorable) prior year loss reserve development213,6321,701199(39)Normalized after-tax operating income (loss) (f)$ 1,154$ 2,056 -Adjusted return on equity (e÷d)9.6\%9.6\%6.9\%7.9\%4.5\%$ | Average adjusted shareholders' equity (d) | | 57,001 | | 61,169 | 65,056 | 66,120 | 68,269 |
| Adjustments to arrive at Normalized after-tax operating income (loss):(1)(70)17(89)Catastrophe losses above (below) expectations(19)(67)(45)4464(Better) worse than expected DIB & GCM returns(19)(67)(45)4464(Better) worse than expected DIB & GCM returns(19)(67)(45)4464(Better) worse than expected DIB & GCM returns(19)(67)(45)4464(Dydate of actuarial assumptions(14)7(31)5567Update of actuarial assumptionsLife Insurance - IBNR death claims(16)Unfavorable (favorable) prior year loss reserve development21 $3,632$ 17019(39)Normalized after-tax operating income (loss) (f)\$1,154\$7351,321\$1,380\$1,409Adjusted return on equity (e+d)9.6%9.6%6.9%7.9%4.5%4.5% | ROE (a÷c) | | 6.3% | | (14.7%) | 2.1% | 8.6% | (0.8%) |
| Catastrophe losses above (below) expectations(72)(1)(70)17(89)(Better) worse than expected alternative returns (1)(119)(67)(45)4464(Better) worse than expected DIB & GCM returns(29)(49)(68)(28)257Fair value changes on PICC investments(14)7(31)5567Update of actuarial assumptions250Life Insurance - IBNR death claims(16)Unfavorable (favorable) prior year loss reserve development21 $3,632$ 17019(39)Normalized after-tax operating income (loss) (f)\$1,154\$735\$1,321\$1,380\$1,409Adjusted return on equity (e+d)9.6%6.9%7.9%4.5%4.5%4.5%4.5% | After-tax operating income (loss) as reported (e) | \$ | 1,367 | \$ | (2,787) \$ | 1,115 | \$ 1,313 \$ | 765 |
| (Better) worse than expected alternative returns (1)(119)(67)(45)4464(Better) worse than expected DIB & GCM returns(29)(49)(68)(28)257Fair value changes on PICC investments(14)7(31)5567Update of actuarial assumptions250Life Insurance - IBNR death claims(16)Unfavorable (favorable) prior year loss reserve development21 $3,632$ 17019(39)Normalized after-tax operating income (loss) (f)\$1,154\$7351,321\$1,380\$1,409Adjusted return on equity (e+d)9.6%(18.2%)6.9%7.9%4.5%4.5% | | | | | | | | |
| (Better) worse than expected DIB & GCM returns(29)(49)(68)(28)257Fair value changes on PICC investments(14)7(31)5567Update of actuarial assumptions250Life Insurance - IBNR death claims250Unfavorable (favorable) prior year loss reserve development21 $3,632$ 17019(39)Normalized after-tax operating income (loss) (f)\$1,154\$735 $1,321$ \$1,380\$1,409Adjusted return on equity (e+d)9.6%(18.2%) 6.9% 7.9% 4.5% | | | | | | | | |
| Fair value changes on PICC investments(14)7(31)5567Update of actuarial assumptions250Life Insurance - IBNR death claims(16)Unfavorable (favorable) prior year loss reserve development21 $3,632$ 17019(39)Normalized after-tax operating income (loss) (f)\$1,154\$735\$1,321\$1,380\$1,409Adjusted return on equity (e+d)9.6%(18.2%)6.9%7.9%4.5% | • | | () | | | × / | | |
| Update of actuarial assumptions - 250 - - Life Insurance - IBNR death claims - - - (16) Unfavorable (favorable) prior year loss reserve development 21 3,632 170 19 (39) Normalized after-tax operating income (loss) (f) \$ 1,154 \$ 735 \$ 1,321 \$ 1,409 Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | | | | | (49) | × / | | |
| Life Insurance - IBNR death claims - - - (16) Unfavorable (favorable) prior year loss reserve development 21 3,632 170 19 (39) Normalized after-tax operating income (loss) (f) \$ 1,154 735 1,321 1,380 \$ 1,409 Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | • | | (14) |) | 7 | | 55 | 67 |
| Unfavorable (favorable) prior year loss reserve development 21 $3,632$ 170 19 (39) Normalized after-tax operating income (loss) (f) $$1,154$ $$735$ $$1,321$ $$1,380$ $$1,409$ Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | 1 1 | | - | | - | 250 | - | - |
| Normalized after-tax operating income (loss) (f) \$ 1,154 \$ 735 \$ 1,321 \$ 1,380 \$ 1,409 Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | | | - | | - | - | - | |
| Adjusted return on equity (e+d) 9.6% (18.2%) 6.9% 7.9% 4.5% | | | | _ | | | | |
| | Normalized after-tax operating income (loss) (f) | \$ | 1,154 | \$ | 735 \$ | 1,321 | \$ 1,380 \$ | 1,409 |
| Normalized return on equity (f÷d) 8.1% 8.1% 8.3% 8.3% | Adjusted return on equity (e+d) | | 9.6% | | (18.2%) | 6.9% | | 4.5% |
| | Normalized return on equity (f÷d) | | 8.1% | | 4.8% | 8.1% | 8.3% | 8.3% |

(1) The expected rate of return on alternative investments used was 8% for all periods presented.

American International Group, Inc. **Reconciliation of Pre-tax and After-tax Operating Income - Consolidated**

