

Insight: Vaccine Administration and Storage Sites Property Damage Questionnaire

The purpose of this questionnaire is to provide a framework for risk engineering to help assess property damage loss exposure at vaccine storage and vaccine administration sites. This might include warehouses, hospitals and places where people can go to get vaccinated e.g., convention centers or other repurposed community centers.

Consideration	Input
Does site storage consist of Ultra Low Temperature (ULT) freezers, standard freezers, refrigerators and/or is the vaccine stored in a low temperature warehouse and/or staging area (list all and quantity)?	
Current quantity of vaccine on hand? Maximum anticipated vaccine storage.	
Is all of the vaccine storage in a single fire area?	
Are storage freezer/refrigeration units dedicated for COVID vaccines only?	
What is the quantity of available (empty) vaccine storage units (i.e. Ultra-Low Temperature freezers)?	
What are the expected vaccine arrival frequencies – supply pipeline information?	
Do all freezers/refrigerators have high temperature alarms? Does the high temperature alarm transmit to a constantly attended location?	
Does the loss of power alarm transmit to a constantly attended location? What procedure is in place when an alarm sounds?	
What is the testing frequency and documentation procedure for freezer/refrigeration alarms?	

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Are the freezer/refrigeration power cords plugged directly into a wall outlet or a terminal strip?	
Can freezer/refrigeration plugs be accidentally removed (i.e. are plug guards in place for all freezers)?	
Do all freezers/refrigerators have back-up power and how is this arranged?	
What is the quantity of dry ice and thermal containers immediately available in the event of an emergency?	
What % of the stored vaccines can the available dry ice and thermal containers store for an extended period?	
What theft deterrent procedures are in place?	
What cyber-attack procedures are in place?	
Are freezer/refrigerator doors padlocked or is the area access restricted by card entry? Are there cameras in areas?	

Any survey questions or evaluation of your responses does not imply coverage for any particular Property Damage loss. Coverage shall be based upon the terms and conditions of your policy.

[For more information, contact your local AIG Risk Engineer.](#)

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