



**TALBOT**  
An  company

Multinational

## Product Recall Multinational

Dedicated expertise beyond borders

Through the collaboration between AIG Multinational and Talbot Underwriting, we will help you navigate the complexities of global Product Recall insurance. We combine Talbot's market leading expertise and position as a top global insurer with AIG's broad capabilities and strong global network of dedicated experts to create bespoke multinational solutions for our clients' unique needs.

### Integrated "One AIG" Multinational team and network

A centrally managed global insurance program enhances risk management by offering comprehensive, compliant coverage, whether you operate in 2 or 200 territories. With experts 'on the ground' to issue policies and handle claims at the level of service you expect, global consistency doesn't come at the cost of local responsiveness. AIG will partner with you to provide seamless global insurance coverage, servicing, and strategic insights to ensure confidence in your multinational solution.



**500+** experienced dedicated Multinational service professionals and top-tier local insurers



Dedicated **Multinational Client Executives** for assigned clients enabling consistent execution of tailored solutions



Local coverage in **over 200 countries and jurisdictions\*** keeping clients protected across borders



Protecting over **8,000 Multinational clients**, with **52,000 policies** issued in 2022

### Robust product and claims expertise in our chosen segments

Our extensive network combines quality local expertise with global industry knowledge and insights to issue your tailored Casualty products worldwide. The AIG Casualty team leverages our in-depth multinational legal and compliance knowledge and our expert claims handlers to address your local Casualty needs across a wide range of industries.

We pride ourselves on building long-term client relationships by providing comprehensive value, quick turnaround times and excellent service to our global client base that spans multinational manufacturers, distributors, assemblers, and wholesalers involved in the supply chain. AIG Talbot brings in-depth insights and leverages our experience across a wide range of industries, including:



Contaminated Product Insurance



Product Recall Insurance



Food and Beverage



Consumer Goods



Topical & Consumer Health



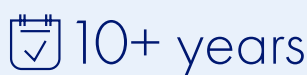
Finished Goods



Component part manufacturers

\*Through AIG-owned operations, AIG licenses and authorizations, and network partner insurers.

Our mission, **from engineering experts to claims specialists**, is to put our **experience and expertise** to work to ensure every client outcome is positive



Experience of placing MN programs for Fortune 500 companies



Dedicated Crisis Consultants with global response centers covering all major languages



Casualty Risk Engineers with at least 20+ years average experience supporting loss control and risk mitigation strategies

## Tailored global program structures, global captive programs & complex solutions



AIG Multinational has the program design infrastructure and expertise to manage and implement **multinational programs** in accordance with local needs, and requirements.



AIG has decades of experience and expertise in **Multinational captive fronting**. With more than \$3bn in premium flowing through the AIG network to captives each year, our dedicated team of **Global Fronting Specialists** partner with risk managers to tailor captive solutions that meet their risk management needs.

## Tools and insights empowering risk decisions

AIG's digital platforms offer clients and brokers an integrated view of program design, policy, premium and claims details and insights, providing ongoing transparency and real-time analytics to help inform risk management decisions.



### Client Brief

Bespoke client and broker tool, including timelines, global program structuring rationale, compliance considerations and territorial analysis.



### myAIG Client Portal

Comprehensive account management tool, including portfolio summary, policy, premium status, and access to IntelliRisk\* claims dashboard.



### Crisis Response Consultant Capabilities

Crisis Response Consultants with 20+ years' experience and strong Lloyd's heritage.

## The AIG Talbot difference in action – Client case studies

Optimal client experience drives our execution and priorities



### Issue

A U.S.-based multinational food and beverage manufacturer needed local policies issued in certain countries as an extension to its existing global policy in order to align with local regulations, tax and claims requirements.



### Solution

AIG Talbot's market-leading multinational servicing capabilities, global network, and technical expertise supported timely policy issuance within the specified countries.



### Why is this important?

Industry expertise and experience, combined with extensive regulatory knowledge across AIG's global network, gave the client peace of mind that local coverage was appropriate for their risk and conformed with local requirements.



### Issue

A prominent retail broker needed support with implementing a captive fronting solution for one of its largest automotive clients.



### Solution

AIG's captive fronting team provided guidance on the alternative risk transfer options available, as well as the essential components and considerations of each. The collaborative approach taken by AIG and Talbot ensured that a customized, robust, and responsive captive program was established.



### Why is this important?

Proactive engagement and a collaborative approach with our captive specialists ensured efficient implementation of a customized program and provided one of our key trading partners with a viable solution for its client.

## AIG's Multinational Product Recall Leadership



**Bill Rabb**  
CEO, AIG  
Multinational



**Tracey Hunt**  
Head of Specialty,  
Talbot Underwriting



**Daniel Akerman**  
Global head of  
Crisis Management,  
Talbot Underwriting

To access the latest on: Multinational services and product sheets, training courses, podcasts and analysis on multinational hot topics

visit [www.aig.com/multinational](http://www.aig.com/multinational)



\* Where legally permitted

Talbot Underwriting Ltd operates within the Lloyd's insurance market through Syndicate 1183 and Syndicate 2019. Syndicate 1183 focuses on underwriting a number of specialty risks including marine, energy, political violence, political risk, accident and health, contingency, financial institutions and property. Syndicate 2019 exclusively reinsures risks from AIG's Private Client Group (PCG). PCG is an industry-recognized brand with a leading market position in the High Net Worth segment. Products or services may not be available in all countries, and coverage is subject to actual policy terms. Non-insurance products and services may be provided by independent third parties. Talbot Underwriting Ltd is registered in England: company number 02202362. Registered address: 60 Threadneedle Street, London EC2R 8HP England. Talbot Underwriting Ltd is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 204890). American International Group, Inc. (NYSE: AIG) is a leading global insurance organization. AIG provides insurance solutions that help businesses and individuals in approximately 190 countries and jurisdictions protect their assets and manage risks through AIG operations and network partners. For additional information, visit [www.aig.com](http://www.aig.com). This website with additional information about AIG has been provided as a convenience, and the information contained on such website is not incorporated by reference herein. AIG is the marketing name for the worldwide operations of American International Group, Inc. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds. American International Group UK Limited is registered in England: company number 10737370. Registered address: The AIG Building, 58 Fenchurch Street, London EC3M 4AB. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN number 781109). This information can be checked by visiting the FS Register ([www.fca.org.uk/register](http://www.fca.org.uk/register)).