| (in millions) | Quarterly | | | | | | | |
|---|-----------|-------|----|------------|-------|----------|----|-------|
| | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | | 1Q16 |
| Pre-tax income (loss) from continuing operations | \$ | 1,727 | \$ | (3,455) \$ | 737 | \$ 2,858 | \$ | (214) |
| Adjustments to arrive at Pre-tax operating income (loss) | | | | | | | | |
| Changes in fair value of securities used to hedge guaranteed living benefits | | (11) | | 150 | (17) | (120 |)) | (133) |
| Changes in benefit reserves and DAC, VOBA and SIA related to | | | | | | | | |
| net realized capital gains (losses) | | (53) | | (286) | 67 | 64 | Ļ | (40) |
| Loss (gain) on extinguishment of debt | | (1) | | (2) | (14) | 7 | , | 83 |
| Net realized capital (gains) losses | | 115 | | 1,115 | 765 | (1,042 | 2) | 1,106 |
| (Income) loss from divested businesses | | 100 | | (194) | (128) | (225 | 5) | 2 |
| Non-operating litigation reserves and settlements | | (6) | | 2 | (5) | (7 | ') | (31) |
| Unfavorable (favorable) prior year development and related amortization changes ceded | | | | | | | | |
| under retroactive reinsurance agreements | | 14 | | (27) | (3) | (5 | 5) | (7) |
| Net loss reserve discount benefit (charge) | | (25) | | (750) | 32 | 300 |) | (9) |
| Pension expense related to a one-time lump sum payment to former employees | | - | | 147 | - | - | | - |
| Restructuring and other costs | | 181 | | 206 | 210 | 90 | _ | 188 |
| Pre-tax operating income (loss) | \$ | 2,041 | \$ | (3,094) \$ | 1,644 | \$1,920 | \$ | 945 |
| Net income (loss) attributable to AIG | \$ | 1,185 | \$ | (3,041) \$ | 462 | \$ 1,913 | \$ | (183) |
| Adjustments to arrive at After-tax operating income (loss) | | | | | | | | |
| (amounts net of tax, at a rate of 35%, except where noted): | | | | | | | | |
| Uncertain tax positions and other tax adjustments (a) | | (50) | | (247) | 42 | (63 | 5) | 205 |
| Deferred income tax valuation allowance (releases) charges (a) | | (13) | | 87 | (2) | 35 | | (37) |
| Changes in fair value of securities used to hedge guaranteed living benefits | | (7) | | 97 | (11) | (78 | 3) | (86) |
| Changes in benefit reserves and DAC, VOBA and SIA related to | | | | | | | | |
| net realized capital gains (losses) | | (34) | | (186) | 43 | 42 | 2 | (26) |
| Loss (gain) on extinguishment of debt | | (1) | | (2) | (9) | 5 | | 54 |
| Net realized capital (gains) losses (b) | | 73 | | 750 | 526 | (655 | 5) | 701 |
| (Income) loss from discontinued operations (a) | | - | | 36 | (3) | 10 |) | 47 |
| (Income) loss from divested businesses (c) | | 106 | | (8) | (83) | (146 | 5) | 1 |
| Non-operating litigation reserves and settlements | | (4) | | 1 | (3) | (5 | 5) | (20) |
| Unfavorable (favorable) prior year development and related amortization changes ceded | | | | | | | | |
| under retroactive reinsurance agreements | | 10 | | (17) | (2) | (3 | / | (5) |
| Net loss reserve discount benefit (charge) | | (16) | | (487) | 18 | 200 |) | (8) |
| Pension expense related to a one-time lump sum payment to former employees | | - | | 96 | - | - | | - |
| Restructuring and other costs | | 118 | | 134 | 137 | 58 | | 122 |
| After-tax operating income (loss) | \$ | 1,367 | \$ | (2,787) \$ | 1,115 | \$313 | \$ | 765 |
| Calculation of Effective Tax Rates | | | | | | | | |
| Pre-tax operating income (loss) | \$ | 2,041 | \$ | (3,094) \$ | 1,644 | \$ 1,920 | \$ | 945 |
| Income tax benefit (expense) | | (653) | | 863 | (526) | (603 | 5) | (182) |
| Net income (loss) attributable to noncontrolling interest | | (21) | | (556) | (3) | (4 | | 2 |
| After-tax operating income (loss) | \$ | 1,367 | \$ | (2,787) \$ | 1,115 | \$ 1,313 | \$ | 765 |
| Effective tax rates on pre-tax operating income (loss) | | 32.0% | | 27.9% | 32.0% | 31.4% | 6 | 19.3% |
| | | | | | | - | | |

(a) Includes impact of tax only adjustments.

(b) The tax effect includes the impact of non-U.S. tax rates lower than 35% applied to foreign exchange (gains) or losses attributable to those jurisdictions where foreign earnings are considered to be indefinitely reinvested.

(c) The tax effect included the impact of non-U.S. tax rates lower than 35% applied to (income) or losses on dispositions by foreign affiliates whose tax bases in divested subsidiaries differed from U.S. GAAP carrying values.



Total Commercial Insurance

| (in millions) | | | | Qu | arterly | | | | |
|---|-----------|-----|---------|----|---------|----|--------|----|--------|
| | 1Q17 |] | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 |
| Pre-tax operating income (loss) | \$ 849 | \$ | (5,023) | \$ | 685 | \$ | 941 | \$ | 662 |
| Interest expense on attributed financial debt | 105 | | 100 | | 91 | | 84 | | 88 |
| Operating income (loss) before taxes: | 744 | 1 - | (5,123) | | 594 | | 857 | | 574 |
| Income tax expense (benefit) | 270 | | (1,547) | | 107 | | 265 | | 155 |
| After-tax operating income (loss) (a) | \$ 474 | \$ | (3,576) | \$ | 487 | \$ | 592 | \$ | 419 |
| Adjustments to arrive at normalized after-tax | | | | | | | | | |
| operating income (loss): | | | | | | | | | |
| Catastrophe losses above (below) expectations | (42) | | 10 | | (47) | | 18 | | (67) |
| (Better) worse than expected alternative returns | (70) | | (3) | | (23) | | 14 | | 192 |
| Fair value changes on PICC investments | - | | (1) | | (11) | | 25 | | 17 |
| Unfavorable (favorable) prior year loss reserve development | 30 | | 3,415 | | 199 | | 38 | | (6) |
| Normalized after-tax operating income (b) | \$ 392 | \$ | (155) | \$ | 605 | \$ | 687 | \$ | 555 |
| Ending attributed equity | 22,506 | | 27,346 | | 27,251 | | 29,070 | | 28,799 |
| Average attributed equity (c) | 24,927 | | 27,299 | | 28,161 | | 28,935 | | 28,822 |
| Adjusted return on attributed equity (a÷c) | 7.6 % | | (52.4) | | | % | 8.2 | % | 5.8 % |
| Normalized return on attributed equity (b÷c) | 6.3 % | | (2.3) | % | 8.6 | % | 9.5 | % | 7.7 % |

Commercial Insurance - Liability and Financial Lines

| (in millions) | | | | | Quarterly | | | | | |
|--|-----------|---|---------------|----|-----------|----|--------|----|--------|---|
| | 1Q17 | | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 | |
| Pre-tax operating income (loss) | \$ 574 | | \$ (4,981) | \$ | 948 | \$ | 815 | \$ | 569 | - |
| Interest expense on attributed financial debt | 71 | | 63 | | 55 | | 50 | | 52 | |
| Operating income (loss) before taxes: | 503 | | (5,044) | | 893 | | 765 | | 517 | - |
| Income tax expense (benefit) | 196 | | (1,524) | | 214 | | 237 | | 143 | _ |
| After-tax operating income (loss) (a) | \$ 307 | | \$ (3,520) | \$ | 679 | \$ | 528 | \$ | 374 | - |
| Adjustments to arrive at normalized after-tax operating income (loss): | | | | | | | | | | |
| Catastrophe losses above (below) expectations | (1) | | (2) | | 1 | | (2) | | (2) | |
| (Better) worse than expected alternative returns | (40) | | (2) (2) | | (17) | | 14 | | 140 | |
| Fair value changes on PICC investments | - | | (1) | | (8) | | 18 | | 12 | |
| Unfavorable (favorable) prior year loss reserve development | 53 | | 3,443 | | (10) | | 64 | | 3 | |
| Normalized after-tax operating income (b) | \$ 319 | | \$ (82) | \$ | 645 | \$ | 622 | \$ | 527 | - |
| Ending attributed equity | 14,338 | | 18,973 | | 18,636 | | 20,094 | | 19,916 | |
| Average attributed equity (c) | 16,656 | | 18,805 | | 19,365 | | 20,005 | | 19,909 | |
| Adjusted return on attributed equity (a+c) | | % | (74.9) | | 14.0 | % | | % | 7.5 | % |
| Normalized return on attributed equity (b+c) | 7.7 | % | (1.7) | % | 13.3 | % | 12.4 | % | 10.6 | % |

* Normalizing adjustments are tax effected using a 35% tax rate and computed based on average attributed equity for the respective periods.



