



Property Performance Claims Scenarios

Along with Property Performance coverage comes access to expert in-house claims operations technical resources and the AIG Claims Promise. AIG will advance the client 50% of the estimated property damage, clean-up costs and expenses once coverage has been confirmed and the estimate for damage has been agreed.



Cyber

A ransomware attack left multiple hospitals unable to access patient electronic data. A malicious code is used to encrypt data on the hospitals' computers and the attackers demand payment to unlock the electronic data. The attack causes many patients in need of care to be turned away and multiple procedures are cancelled.

Property Performance could pay for the following:

- Business Income loss associated with the cancelled procedures
- Reasonable and necessary extra expense to carry out procedures at another facility
- Restoration of the corrupted, erased or altered electronic data
- Forensic investigation to determine cause and scope of the attack



Contingent Time Element

A manufacturer with locations in the U.S. purchases custom fabrics from a direct supplier located in Italy. The supplier's production shuts down due to a covered Ingress Egress loss because of a major earthquake in the area and the supplier cannot provide the needed fabric to our client. This in turn causes a partial shutdown of our client's production. Although the supplier did not suffer any actual damage at its facility and although our customer's coverage territory is limited to the U.S., with Property Performance worldwide Contingent Time Element coverage and broadened coverage triggers that include Ingress and Egress, the loss could be paid.

Property Performance could pay for the following::

- Reasonable and necessary extra costs for alternative fabric
- Reasonable and necessary overtime costs to make up production once the fabric is obtained
- Loss of Profits associated with scheduled orders that are cancelled



Flexible Valuation

A hospital client suffers a fire which results in a total loss of a building that housed an outpatient clinic. At the time of the loss, there is ample room within the hospital to house the outpatient clinic so there is little value to the customer in rebuilding; due to the flexible valuation provisions in Property Performance, we could pay the full replacement cost of the building and have the client use the proceeds to invest in additional hospital beds and equipment in the another unit of the hospital which would be the more profitable.

Property Performance could pay for the following:

- Business Income loss associated with scheduled outpatient services that are cancelled
- Full replacement cost of the damaged building



Service Interruption

A Retail client loses access to their ordering system due to a flood at its cloud computing service provider. The interruption occurs during its peak sales time and the client is unable to fulfill its orders. The service is restored within 72 hours (exceeding the qualifying period) however after the service is restored the client continues to see a substantial reduction in sales for several weeks related to lack of access to the ordering system. Although the service interruption resulted from a catastrophe peril, Property Performance could provide coverage in this case.

Property Performance could pay for the following:

- Business Income Loss resulting from loss of sales while the service was interrupted
- Ongoing loss of sales after the service was restored up to the Extended Period of Indemnity for Service Interruption
- Reasonable and necessary extra expenses associated with using another ordering system
- Reasonable and necessary overtime costs for additional employees to manually prepare orders for distribution

To learn more about AIG Global Property, please visit www.aig.com/globalproperty.

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG's core businesses include Commercial Insurance and Consumer Insurance, as well as Other Operations. Commercial Insurance comprises two modules – Liability and Financial Lines, and Property and Special Risks. Consumer Insurance comprises four modules – Individual Retirement, Group Retirement, Life Insurance and Personal Insurance. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com and www.aig.com/strategyupdate | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: <http://www.linkedin.com/company/aig>. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this press release.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

The scenarios described herein are offered only as examples. Coverage depends on the actual facts of each case and the terms, conditions and exclusions of each individual policy. Anyone interested in the above product(s) should request a copy of the policy itself for a description of the scope and limitations of coverage.

© 2017 American International Group, Inc. All rights reserved.

09/17 4090D