

AIG HR Shared Services (HRSS)

Telephone Contact List

liste de téléphone | 電話帳 | 电话联系列表 | 電話聯繫列表

Please reach out to your Local HR representative for assistance if you are from Laya Healthcare or any country not listed below.

United States, Canada, Puerto Rico, & Bermuda*

*Bermuda colleagues should contact HRSS for Workday navigational help and support. All other inquiries can be directed to your Local HR representative.

Hours: M-F: 9 am – 6pm (U.S. ET)

Heures: L-V: 9:00 – 18:00 (É.-U. ET)

Local Toll-Free 800 265 5054
Sans frais

International (Collect) 713 831 5921
International (À frais virés)

Australia

Hours: M-F: 8 am – 1 am, Malaysia Time (UTC+8)

Toll-Free 1800 285 935

中国 | China

中文服务专线时间: 星期一至五, 上午8:00 – 下午5:00

English Support Hours: M-F: 8 am – 1 am

免费电话 4001 202748
Toll-Free

Hong Kong & Macau

Hours: M-F: 8 am – 1 am

Toll-Free 800 969 670

Indonesia

Hours: M-F: 8 am – 1 am

Toll-Free 007 803 011 4370

日本 | Japan

營業時間: 月~金曜日、午前9:00~午後5:30

Hours: M-F: 9 am – 5:30 pm

ナビダイヤル 0570 007701
NaviDial

For Direct Access contact.aig.net/LifeAndCareer

For International Assignees www.aig.com/IntlAssignee-HRContact

HRSS Email Address HRSharedServices@aig.com

Malaysia, Vietnam (Direct Dial Only)

Hours: M-F: 8 am – 1 am

Toll-Free 1800 18 6789

Direct Dial +603 2719 6189

New Zealand

Hours: M-F: 8 am – 1 am, Malaysia Time (UTC+8)

Toll-Free 0800 443992

Philippines

Hours: M-F: 8 am – 1 am

Toll-Free 1800 1 114 2550

Direct Dial +63 2 8822 1709

Singapore

Hours: M-F: 8 am – 1 am

Direct Dial +65 6634 2877

台灣 | Taiwan

中文服務專線時間: 星期一至五, 上午8:00 – 下午5:00

English Support Hours: M-F: 8 am – 1 am

免費電話 00801136860
Toll-Free

United Kingdom

Hours: M-F: 9:15 am – 5 pm

Direct Dial 020 8253 7530