GBGO® – Taking claims management mobile

In a world that keeps moving, GB delivers the best possible claim experience to both clients and injured workers. Through GBGO, a mobile suite that provides faster and better communication, GB keeps all parties engaged throughout the claims process and improves overall satisfaction with the claim experience. The app is secure, easy to use and reliable.

The GBGO MYGBCLAIM App lets injured workers manage their claim anytime, anywhere from their Apple or Android.

Existing Features

- **GBGO® SMART bar** - Access personalized messages, notifications, reminders, FAQs, and more.
- **Register** to the app as guest users to obtain important information regarding workers' compensation process.
- **Payments** - View benefit payments history and get notifications related to payment updates, enroll in Direct Deposit.
- **Doctor Appointments** - Input your next doctor appointment and let the app track it and remind you.
- **Medical Cards** - Access digital versions of the Medical Card and the Pharmacy card (Rx Card) with ‘one click’.
- **Connect with your RM** - Phone or email your GB RM (Resolution Manager) with ‘one click’.
- **Report Release to Return to Work** and request your RM (Resolution Manager) to update your contact information from the app.
- **Claim Contacts** - Add, Manage and Access Claim Contacts from one screen - RM, Providers and Pharmacies. Call or get directions to the provider location with one click.
- **Provider and Pharmacy Search** - Search for a Preferred medical provider or pharmacy near you.
- **Attachments** - Send attachments (Doctor Notes, Mileage Reimbursement requests etc.) to your RM directly from the App.
- **FAQs** - Access answers to frequently asked questions 24/7.
- **App feedback** - Tell us what you think.
- **Experience the app in Spanish/English**

How to:

**Download** the app from the Apple or Google app store by following the links below or search for GBGO mygbclaim.

Click on “Register” link at the top of the home screen. Follow the instructions and create an account to start accessing information about your claim.

In case of questions do not hesitate to email or call us using the links at the bottom of the home page of the App.