Commercial Insurance - Property and Special Risks

| (in millions) | | | | Qua | arterly | | | | - |
|---|-----------|---|------------|-----|----------|-------|----|-------|----------|
| | 1Q17 | | 4Q16 | | 3Q16 | 2Q16 | | 1Q16 | |
| Pre-tax operating income (loss) | \$ 275 | | \$ (42) | \$ | (263) \$ | 126 | \$ | 93 | |
| Interest expense on attributed financial debt | 34 | | 37 | | 36 | 34 | | 36 | |
| Operating income (loss) before taxes: | 241 | | (79) | | (299) | 92 | | 57 | |
| Income tax expense (benefit) | 74 | | (23) | | (107) | 28 | | 12 | |
| After-tax operating income (loss) (a) | \$ 167 | | \$ (56) | \$ | (192) \$ | 64 | \$ | 45 | • |
| Adjustments to arrive at normalized after-tax | | | | | | | | | |
| operating income (loss): | | | | | | | | | |
| Catastrophe losses above (below) expectations | (41) | | 12 | | (48) | 20 | | (65) | |
| (Better) worse than expected alternative returns | (30) | | (1) | | (6) | - | | 52 | |
| Fair value changes on PICC investments | - | | - | | (3) | 7 | | 5 | |
| Unfavorable (favorable) prior year loss reserve development | (23) | | (28) | | 209 | (26) | | (9) | |
| Normalized after-tax operating income (b) | \$ 73 | | \$ (73) | \$ | (40) \$ | 65 | \$ | 28 | |
| Ending attributed equity | 8,168 | | 8,373 | | 8,615 | 8,976 | | 8,883 | |
| Average attributed equity (c) | 8,271 | | 8,494 | | 8,796 | 8,930 | | 8,913 | <i>.</i> |
| Adjusted return on attributed equity (a+c) | | % | (2.6) | | (8.7) % | 2.9 | % | 2.0 | % |
| Normalized return on attributed equity (b+c) | 3.5 | % | (3.4) | % | (1.8) % | 2.9 | % | 1.3 | % |

Total Consumer Insurance

| (in millions) | | | | Q | uarterly | | | | |
|---|--------------------------------------|-----|----------------------------------|--------|----------------------------------|--------|---------------------------------|--------|-------------------------------------|
| | 1Q17 |] _ | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 |
| Pre-tax operating income (loss) | \$ 1,048 | \$ | 969 | \$ | 1,228 | \$ | 948 | \$ | 704 |
| Interest expense on attributed financial debt | 29 | | 30 | | 42 | | 54 | | 56 |
| Operating income (loss) before taxes: | 1,019 | 1 - | 939 | | 1,186 | | 894 | | 648 |
| Income tax expense (benefit) | 328 | | 304 | | 383 | | 292 | | 181 |
| After-tax operating income (loss) (a) | \$ 691 | \$ | 635 | \$ | 803 | \$ | 602 | \$ | 467 |
| Adjustments to arrive at normalized after-tax | | | | | | | | | |
| operating income (loss): | | | | | | | | | |
| (Better) worse than expected alternative returns | (53) | | (28) | | (11) | | (15) | | 187 |
| Update of actuarial assumptions | - | | - | | (150) | | - | | - |
| Catastrophe losses above (below) expectations | (28) | | (8) | | (22) | | - | | (20) |
| Fair value changes on PICC investments | - | | - | | (1) | | 2 | | 1 |
| Unfavorable (favorable) prior year loss reserve development | 1 | | (11) | | (21) | | (25) | | (31) |
| Normalized after-tax operating income (b) | \$ 611 | \$ | 588 | \$ | 598 | \$ | 564 | \$ | 604 |
| Ending attributed equity Average attributed equity (c) Adjusted return on attributed equity (a÷c) Normalized return on attributed equity (b÷c) | 22,596 22,384 12.3 % 10.9 % | | 22,168 22,432 11.3 10.5 | % % | 22,696 23,027 13.9 10.4 | % % | 23,357 23,229 10.4 9.7 | % % | 23,100 23,210 8.0 % 10.4 % |



Consumer Insurance - Individual Retirement

| (in millions) | | | | Q | uarterly | | | | | - |
|--|-----------|-----|--------|----|----------|----|--------|----|--------|---|
| | 1Q17 |] _ | 4Q16 | | 3Q16 | | 2Q16 | _ | 1Q16 | _ |
| Pre-tax operating income | \$ 539 | \$ | 542 | \$ | 920 | \$ | 505 5 | \$ | 302 | |
| Interest expense on attributed financial debt | - | | - | | 7 | | 15 | | 15 | |
| Operating income (loss) before taxes: | 539 | - | 542 | _ | 913 | | 490 | | 287 | - |
| Income tax expense (benefit) | 176 | | 179 | | 317 | | 162 | | 85 | |
| After-tax operating income (a) | \$ 363 | \$ | 363 | \$ | 596 | \$ | 328 5 | \$ | 202 | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | |
| (Better) worse than expected alternative returns | (20) | | (18) | | (10) | | (17) | | 101 | |
| Update of actuarial assumptions | - | | - | | (240) | | - | | - | |
| Normalized after-tax operating income (b) | \$ 343 | \$ | 345 | \$ | 346 | \$ | 311 | \$ | 303 | - |
| Ending attributed equity | 11,006 | | 10,913 | | 11,205 | | 11,455 | | 11,338 | |
| Average attributed equity (c) | 10,960 | | 11,059 | | 11,330 | | 11,397 | | 11,432 | |
| Adjusted return on attributed equity (a÷c) | 13.2 % | | 13.1 | % | 21.0 | % | 11.5 % | % | 7.1 | % |
| Normalized return on attributed equity (b÷c) | 12.5 % | | 12.5 | % | 12.2 | % | 10.9 % | % | 10.6 | % |

Consumer Insurance - Group Retirement

| (in millions) | Quarterly | | | | | | | | _ | | |
|--|-----------|--------|-----|-------|----|-------|----|-------|----|-------|---|
| | | 1Q17 |] | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 | _ |
| Pre-tax operating income (loss) | \$ | 243 | \$ | 261 | \$ | 214 | \$ | 265 | \$ | 191 | |
| Interest expense on attributed financial debt | | - | | - | | 4 | | 8 | | 8 | |
| Operating income (loss) before taxes: | | 243 |] _ | 261 | | 210 | | 257 | | 183 | - |
| Income tax expense (benefit) | | 75 | | 78 | | 57 | | 78 | | 37 | |
| After-tax operating income (a) | \$ | 168 | 1 - | 183 | | 153 | | 179 | | 146 | - |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | | |
| (Better) worse than expected alternative returns | | (11) | | (9) | | (5) | | (9) | | 49 | |
| Update of actuarial assumptions | | - | | - | | 30 | | - | | - | |
| Normalized after-tax operating income (b) | \$ | 157 | \$ | 174 | \$ | 178 | \$ | 170 | \$ | 195 | - |
| Ending attributed equity | | 6,035 | | 5,984 | | 6,144 | | 6,242 | | 6,178 | |
| Average attributed equity (c) | | 6,010 | | 6,064 | | 6,193 | | 6,210 | | 6,229 | |
| Adjusted return on attributed equity (a÷c) | | 11.2 % | | 12.1 | % | 9.9 | % | 11.5 | % | 9.4 | % |
| Normalized return on attributed equity (b÷c) | | 10.4 % | | 11.5 | % | 11.5 | % | 11.0 | % | 12.5 | % |

* Normalizing adjustments are tax effected using a 35% tax rate and computed based on average attributed equity for the respective periods.



