



In a continued effort to best protect our multinational clients and their families when they travel the globe, AIG offers CrisiSolution®— a comprehensive package of vital services and insurance protection to respond to a number of crisis events that can occur while traveling or residing in various “hot spots” and major city centers worldwide.

With over 30 years of experience in providing kidnap and ransom insurance and a dedicated team of underwriters globally, AIG has the expertise to provide best in class crisis protection and response for clients and their families. Our global presence means we can make fast and effective decisions, with the ability to respond within a moment’s notice in the unfortunate event of a crisis incident.

Crisis Prevention and Response

CrisiSolution provides clients with unparalleled consultant, medical and emergency travel assistance through NYA International Limited, a global specialist in crisis prevention and response for over 25 years and Travel Guard, AIG’s own crisis and travel consultancy.

CrisiSolution Benefits and Features

- Best-in-class prevention and response consultancy services from NYA International (NYA) and AIG’s own emergency travel and medical assistance consultancy, Travel Guard.
- Broad risk appetite offering worldwide coverage with limit capacity up to \$50 million primary with the ability to tailor coverage to specific client requirements. AIG will offer coverage to high risk industry classes such as, NGO’s, Oil and Gas, Energy, Mining, and Maritime.
- Claims expertise with a proven track record of handling and quickly paying claims.
- Round-the-clock coverage for insured persons and relatives.

CrisiSolution offers an expanded list of insured events including:

Basic Coverage

- Kidnapping
- Extortion
- Wrongful Detention
- Hijacking
- Threat
- Disappearance
- Hostage Crisis

Supplemental Coverage Endorsements

- Child Abduction
- Evacuation and Repatriation including lost salary and personal effects
- Business Interruption
- Business Interruption Computer Attack
- Express Kidnapping for an express event lasting less than 24 hours
- Assault Expense
- Value of Products

CrisiSolution®



NYA International

NYA is a specialist crisis prevention and response consultancy, which has been in operation since 1990, helping clients reduce their exposure to and manage incidents of kidnap-for-ransom, extortion, illegal detention, marine piracy, emergency evacuation, malicious product tampering, and related global security problems.

With its unique response protocol to deploy up to four consultants and one of the largest team of consultants in the industry, NYA's crisis teams guarantee an immediate response, providing advice to the client's crisis management team and/or family throughout the duration of the incident to help them manage it to a successful conclusion.

NYA also provides consulting solutions that support each of our clients' unique business needs. Crisis prevention consulting services include, but are not limited to:

- Threat and vulnerability assessment
- Crisis and security management planning
- Crisis management training
- Personal security awareness training
- Embedded advisors
- Risk analysis
- Project management
- Travel risk management

Travel Guard

From emergency medical care to evacuation assistance, AIG's own travel consultancy, Travel Guard offers travel assistance no matter where an emergency occurs. As a CrisiSolution policy holder, organizations will have exclusive access to Travel Guard services including:

- 24/7 worldwide assistance
- Emergency medical care
- Evacuation assistance

To learn more visit aig.com

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Bring on tomorrow

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

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