



# CrisiSolution®



Multinational companies and their employees and families deserve the best protection when they travel the globe. CrisiSolution® from AIG provides a comprehensive package of vital services and insurance protection to respond to a number of crisis events that can occur while traveling or residing in various “hot spots” and major city centers worldwide.

With over 30 years of experience in providing kidnap and ransom insurance and a dedicated team of underwriters globally, AIG has the expertise to provide best in class crisis protection and response for clients and their families. Our global presence means we can make fast and effective decisions, with the ability to respond within a moment’s notice in the unfortunate event of a crisis incident.

## Benefits and Features

- Best-in-class prevention and response consultancy services from NYA International (NYA) and AIG Travel
- Broad risk appetite offering worldwide coverage with up to \$50 million in primary limits – with the ability to tailor coverage to specific client requirements – to a broad range of companies including high risk industry classes such as, NGO’s, Oil and Gas, Energy, Mining, and Maritime
- Claims expertise with a proven track record of handling and quickly paying claims
- Round-the-clock coverage for insured persons and relatives

## CrisiSolution offers an expanded list of insured events including:

- Child abduction
- Evacuation and repatriation including lost salary and personal effects
- Business interruption
- Business interruption computer attack
- Express kidnapping for an express event lasting less than 24 hours
- Assault expense
- Value of products

## Basic Coverage

- Kidnapping
- Extortion
- Wrongful detention
- Hijacking
- Threat
- Disappearance
- Hostage crisis pleads for their return to a local U.S. news station. After reports of the death and quarantine become global breaking news, the president of the board immediately calls the CrisisResponse 24-hour hotline.

**Crisis Prevention and Response**  
CrisiSolution provides clients with unparalleled consultant, medical and emergency travel assistance through NYA International Limited, a global specialist in crisis prevention and response for over 25 years, and AIG Travel.

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## NYA International

NYA is a specialist crisis prevention and response consultancy, which has been in operation since 1990, helping clients reduce their exposure to and manage incidents of kidnap-for-ransom, extortion, illegal detention, marine piracy, emergency evacuation, malicious product tampering, and related global security problems.

With its unique response protocol to deploy up to four consultants and one of the largest team of consultants in the industry, NYA's crisis teams guarantee an immediate response, providing advice to the client's crisis management team and/or family throughout the duration of the incident to help them manage it to a successful conclusion.

NYA also provides consulting solutions that support each of our clients' unique business needs.

### Crisis prevention consulting services include, but are not limited to:

- Threat and vulnerability assessment
- Crisis and security management planning
- Crisis management training
- Personal security awareness training
- Embedded advisors
- Risk analysis
- Project management
- Travel risk management

## AIG Travel

From emergency medical care to evacuation assistance, AIG Travel offers travel assistance no matter where an emergency occurs. As a CrisiSolution policy holder, organizations will have exclusive access to AIG Travel services including:

- 24/7 worldwide assistance
- Emergency medical care
- Evacuation assistance

Watch our CrisiSolution video and learn more at [www.aig.com/KidnapandRansom](http://www.aig.com/KidnapandRansom) or contact us at [FinancialLines@aig.com](mailto:FinancialLines@aig.com).

American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG's core businesses include Commercial Insurance and Consumer Insurance, as well as Other Operations. Commercial Insurance comprises two modules – Liability and Financial Lines, and Property and Special Risks. Consumer Insurance comprises four modules – Individual Retirement, Group Retirement, Life Insurance and Personal Insurance. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at [www.aig.com](http://www.aig.com) and [www.aig.com/strategyupdate](http://www.aig.com/strategyupdate) | YouTube: [www.youtube.com/aig](http://www.youtube.com/aig) | Twitter: @AIGinsurance | LinkedIn: [www.linkedin.com/company/aig](http://www.linkedin.com/company/aig). These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this profile.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