Consumer Insurance - Life Insurance

| (in millions) | |
|---------------|--|
|---------------|--|

| (in millions) | Quarterly | | | | | | | | |
|--|-----------|-------|----|---------|---------|-------|---------|--|--|
| | | 1Q17 |] | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | |
| Pre-tax operating income (loss) | \$ | 54 | \$ | (10) \$ | (54) \$ | 26 \$ | 1 | | |
| Interest expense on attributed financial debt | | 6 | | 6 | 8 | 8 | 9 | | |
| Operating income (loss) before taxes: | | 48 | - | (16) | (62) | 18 | (8) | | |
| Income tax expense (benefit) | | 18 | | (3) | (37) | 6 | (6) | | |
| After-tax operating income (loss) (a) | \$ | 30 | \$ | (13) \$ | (25) \$ | 12 \$ | (2) | | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | |
| operating income (loss): | | | | | | | | | |
| (Better) worse than expected alternative returns | | (4) | | (3) | (2) | (5) | 23 | | |
| Update of actuarial assumptions | | - | | - | 60 | - | - | | |
| Normalized after-tax operating income (b) | \$ | 26 | \$ | (16) \$ | 33 \$ | 7 \$ | 21 | | |
| Ending attributed equity | | 2,544 | | 2,529 | 2,610 | 2,741 | 2,724 | | |
| Average Attributed equity (c) | | 2,537 | | 2,570 | 2,676 | 2,733 | 2,696 | | |
| Adjusted return on attributed equity (a÷c) | | 4.7 % | | (2.0) % | (3.7) % | 1.8 % | (0.3) % | | |
| Normalized return on attributed equity (b÷c) | | 4.1 % | | (2.5) % | 4.9 % | 1.0 % | 3.1 % | | |

Consumer Insurance - Personal Insurance

| (in millions) | | | | Quarterly | | | |
|---|-----------|-----|--------------|-----------|------------|--------|--------|
| | 1Q17 |] | 4Q16 | 3Q16 | | 2Q16 | 1Q16 |
| Pre-tax operating income (loss) | \$ 212 | \$ | 176 \$ | 148 | \$ | 152 \$ | 210 |
| Interest expense on attributed financial debt | 23 | | 24 | 23 | | 23 | 24 |
| Operating income (loss) before taxes: | 189 |] - | 152 | 125 | | 129 | 186 |
| Income tax expense (benefit) | 59 | | 50 | 46 | | 46 | 65 |
| After-tax operating income (loss) (a) | \$ 130 | \$ | 102 \$ | 79 | \$ | 83 \$ | 121 |
| Adjustments to arrive at normalized after-tax | | | | | | | |
| operating income (loss): | | | | | | | |
| Catastrophe losses above (below) expectations | (28) | | (8) | (22) |) | - | (20) |
| (Better) worse than expected alternative returns | (18) | | 2 | 6 | | 16 | 14 |
| Fair value changes on PICC investments | - | | - | (1) |) | 2 | 1 |
| Unfavorable (favorable) prior year loss reserve development | 1 | | (11) | (21) |) | (25) | (31) |
| Normalized after-tax operating income (b) | \$ 85 | \$ | <u>85</u> \$ | 41 | \$ | 76 \$ | 85 |
| Ending attributed equity | 3,011 | | 2,742 | 2,736 | | 2,919 | 2,859 |
| Average attributed equity (c) | 2,877 | | 2,739 | 2,828 | 0 / | 2,889 | 2,853 |
| Adjusted return on attributed equity (a÷c) | 18.1 % | | 14.9 % | 11.2 | | 11.5 % | 17.0 % |
| Normalized return on attributed equity (b÷c) | 11.8 % | | 12.4 % | 5.8 | % | 10.5 % | 11.9 % |



Other Operations (including consolidations and eliminations)

| (in millions) | Quarterly | | | | | | | | | |
|---|-----------|-------|----|----------|----------|----------|-------|--|--|--|
| | | 1Q17 | 7 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Pre-tax operating income (loss) | \$ | (198) | \$ | (141) \$ | (170) \$ | (176) \$ | (219) | | | |
| Interest expense (benefit) on attributed financial debt | | (177) | | (175) | (165) | (160) | (167) | | | |
| Operating income (loss) before taxes: | | (21) | | 34 | (5) | (16) | (52) | | | |
| Income tax expense (benefit) | | (42) | | (22) | 109 | (50) | (57) | | | |
| After-tax operating income (loss) (a) | \$ | 21 | \$ | 56 \$ | (114) \$ | 34 \$ | 5 | | | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | |
| (Better) worse than expected alternative returns | | - | | (6) | 1 | 11 | 13 | | | |
| (Better) worse than expected DIB & GCM returns | | (1) | | 2 | 1 | 1 | 2 | | | |
| Fair value changes on PICC investments | | (14) | | 9 | (19) | 7 | - | | | |
| Update of actuarial assumptions | | _ | | - | 1 | - | - | | | |
| Unfavorable (favorable) prior year loss reserve development | | - | | (14) | (12) | (8) | (4) | | | |
| Normalized after-tax operating income (loss) (b) | \$ | 6 | \$ | 47 \$ | (142) \$ | 45 \$ | 16 | | | |
| Ending attributed equity | | 124 | | (1,863) | 3,007 | (1,096) | (756) | | | |
| Average attributed equity (c) | | (873) | | 571 | 954 | (928) | 298 | | | |

<u>Total Core</u>

| (in millions) | Quarterly | | | | | | | | | |
|---|-----------|--------|----|------------|----------|----------|--------|--|--|--|
| | | 1Q17 | 1 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| Pre-tax operating income (loss) | \$ | 1,699 | \$ | (4,195) \$ | 1,743 \$ | 1,713 \$ | 1,147 | | | |
| Interest expense (benefit) on attributed financial debt | | (43) | | (45) | (32) | (22) | (23) | | | |
| Operating income (loss) before taxes: | | 1,742 | | (4,150) | 1,775 | 1,735 | 1,170 | | | |
| Income tax expense (benefit) | | 556 | | (1,265) | 599 | 507 | 279 | | | |
| After-tax operating income (loss) (a) | \$ | 1,186 | \$ | (2,885) \$ | 1,176 \$ | 1,228 \$ | 891 | | | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | (70) | | 2 | (69) | 18 | (87) | | | |
| (Better) worse than expected alternative returns | | (123) | | (37) | (33) | 10 | 392 | | | |
| (Better) worse than expected DIB & GCM returns | | (1) | | 2 | 1 | 1 | 2 | | | |
| Fair value changes on PICC investments | | (14) | | 8 | (31) | 34 | 18 | | | |
| Update of actuarial assumptions | | - | | - | (149) | - | - | | | |
| Unfavorable (favorable) prior year loss reserve development | | 31 | | 3,390 | 166 | 5 | (41) | | | |
| Normalized after-tax operating income (b) | \$ | 1,009 | \$ | 480 \$ | 1,061 \$ | 1,296 \$ | 1,175 | | | |
| Ending attributed equity | | 45,226 | | 47,651 | 52,953 | 51,331 | 51,141 | | | |
| Average attributed equity (c) | | 46,438 | | 50,302 | 52,142 | 51,236 | 52,330 | | | |
| Adjusted return on attributed equity (a÷c) | | 10.2 % | | (22.9) % | 9.0 % | 9.6 % | 6.8 % | | | |
| Normalized return on attributed equity (b÷c) | | 8.7 % | | 3.8 % | 8.1 % | 10.1 % | 9.0 % | | | |



