



Coverage and Support for Workplace Violence and Active Shooter Incidents

CrisiSolution[®] – Kidnap and Ransom Insurance

Prepare your organization for the unthinkable. Coverage, training, and support for an ever-changing terror landscape.

Workplace violence and active shooter incidents continue to rise and evolve. Comprehensive coverage paired with in-depth employee training and support is essential to ensure individuals and organizations are the utmost prepared. Insureds benefit from unparalleled consultant, public relations, and emergency travel services from NYA, a global specialist in crisis prevention and response; Abernathy McGregor, a strategic communications firm with more than 30 years' experience; and AIG travel and security assistance.



Spanning ideologies and unpredictable locations, these incidents are usually in crowded public areas and aim to create maximum panic.

They can include:



Workplace violence



Disgruntled employees, customers, guests, students, volunteers, parishioners



Hostage situation



Active shooter



Protection if the unthinkable occurs

Insureds can make certain they are prepared in the event an attack does occur. A number of post-event services and coverages are available via CrisiSolution's Assault Endorsement.

- Coverage available via the endorsement includes, but is not limited to:
 - Death or dismemberment
 - Business interruption
 - Legal liability
 - Loss of attraction
- Expenses:
 - Psychiatric and medical support
 - Public relations support
 - Increased cost of security
- Off premises cover when traveling on behalf of or at direction of the insured organization, including employees, students, volunteers, and parishioners
- No media stipulation required to trigger coverage



Training and support

Cost effective and proven strategies for small organizations to reduce the risk of incident.

Insureds can test and improve their ability to prevent and, in worst case, respond to an attack via an in-depth training and support program provided by global risk and crisis management consultancy NYA.

Training and support can include (but is not limited to) the following:

- Workshops and Services
 - Corporate Reviews
 - Security Risk/Crisis Management Policies and Plans
 - eLearning
- Ongoing Support
 - Threat Assessments including post incident support
 - Behavioral Assessments
 - Site Surveys including Security Staff SOPs
 - Emergency Management Plans
 - Incident Management Training/Simulated Incidents

NYA

NYA is a specialized crisis prevention and response consultancy. Since 1990 NYA has been committed to helping clients understand the threats to their people, property and brand name reputation. Their U.S. team provides you with the expertise to mitigate and manage Active Shooter and Workplace Violence risks so that you can effectively protect employees, students, congregation members, guests and their families.

NYA carefully selects and trains crisis response consultants from a variety of backgrounds including law enforcement, intelligence agencies, the military, and the commercial security sector. You can be certain that the team they deploy to help you is of the highest caliber and working to Best Practice standards.

NYA has responded to 80-100 cases each year since 1990, evidencing their incident resolution expertise. Regardless of the type of incident, the operating environment or complexity.

NYA also provides consulting solutions that support each of our clients' unique business needs. See a detailed service listing on page one of this document.

Abernathy MacGregor

Abernathy MacGregor is a strategic communications firm with more than 30 years' experience building and protecting companies' reputations and valuations. As one of the leading crisis managers in the U.S., Abernathy MacGregor is an expert in helping companies move through a crisis and emerge with their reputations intact. Clients turn to us during high-stake and highly-sensitive crisis events involving protests/riots, active shooter(s), workplace violence, disgruntled employees, assault or harassment and other difficult issues.

Abernathy MacGregor provides a full range of crisis management services, including but not limited to:

- Message development
- Media training, including handling of all media requests
- Strategic communications for communication to key audiences by senior leadership
- Direct work with local government officials and community leaders
- Event management as needed (press conferences, re-openings, etc.)
- Background work with local, national and international media to educate and inform
- Monitoring of situation through press conversations and surveys as needed
- Development of company ambassadors as needed;
- Debrief services at the conclusion of an engagement to assess lessons learned and plan for future issues

AIG Global Security and Travel Assistance

With a wide array of travel, medical monitoring, and security services, AIG Travel helps millions of travelers solve problems and manage risks worldwide. Wherever your travels may take you, in the event of a medical emergency, security issue or unexpected travel problem, we are never more than a phone call away. Through eight wholly owned, state-of-the-art global service centers conveniently located in Asia, Europe and the Americas, customers have access to 24/7 emergency travel assistance, medical and security services with more than 40 languages spoken on-site. We help CrisiSolution policyholders address their emergency travel needs with expediency and expert care, including:

- Domestic U.S. capabilities of AIG GSOC and Travel
- 24/7 worldwide travel assistance
- Emergency medical care coordination
- Security evacuation assistance
- Global Watch assistance website, www.aig.com/globalwatch
- Domestic unrest assistance for employees when such incidents occur.

Learn more at www.aig.com/KidnapandRansom or contact us at FinancialLines@aig.com.



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Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this material.

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