Ten companies are the winners of the second *Business Insurance* Innovation Awards, a program recognizing leadership and innovation in products and services for professional risk managers. *BI* invited insurance and risk management service providers to submit entries for the awards program. An independent panel of judges, comprising professional risk managers, selected the Innovation Award winners by scoring entries on the basis of originality, relevance, problem-solving and ease of use. Judges for the 2011 Innovation Awards were: Julie Bean of Duchossois Group Inc., Ron Cooley of W.W. Grainger Inc., Terry Sampson of the Art Institute of Chicago, Cindy Slubowski of Kraft Foods Inc. and Amy Templeton of Komatsu America Corp. The awards were presented at a dinner March 14 at the Waldorf=Astoria hotel in New York in conjunction with the Risk Management Summit.

We profile the winning entries in this issue. Over the next several months, we will examine the root problems that these products address and assess available risk management options.

For more information on the Innovation Awards and to view video coverage and a slideshow of the event, please visit [www.BusinessInsurance.com/InnovationAwards](http://www.BusinessInsurance.com/InnovationAwards).
The IntelliRisk Executive Dashboard aggregates data about claims worldwide, allowing insurance buyers to look at everything in one place before they drill down for the details.

Alan Louison, Parsippany, N.J.-based vp and senior information officer at the property/casualty unit of American International Group Inc., said the idea arose a couple of years ago when he began working with large global customers. Some clients would buy hundreds or thousands of policies covering their exposures. However, when they needed information about claims and other specifics, clients had to go back to the people in individual countries who had sold them the policies.

Those customers wanted to spend their time figuring out what their claims data meant, not calling several time zones in an effort to get it. “It was readily apparent that they needed the dashboard,” Mr. Louison said.

His team and Pete Beyda, SVP/CIO, Global Claims, Chartis, built a tool that rolled out in November 2010 and consolidated such information. Now, Chartis customers can compare statistics about different countries using a global map on their computers, iPads or smartphones.

That fresh approach has earned Chartis a Business Insurance Innovation Award for its IntelliRisk Executive Dashboard.

With it, users can click on a location for details, such as how many claims were paid per line of business. Charts display other information, including claims paid to date vs. claims outstanding. Users also can customize their dashboard, such as adding industry links of interest to them or special instructions for their claims. A top 10 module spotlights risk concerns based on criteria chosen by the customer.

So far, five clients are testing the dashboard, Mr. Louison said.

“We wanted to let things settle and get their feedback before we offered it to more customers,” he said.

—By Sonja Ryst