Legacy Portfolio

| (in millions) | Quarterly | | | | | | | | | |
|--|-----------|--------|----|--------|----|---------|--------|----------|---------|--|
| | | 1Q17 | 7 | 4Q16 | | 3Q16 | 2Q16 | | 1Q16 | |
| Pre-tax operating income (loss) | \$ | 342 | \$ | 1,101 | \$ | (99) 5 | \$ 207 | \$ | (202) | |
| Interest expense on attributed financial debt | | 43 | | 43 | | 32 | 22 | ! | 23 | |
| Operating income (loss) before taxes: | | 299 | | 1,058 | | (131) | 185 | ; | (225) | |
| Income tax expense (benefit) | | 97 | | 404 | | (73) | 96 | 5 | (97) | |
| After-tax Non-controlling interest (income) loss on Korea Fund | | - | | (533) | | - | | <u> </u> | - | |
| After-tax operating income (loss) (a) | \$ | 202 | \$ | 121 | \$ | (58) | \$ 89 | \$ | (128) | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | (1) | | (3) | | (1) | (1 |) | (2) | |
| (Better) worse than expected alternative returns | | 3 | | (30) | | (12) | (0 | 6) | 72 | |
| (Better) worse than expected DIB & GCM returns | | (28) | | (50) | | (69) | (29 |)) | 255 | |
| Fair value changes on PICC investments | | - | | (1) | | - | 21 | | 49 | |
| Update of actuarial assumptions | | - | | - | | 399 | | | - | |
| Life Insurance - IBNR death claims | | - | | - | | - | | | (16) | |
| Unfavorable (favorable) prior year loss reserve development | | (10) | | 241 | _ | 4 | 14 | | 2 | |
| Normalized after-tax operating income (b) | \$ | 166 | \$ | 278 | \$ | 263 | \$ 88 | <u> </u> | 232 | |
| Ending attributed equity | | 10,477 | | 10,649 | | 11,086 | 14,742 | 2 | 15,026 | |
| Average attributed equity (c) | | 10,563 | | 10,867 | | 12,914 | 14,884 | ļ | 15,939 | |
| Adjusted return on attributed equity (a÷c) | | 7.6 % | 5 | 4.5 | % | (1.8) % | % 2.4 | % | (3.2) % | |
| Normalized return on attributed equity (b÷c) | | 6.3 % | 5 | 10.2 | % | 8.1 % | % 2.4 | % | 5.8 % | |



| (in millions) | Quarterly | | | | | | | | | | _ |
|---|-----------|--------|----|---------|----|--------|----|--------|----|--------|---|
| Results of Operations - United States | | 1Q17 | | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 | |
| Pre-tax operating income (loss) | \$ | 1,814 | \$ | (3,598) | \$ | 1,832 | \$ | 1,788 | \$ | 1,160 | - |
| Interest expense on attributed financial debt | | 59 | | 48 | | 47 | | 49 | | 51 | _ |
| Operating income (loss) before taxes: | | 1,755 | | (3,646) | | 1,785 | | 1,739 | | 1,109 | - |
| Income tax expense (benefit) | | 580 | | (1,239) | | 475 | | 538 | | 309 | _ |
| After-tax operating income (loss) (a) | \$ | 1,175 | \$ | (2,407) | \$ | 1,310 | \$ | 1,201 | \$ | 800 | - |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | (36) | | 35 | | (29) | | (10) | | (44) | |
| (Better) worse than expected alternative returns | | (111) | | (37) | | (41) | | (26) | | 369 | |
| Fair value changes on PICC investments | | - | | - | | (12) | | 25 | | 17 | |
| Update of actuarial assumptions | | - | | - | | (149) | | - | | - | |
| Unfavorable (favorable) prior year loss reserve development | | (15) | | 3,138 | | 186 | | 35 | | 37 | |
| Normalized after-tax operating income (loss) (b) | \$ | 1,013 | \$ | 729 | \$ | 1,265 | \$ | 1,225 | \$ | 1,179 | _ |
| Ending attributed equity | | 40,199 | | 44,406 | _ | 44,613 | | 47,216 | | 46,965 | - |
| Average attributed equity (c) | | 42,303 | | 44,510 | | 45,915 | | 47,091 | | 46,896 | |
| Adjusted return on attributed equity (a÷c) | | 11.1 9 | 6 | (21.6) | % | 11.4 | % | 10.2 | % | 6.8 | % |
| Normalized return on attributed equity (b÷c) | | 9.6 | /0 | 6.6 | % | 11.0 | % | 10.4 | % | 10.1 | % |

| (in millions) | | | | Q | uarterly | | | | |
|---|----------|----|--------|----|----------|----|-------|----|--------|
| Results of Operations - Europe | 1Q17 |] | 4Q16 | | 3Q16 | | 2Q16 | | 1Q16 |
| Pre-tax operating income (loss) | \$ 28 | \$ | (382) | \$ | 66 | \$ | 106 | \$ | 205 |
| Interest expense on attributed financial debt | 11 | | 13 | | 16 | | 19 | | 19 |
| Operating income (loss) before taxes: | 17 | | (395) | | 50 | | 87 | | 186 |
| Income tax expense (benefit) | (1) | | (95) | | 9 | | 25 | | 53 |
| After-tax operating income (loss) (a) | \$ 18 | \$ | (300) | \$ | 41 | \$ | 62 | \$ | 133 |
| Adjustments to arrive at normalized after-tax | | | | | | | | | |
| operating income (loss): | | | | | | | | | |
| Catastrophe losses above (below) expectations | (34) | | (35) | | (38) | | (5) | | (18) |
| (Better) worse than expected alternative returns | - | | - | | - | | 2 | | - |
| Unfavorable (favorable) prior year loss reserve development | 78 | | 224 | | 13 | | (5) | | (14) |
| Normalized after-tax operating income (loss) (b) | \$ 62 | \$ | (111) | \$ | 16 | \$ | 54 | \$ | 101 |
| Ending attributed equity | 3,401 | | 3,447 | | 3,410 | | 3,314 | | 3,117 |
| Average attributed equity (c) | 3,424 | | 3,429 | | 3,362 | | 3,216 | | 3,261 |
| Adjusted return on attributed equity (a÷c) | 2.1 % | | (35.0) | | 4.9 | % | 7.7 | % | 16.3 % |
| Normalized return on attributed equity (b+c) | 7.2 % | | (12.9) | % | 1.9 | % | 6.7 | % | 12.4 % |



| (in millions) | Quarterly | | | | | | | | | | |
|---|-----------|--------|-----|--------------------|--------|----------|-------|--|--|--|--|
| Results of Operations - Japan | | 1Q17 | 1 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | | |
| Pre-tax operating income (loss) | \$ | 115 | \$ | 92 \$ | 36 \$ | 74 \$ | 54 | | | | |
| Interest expense on attributed financial debt | | 15 | | 17 | 17 | 17 | 19 | | | | |
| Operating income (loss) before taxes: | | 100 |] - | 75 | 19 | 57 | 35 | | | | |
| Income tax expense (benefit) | | 29 | | 48 | 8 | 22 | 12 | | | | |
| After-tax operating income (losses) (a) | \$ | 71 | \$ | 27 \$ | 11 \$ | 35 \$ | 23 | | | | |
| Adjustments to arrive at normalized after-tax | | | | | | | | | | | |
| operating income (loss): | | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | (8) | | (14) | 11 | 20 | (5) | | | | |
| (Better) worse than expected alternative returns | | (11) | | 3 | 10 | 19 | 2 | | | | |
| Unfavorable (favorable) prior year loss reserve development | | (8) | | (6) | (4) | (7) | (16) | | | | |
| Normalized after-tax operating income (loss) (b) | \$ | 44 | \$ | <u> 10 </u> \$ | 28 \$ | <u> </u> | 4 | | | | |
| Ending attributed equity | | 979 | | 941 | 959 | 1,100 | 1,054 | | | | |
| Average attributed equity (c) | | 960 | | 950 | 1,030 | 1,077 | 1,026 | | | | |
| Adjusted return on attributed equity (a÷c) | | 29.6 % | | 11.4 % | 4.3 % | 13.0 % | 9.0 % | | | | |
| Normalized return on attributed equity (b+c) | | 18.3 % | | 4.2 % | 10.9 % | 24.9 % | 1.6 % | | | | |



American International Group, Inc. Reconciliation of Accident Year Loss Ratio, as adjusted, and Accident Year Combined Ratio, as adjusted

