

Telephone Contact List

liste de téléphone | 電話帳 | 电话联系列表 | 電話聯繫列表

Please reach out to your Local HR representative for assistance if you are from Laya Healthcare, any Validus entity (including Talbot, Western World, CRS, and AlphaCat), or any country not listed below.

For Direct Access | contact.aig.net/net/LifeAndCareer

For International Assignees | www.aig.com/IntlAssignee-HRContact

HRSC Email Address | HRSharedServices@aig.com

United States, Canada & Puerto Rico

Hours: M-F: 9 am – 6 pm (U.S. ET)
Heures: L-V: 9:00 – 18:00 (É.-U. ET)

Local Toll-Free 800 265 5054
Sans frais

International (Collect) 713 831 5921
International (À frais virés)

Australia

Hours: M-F: 8 am – 1 am, Malaysia Time (UTC+8)

Toll-Free 1800 285 935

中国 | China

中文服务专线时间: 星期一至五, 上午8:00 – 下午5:00
English Support Hours: M-F: 8 am – 1 am

免费电话 4001 202748
Toll-Free

Hong Kong & Macau

Hours: M-F: 8 am – 1 am

Toll-Free 800 969 670

Indonesia

Hours: M-F: 8 am – 1 am

Toll-Free 007 803 011 4370

日本 | Japan

営業時間: 月～金曜日、午前9:00～午後5:30
Hours: M-F: 9 am – 5:30 pm

ナビダイヤル 0570 007701
NaviDial

Malaysia, Vietnam (Direct Dial Only)

Hours: M-F: 8 am – 1 am

Toll-Free 1800 18 6789

Direct Dial +603 2719 6189

New Zealand

Hours: M-F: 8 am – 1 am, Malaysia Time (UTC+8)

Toll-Free 0800 443992

Philippines

Hours: M-F: 8 am – 1 am

Toll-Free 1800 1 114 2550

Direct Dial +63 2 8822 1709

Singapore

Hours: M-F: 8 am – 1 am

Direct Dial +65 6634 2877

台灣 | Taiwan

中文服務專線時間: 星期一至五, 上午8:00 – 下午5:00
English Support Hours: M-F: 8 am – 1 am

免費電話 00801136860
Toll-Free

United Kingdom

Hours: M-F: 9:15 am – 5 pm

Direct Dial 020 8253 7530