Multinational companies and their employees and families deserve the best protection when they travel the globe. CrisiSolution® from AIG provides a comprehensive package of vital services and insurance protection to respond to a number of crisis events that can occur while traveling or residing in various “hot spots” and major city centers worldwide.

With over 30 years of experience in providing kidnap and ransom insurance and a dedicated team of underwriters globally, AIG has the expertise to provide best in class crisis protection and response for clients and their families. Our global presence means we can make fast and effective decisions, with the ability to respond within a moment’s notice in the unfortunate event of a crisis incident.

Benefits and Features
- Coverage for a wide range of crisis events
- Broad risk appetite, offering worldwide coverage with up to $50 million in primary limits – with the ability to tailor coverage to specific client requirements – for a broad range of companies including high risk industry classes such as NGO’s, Oil and Gas, Energy, Mining, and Maritime
- Best-in-class prevention and response consultancy services from NYA and AIG Travel
- Claims expertise with a proven track record of quickly handling and paying claims
- Round-the-clock coverage for insured persons and relatives

Basic Coverage
- Kidnapping
- Extortion
- Wrongful detention
- Hijacking
- Threat
- Disappearance
- Hostage crisis

Supplemental Coverage Endorsements
- Assault (active shooter and workplace violence)
- Child abduction
- Evacuation and repatriation
- Express kidnapping for an event lasting less than 24 hours
- Cyber extortion (incident response and network interruption)
- Value of products
- Business interruption
- Stalking
Crisis Prevention and Response

NYA International

NYA is a specialist crisis prevention and response consultancy, which has been in operation since 1990, helping clients reduce their exposure to and manage incidents of kidnap-for-ransom, extortion, illegal detention, marine piracy, emergency evacuation, malicious product tampering, and related global security problems.

With its unique response protocol to deploy up to four consultants and one of the largest team of consultants in the industry, NYA’s crisis teams guarantee an immediate response, providing advice to the client’s crisis management team and/or family throughout the duration of the incident to help them manage it to a successful conclusion. NYA also provides consulting solutions that support each of our clients’ unique business needs.

Crisis prevention consulting services include, but are not limited to:

- Threat and vulnerability assessment
- Crisis and security management planning
- Crisis management training
- Personal security awareness training
- Embedded advisors
- Risk analysis
- Project management
- Travel risk management

AIG Travel

From emergency medical care to evacuation assistance, AIG Travel offers travel assistance no matter where an emergency occurs. As a CrisiSolution policy holder, organizations will have exclusive access to AIG Travel services including:

- 24/7 worldwide assistance
- Emergency medical care*
- Evacuation assistance

24/7 Travel, Security and Health Information Online

The AIG Travel Assistance Website provides convenient access to email alerts, country reports, city guides, travel health resources, security awareness training and more. In addition, the AIG Travel Assistance Mobile App is available on iOS and Android and contains a one touch ‘help’ button connecting travelers directly to emergency travel assistance and access to other travel resources.

Learn more at www.aig.com/KidnapandRansom or contact us at FinancialLines@aig.com.