Total Commercial Insurance

| | | | Quarterly | | |
|---|-------|---------|-----------|-------|-------|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Loss ratio | 71.9 | 211.5 | 77.3 | 70.2 | 67.8 |
| Catastrophe losses and reinstatement premiums | (5.4) | (8.1) | (5.6) | (7.5) | (4.6) |
| Prior year development net of premium adjustments | (1.0) | (125.2) | (7.0) | (1.0) | 0.3 |
| Accident year loss ratio, as adjusted | 65.5 | 78.2 | 64.7 | 61.7 | 63.5 |
| Combined ratio | 102.2 | 241.6 | 105.8 | 98.3 | 97.7 |
| Catastrophe losses and reinstatement premiums | (5.4) | (8.1) | (5.6) | (7.5) | (4.6) |
| Prior year development net of premium adjustments | (1.0) | (125.2) | (7.0) | (1.0) | 0.3 |
| Accident year combined ratio, as adjusted | 95.8 | 108.3 | 93.2 | 89.8 | 93.4 |

Commercial Insurance - Liability and Financial Lines

| | | | Quarterly | | |
|---|-------|---------|-----------|-------|--------------|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Loss ratio | 76.0 | 312.0 | 67.7 | 70.4 | 69.0 |
| Catastrophe losses and reinstatement premiums | - | - | (0.2) | - | - |
| Prior year development net of premium adjustments | (3.5) | (220.6) | 0.5 | (3.3) | (0.1) |
| Accident year loss ratio, as adjusted | 72.5 | 91.4 | 68.0 | 67.1 | 68.9 |
| Combined ratio | 105.4 | 338.7 | 93.1 | 95.8 | 96.8 |
| Catastrophe losses and reinstatement premiums | - | - | (0.2) | - | - |
| Prior year development net of premium adjustments | (3.5) | (220.6) | 0.5 | (3.3) | (0.1) |
| Accident year combined ratio, as adjusted | 101.9 | 118.1 | 93.4 | 92.5 | 96. 7 |

Commercial Insurance - Property and Special Risks

| | | | Quarterly | | |
|---|--------|--------|-----------|--------|--------|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Loss ratio | 66.3 | 77.0 | 90.5 | 69.7 | 66.0 |
| Catastrophe losses and reinstatement premiums | (12.6) | (18.9) | (13.3) | (18.0) | (11.6) |
| Prior year development net of premium adjustments | 2.2 | 2.4 | (17.3) | 2.3 | 1.0 |
| Accident year loss ratio, as adjusted | 55.9 | 60.5 | 59.9 | 54.0 | 55.4 |
| Combined ratio | 97.7 | 111.7 | 123.3 | 101.4 | 99.1 |
| Catastrophe losses and reinstatement premiums | (12.6) | (18.9) | (13.3) | (18.0) | (11.6) |
| Prior year development net of premium adjustments | 2.2 | 2.4 | (17.3) | 2.3 | 1.0 |
| Accident year combined ratio, as adjusted | 87.3 | 95.2 | 92.7 | 85.7 | 88.5 |



American International Group, Inc. Reconciliation of Accident Year Loss Ratio, as adjusted, and Accident Year Combined Ratio, as adjusted

Consumer Personal Insurance

| | | | Quarterly | | |
|---|-------|-------|-----------|-------|-------|
| | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Loss ratio | 56.0 | 52.7 | 56.3 | 55.6 | 52.7 |
| Catastrophe losses and reinstatement premiums | (1.0) | (1.6) | (0.9) | (2.1) | (1.1) |
| Prior year development net of premium adjustments | - | 0.6 | 1.1 | 1.4 | 1.8 |
| Accident year loss ratio, as adjusted | 55.0 | 51.7 | 56.5 | 54.9 | 53.4 |
| Combined ratio | 96.6 | 96.9 | 97.5 | 97.0 | 94.6 |
| Catastrophe losses and reinstatement premiums | (1.0) | (1.6) | (0.9) | (2.1) | (1.1) |
| Prior year development net of premium adjustments | - | 0.6 | 1.1 | 1.4 | 1.8 |
| Accident year combined ratio, as adjusted | 95.6 | 95.9 | 97.7 | 96.3 | 95.3 |



American International Group, Inc. Attributed Debt and Leverage Ratios by Module *

| (in millions) | | | | Q | Juarterly | | | Leverage as of Ma | |
|---|--------------|----|--------|----|-----------|--------|--------------|----------------------|-------|
| | 1Q17 |] | 4Q16 | | 3Q16 | 2Q16 | 1Q16 | 2017 | 2016 |
| Attributed Debt | | | | | | | | | |
| Commercial Insurance | | | | | | | | | |
| Liability and Financial Lines | \$ 6,417 | \$ | 5,869 | \$ | 5,231 \$ | 4,302 | \$ 4,302 | 30.9% | 17.8% |
| Property and Special Risks | 2,936 | _ | 3,084 | | 3,392 | 2,968 | 2,968 | 26.4% | 25.0% |
| Total Commercial Insurance | 9,353 | | 8,953 | | 8,623 | 7,270 | 7,270 | 29.4% | 20.2% |
| Consumer Insurance | | | | | | | | | |
| Individual Retirement | \$ - | \$ | - | \$ | - \$ | 1,250 | \$ 1,250 | 0.0% | 9.9% |
| Group Retirement | - | | - | | - | 681 | 681 | 0.0% | 9.9% |
| Life Insurance | 516 | | 516 | | 551 | 738 | 738 | 16.9% | 21.3% |
| Personal Insurance | 2,299 | _ | 2,206 | | 2,467 | 2,098 | 2,098 | 43.3% | 42.3% |
| Total Consumer Insurance | 2,815 | | 2,722 | | 3,018 | 4,767 | 4,767 | 11.1% | 17.1% |
| Other Operations | 5,352 | _ | 5,827 | | 6,324 | 7,754 | 7,533 | NM | NM |
| Total Core | 17,520 | | 17,502 | | 17,965 | 19,791 | 19,570 | 27.9% | 27.7% |
| Legacy Portfolio | 3,764 | | 3,745 | | 3,737 | 1,891 | 1,891 | 26.4% | 11.2% |
| Total Attributed Debt | \$ 21,284 | \$ | 21,247 | \$ | 21,702 \$ | 21,682 | \$ 21,461 | 27.6% | 24.5% |
| Attributed Debt by Geography | | | | | | | | | |
| United States | \$ 5,535 | \$ | 4,637 | \$ | 3,740 \$ | 4,223 | \$ 4,223 | 12.1% | 8.2% |
| Europe | 901 | | 1,021 | | 1,209 | 1,596 | 1,596 | 20.9% | 33.9% |
| Japan | 1,626 | | 1,591 | | 2,056 | 1,671 | 1,671 | 62.4% | 61.3% |
| Other | 9,458 | | 10,253 | | 10,960 | 12,301 | 12,080 | NM | NM |
| Total Core | 17,520 | | 17,502 | | 17,965 | 19,791 | 19,570 | 27.9% | 27.7% |
| Legacy Portfolio | 3,764 | | 3,745 | | 3,737 | 1,891 | 1,891 | 26.4% | 11.2% |
| Total Attributed Debt | \$ 21,284 | \$ | 21,247 | \$ | 21,702 \$ | 21,682 | \$ 21,461 | 27.6% | 24.5% |
| Consolidated Debt Attributed | | | | | _ | | | | _ |
| Total Financial debt | \$ 20,437 | \$ | 20,404 | \$ | 20,841 \$ | 20,821 | \$ 20,585 | | |
| Hybrid debt securities - junior subordinated debt | 847 | | 843 | | 861 | 861 | 876 | | |
| Total Debt Attributed | \$ 21,284 | \$ | 21,247 | \$ | 21,702 \$ | 21,682 | \$ 21,461 | | |

*Attribution of debt and equity is performed on an annual basis unless recalibration is needed. Attributed debt and equity are based on our internal capital model. Attributed equity is based on the module's risk profile, whereas debt is attributed on "frictional" capital requirements beyond internal capital. Leverage ratio for the modules is calculated as: Attributed debt/ [Attributed debt + Attributed equity].

