



Ultra-Streamlined Access to World-Class Marine Insurance & Services

via ProgramConnect®



AIG Global Marine, a longtime leader in marine insurance, is making a suite of market-leading marine products readily accessible to you online via ProgramConnect®, AIG's web-based quoting and binding system. Now, you can provide your clients with world-class marine coverage and services, while you work at the utmost efficiency, 24/7. You can do more marine business, more quickly and easily with more satisfied customers than ever before.

**Enhance your
customer service,
while decreasing
administrative costs
for your business.**

Your ProgramConnect Advantages

Tapping our marine coverage through ProgramConnect enables you to enhance service to your customers while decreasing administrative costs for your business. You can reserve, quote, book, bind and issue policies anytime, anywhere online. You have streamlined, efficient access to online Global Marine coverages -- coverages that come with the same exceptional marine loss control engineering, claims and recovery services we provide to the world's largest companies.

Cargo Insurance

Simply log in to ProgramConnect to secure access to My AIG Cargo, our all risk coverage for importers, exporters, manufacturers and distributors with a few keystrokes. You can quote and bind comprehensive coverage for goods in transit -- including shipments by vessel, barge, truck, or railcar via land, air and/or all connecting conveyances. Coverage enhancements are available for storage and inland transit exposures. Our broad policy form can cover all shipments of goods in which our policyholder has an insurable interest.

Marine Liability, Hull and Protection and Indemnity Insurance

ProgramConnect gives you a simple, single entry to quote and bind our market-leading Artisan marine liability, hull, and protection and indemnity (P&I) coverages. Marine liability coverages include:

- marine general liability
- wharfinger's liability
- ship repairer's liability

For additional information or to set up a demonstration for My AIG Cargo / Artisan product offerings please email your contact information to:
aigmarinecustomerassistance2@aig.com

Ultra-Streamlined Access to World-Class Marine Insurance & Services

Related Hull and P&I coverage is available online for:

- tugs
- barges
- supply vessels/crew boats

It's easier than ever to connect to the right coverage for your clients.

Inland Marine

Our product offerings include inland marine coverage. Comprehensive coverage is available for wide-ranging risks in the transportation, construction and maritime industries. Coverage includes:

- builder's/installation risks coverage on projects valued up to \$20 million
- contractors' tools and equipment and mobile equipment
- motor truck cargo legal liability and warehousemen's legal liability
- inland transit/shipper's interest, including piers, docks, wharves.
- scheduled property floaters, including mobile medical equipment and patterns, molds and dies.

Please contact your local underwriter for access to our inland coverages.

For additional information or to set up a demonstration for My AIG Cargo / Artisan product offerings please email your contact information to: aigmarinecustomerassistance2@aig.com

Top-of-the-Line Services Too

When you secure our marine coverage online, you can count on receiving Global Marine's exceptional loss control engineering, claims and recovery services. Our online coverages come with the very same services many of the world's leading companies rely on to protect their assets.

Marine Loss Control Engineering (MLCE)

More than a dozen experienced loss control professionals stand ready -- across all time zones -- to help policyholders reduce trade and transportation risks and minimize costly delays. Our comprehensive loss control services are based on three core principles:

- *Proactive loss prevention.* We help your clients avoid losses by analyzing and minimizing potential exposures.
- *Reactive loss control.* We help your clients prevent future losses by assessing historical loss frequency and severity trends and acting to mitigate vulnerabilities.
- *Communication.* Open, ongoing communication between our policyholders and loss control professionals enhances our loss prevention efforts.

Policyholders can also take advantage of the expertise of our independent surveyors and loss control experts who specialize in infrastructure projects, cargo, towing, heavy-lift, logistics and warehousing.

Local Claims Service, with Centralized Control

Global Marine's network offers your clients the optimal combination of local service and centralized control. Our policyholders' customers can resolve claims in their own country, language and currency, while the original insured can liaise with regional management to address concerns or requirements. Our claims handlers' knowledge of international marine insurance law and conventions and local regulations enable us to resolve claims quickly and maximize recoveries, delivering tremendous benefits to policyholders.

Comprehensive Recovery Support

Marine recoveries are central to our claims approach. We have local and regional specialists worldwide focused on recoveries, helping your clients maintain favorable loss experience and lower premiums.



Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIG_LatestNews](https://twitter.com/AIG_LatestNews) | LinkedIn: www.linkedin.com/company/aig

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.