American International Group, Inc. Non-GAAP Reconciliation - General Operating and Other Expenses

| (in millions) | Quarterly | | | | | | | | |
|---|-----------|----------|----------|----------|----------|-------|--|--|--|
| | | 1Q17 | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | |
| General operating and other expenses, GAAP basis | \$ | 2,443 \$ | 2,864 \$ | 2,536 \$ | 2,586 \$ | 3,003 | | | |
| Restructuring and other costs | | (181) | (206) | (210) | (90) | (188) | | | |
| Other expense related to retroactive reinsurance agreement | | - | 10 | (4) | 5 | 7 | | | |
| Pension expense related to a one-time lump sum payment to former employees | | - | (147) | - | - | - | | | |
| Non-operating litigation reserves | | (4) | (2) | 2 | | (3) | | | |
| Total general operating and other expenses included in pre-tax operating income | | 2,258 | 2,519 | 2,324 | 2,501 | 2,819 | | | |
| Loss adjustment expenses, reported as policyholder benefits and losses incurred | | 304 | 314 | 340 | 350 | 341 | | | |
| Advisory fee expenses | | (77) | (79) | (76) | (173) | (317) | | | |
| Non-deferrable insurance commissions and other | | (132) | (117) | (107) | (121) | (122) | | | |
| Direct marketing and acquisition expenses, net of deferrals, and other | | (112) | (172) | (52) | (133) | (144) | | | |
| Investment expenses reported as net investment income and other | | 8 | 12 | 15 | 15 | 15 | | | |
| Total general operating expenses, operating basis | \$ | 2,249 \$ | 2,477 \$ | 2,444 \$ | 2,439 \$ | 2,592 | | | |



American International Group, Inc. Non-GAAP Reconciliations - Premiums

| (in millions) | Quarterly | | | | | | | | | | |
|---|-------------|----|---------------|---------------|---------------|---------|--|--|--|--|--|
| Consumer Insurance: | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 | | | | | |
| Premiums and deposits | \$ 6,332 | \$ | 6,045 \$ | 6,064 \$ | 7,327 \$ | 7,715 | | | | | |
| Deposits | (5,756) | | (5,463) | (5,495) | (6,748) | (7,154) | | | | | |
| Other | (155) | | (202) | (174) | (169) | (148) | | | | | |
| Premiums | \$ 421 | \$ | 380 \$ | 395 \$ | 410 \$ | 413 | | | | | |
| Consumer Insurance - Individual Retirement: | | | | | | | | | | | |
| Premiums and deposits | \$ 3,382 | \$ | 3,078 \$ | 3,363 \$ | 4,611 \$ | 5,010 | | | | | |
| Deposits | (3,357) | | (3,044) | (3,328) | (4,563) | (4,963) | | | | | |
| Other | 3 | | - | 2 | (3) | | | | | | |
| Premiums | \$ 28 | \$ | 34 \$ | 37 \$ | 45 \$ | 47 | | | | | |
| Consumer Insurance - Individual Retirement (Fixed Annuities): | | | | | | | | | | | |
| Premiums and deposits | \$ 917 | \$ | 546 \$ | 570 \$ | 1,221 \$ | 1,645 | | | | | |
| Deposits | (892) | | (512) | (535) | (1,174) | (1,599) | | | | | |
| Other | 4 | | 2 | 3 | - | 2 | | | | | |
| Premiums | \$ 29 | \$ | 36 \$ | 38 \$ | 47 \$ | 48 | | | | | |
| Consumer Insurance - Individual Retirement (Variable Annuities): | | | | | | | | | | | |
| Premiums and deposits | \$ 862 | \$ | 923 \$ | 1,092 \$ | 1,225 \$ | 1,267 | | | | | |
| Deposits | (862) | | (923) | (1,092) | (1,225) | (1,267) | | | | | |
| Other | (1) | | (1) | (2) | (2) | (2) | | | | | |
| Premiums | \$ (1) | \$ | (1) \$ | (2) \$ | (2) \$ | (2) | | | | | |
| Consumer Insurance - Individual Retirement (Index Annuities): | | | | | | | | | | | |
| Premiums and deposits | \$ 606 | \$ | 548 \$ | 611 \$ | 755 \$ | 773 | | | | | |
| Deposits | (606) | | (548) | (611) | (755) | (773) | | | | | |
| Other | - | | - | - | - | | | | | | |
| Premiums | \$ - | \$ | - \$ | - \$ | - \$ | - | | | | | |
| Consumer Insurance - Individual Retirement (Retail Mutual Funds): | | | | | | | | | | | |
| Premiums and deposits | \$ 997 | \$ | 1,061 \$ | 1,090 \$ | 1,410 \$ | 1,325 | | | | | |
| Deposits | (997) | | (1,061) | (1,090) | (1,410) | (1,325) | | | | | |
| Other | - | | - | - | - | - | | | | | |
| Premiums | \$ - | \$ | - \$ | - \$ | - \$ | - | | | | | |
| Consumer Insurance - Group Retirement: | | | | | | | | | | | |
| Premiums and deposits | \$ 2,040 | | 2,056 \$ | 1,821 \$ | 1,837 \$ | 1,856 | | | | | |
| Deposits | (2,031) | | (2,050) | (1,812) | (1,832) | (1,849) | | | | | |
| Other | - | | - | - | - | | | | | | |
| Premiums | \$ 9 | \$ | 6\$ | 9 \$ | 5\$ | 7 | | | | | |
| Consumer Insurance - Life Insurance: | | | | | | | | | | | |
| Premiums and deposits | \$ 910 | | 911 \$ | 880 \$ | 879 \$ | 849 | | | | | |
| Deposits | (368) | | (369) | (355) | (353) | (342) | | | | | |
| Other | (158) | - | (203) | (176) | (166) | (148) | | | | | |
| Premiums | \$ 384 | \$ | 339 \$ | 349 \$ | 360 \$ | 359 | | | | | |
| Legacy Life Insurance Run-off Lines: | | | | | | | | | | | |
| Premiums and deposits | \$ 160 | | 159 \$ | 167 \$ | 162 \$ | 178 | | | | | |
| Deposits | (30) | | (27) | (32) | (22) | (35) | | | | | |
| Other | (8) | | (14) | (9) | (8) | (2) | | | | | |
| Premiums | \$ 122 | \$ | 118 \$ | 126 \$ | 132 \$ | 141 | | | | | |



American International Group, Inc. Supplemental Property Casualty Information (1)

| (in millions) | Quarterly | | | | | | |
|---|-----------|-------|-----|------------|----------|----------|-------|
| Results of Operations | | 1Q17 | | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Net premiums written | \$ | 6,301 | \$ | 6,510 \$ | 7,278 \$ | 7,422 \$ | 7,204 |
| Net premiums earned | \$ | 6,517 | \$ | 7,104 \$ | 7,447 \$ | 7,532 \$ | 7,592 |
| Loss and loss adjustment expenses incurred (2) | | 4,258 | | 10,825 | 5,159 | 4,969 | 4,780 |
| Acquisition expenses | | 1,298 | | 1,434 | 1,456 | 1,472 | 1,499 |
| General operating expenses | | 950 | | 1,110 | 1,027 | 1,039 | 1,080 |
| Underwriting income (loss) | | 11 |] | (6,265) | (195) | 52 | 233 |
| Net investment income (loss): | | | | | | | |
| Interest and dividends | | 776 | | 894 | 907 | 945 | 899 |
| Alternative investments | | 303 | | 167 | 188 | 116 | (148) |
| Other investment income | | 93 | | 52 | 34 | (27) | (16) |
| Investment expenses | | (35) | | (26) | (33) | (28) | (35) |
| Total net investment income | | 1,137 | 1 - | 1,087 | 1,096 | 1,006 | 700 |
| Pre-tax operating income (loss) | \$ | 1,148 | \$ | (5,178) \$ | 901 \$ | 1,058 \$ | 933 |
| Underwriting Ratios | | | | | | | |
| Loss ratio (2) | | 65.3 | | 152.4 | 69.3 | 66.0 | 62.9 |
| Loss ratio, GAAP Basis (3) | | 65.2 | | 141.8 | 69.7 | 70.0 | 62.8 |
| Catastrophe losses and reinstatement premiums | | (3.5) | | (5.4) | (3.8) | (5.5) | (3.3) |
| Prior year development | | (0.6) | | (78.9) | (3.8) | (0.4) | 0.9 |
| Net reserve discount benefit (charge) | | 0.4 | | 10.6 | (0.4) | (4.0) | 0.1 |
| Accident year loss ratio, as adjusted | | 61.5 | | 68.1 | 61.7 | 60.1 | 60.5 |
| Acquisition ratio | | 19.9 | | 20.2 | 19.6 | 19.5 | 19.7 |
| General operating expense ratio | | 14.6 | | 15.6 | 13.8 | 13.8 | 14.2 |
| Expense ratio | | 34.5 |] | 35.8 | 33.4 | 33.3 | 33.9 |
| Combined ratio | | 99.8 | | 188.2 | 102.7 | 99.3 | 96.8 |
| Combined ratio, GAAP basis | | 99.7 | | 177.6 | 103.1 | 103.3 | 96.7 |
| Catastrophe losses and reinstatement premiums | | (3.5) | | (5.4) | (3.8) | (5.5) | (3.3) |
| Prior year development | | (0.6) | | (78.9) | (3.8) | (0.4) | 0.9 |
| Net reserve discount benefit (charge) | | 0.4 | | 10.6 | (0.4) | (4.0) | 0.1 |
| Accident year combined ratio, as adjusted | | 96.0 | | 103.9 | 95.1 | 93.4 | 94.4 |
| Excluded from accident year loss ratio, as adjusted and accident year combined ratio, as adjusted: | | | | | | | |
| Catastrophe losses and reinstatement premiums | | 3.5 | | 5.4 | 3.8 | 5.5 | 3.3 |
| Prior year development | | 0.6 | | 78.9 | 3.8 | 0.4 | (0.9) |
| Net reserve discount | | (0.4) | | (10.6) | 0.4 | 4.0 | (0.1) |

(1) Represents the aggregate operating results of Commercial Insurance - Property and Special Risks, Liability and Financial Lines, Consumer Insurance - Personal Insurance, and Property Casualty Run-off businesses reported in Legacy.

(2) excludes net loss reserve discount and the portion of favorable or unfavorable prior year reserve development for which we have ceded the risk under retroactive reinsurance agreements and related changes in amortization of the deferred gain.

(3) Loss ratio, GAAP Basis, is computed as [Loss and loss adjustment expenses incurred + Net reserve discount (benefit) charges + Deferred retroactive reinsurance recoveries]/ Net premiums earned.



American International Group, Inc. Supplemental Property Casualty Information Continued (1)

| (in millions) | Quarterly | | | | | | |
|--|-----------|---------|-------|-----------|-----------|-----------|----------|
| | | 1Q17 | 7 | 4Q16 | 3Q16 | 2Q16 | 1Q16 |
| Foreign Exchange Effect on Worldwide Premiums | | | | <u> </u> | · | · · · · | <u> </u> |
| Change in net premiums written - Liability and Financial Lines | | | | | | | |
| Increase (decrease) in original currency | | (10)% | ó | (22)% | (23)% | (29)% | (23)% |
| Foreign exchange effect | (2) | | (1) | | (1) | - | (2) |
| Increase (decrease) as reported in U.S. dollars | (12)% | | (23)% | | (24)% | (29)% | (25)% |
| Change in net premiums written - Property and Special Risks | | · · · · | 1 — | · · · | · · · · | · · · | · · · · |
| Increase (decrease) in original currency | (23)% | | ó | (15)% | (6)% | (11)% | 20 % |
| Foreign exchange effect | (1) | | (1) | | (1) | - | (6) |
| Increase (decrease) as reported in U.S. dollars | (24)% | | ó | (16)% | (7)% | (11)% | 14 % |
| Change in net premiums written - Personal Insurance | | | 1 - | | | | |
| Increase (decrease) in original currency | | (6)% | | (1)% | (5)% | (1)% | 1 % |
| Foreign exchange effect | | 1 | | 4 | 2 | - | (4) |
| Increase (decrease) as reported in U.S. dollars | | (5)% | | 3 % | (3)% | (1)% | (3)% |
| Noteworthy Items (pre-tax): | | | | | | | |
| Catastrophe-related losses | \$ | 228 | \$ | 383 \$ | 282 \$ | 414 \$ | 251 |
| Reinstatement premiums related to catastrophes | | - | | 1 | - | - | - |
| Reinstatement premiums related to prior year catastrophes | | - | | - | - | (11) | (10) |
| Severe losses | | 57 | | 84 | 95 | 145 | 109 |
| Prior year development: | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net | | | | | | | |
| of reinsurance | | 10 | | 5,596 | 290 | 19 | (61) |
| (Additional) returned premium related to prior year development | | 23 | | 16 | (11) | 22 | 6 |
| Prior year loss reserve development (favorable) unfavorable, net | | | | | | | |
| of reinsurance and premium adjustments | \$ | 33 | \$ | 5,612 \$ | 279 \$ | 41 \$ | (55) |
| Deferred net recoveries and amortization of deferred gains related to retroactive reinsurance agreements | | 14 | | - | - | - | - |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance, premium | | | | | | | |
| adjustments, and deferred retroactive reinsurance gains | | 47 | | 5,612 | 279 | 41 | (55) |
| Net reserve discount (benefit) charge | | | | | | | |
| Liability and Financial Lines | \$ | (23) | \$ | (589) \$ | 17 \$ | 191 \$ | (26) |
| Legacy Property and Casualty Run-off Insurance Reserves | | (2) | | (162) | 15 | 109 | 17 |
| Total net reserve discount (benefit) charge | \$ | (25) | \$ | (751) \$ | 32 \$ | 300 \$ | (9) |
| Net liability for unpaid losses and loss adjustment expenses | | | | | | | |
| (at period end) | \$ | 50,377 | \$ | 62,811 \$ | 59,414 \$ | 60,417 \$ | 60,514 |

(1) Represents the aggregate operating results of Commercial Insurance - Property and Special Risks, Liability and Financial Lines, Consumer Insurance - Personal Insurance, and Property Casualty Run-off businesses reported in Legacy.



American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today we provide a wide range of property casualty insurance, life insurance, retirement products and other financial services to customers in more than 80 countries and jurisdictions. Our diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com and www.aig.com/strategyupdate (YouTube: www.youtube.com/aig) Twitter: @AIGinsurance | LinkedIn: http://www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this presentation.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website atwww.aig.com. All products and services are written or provided by subsidiaries or Affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casuaty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insured are therefore not protected by such funds.

