AIG's CyberEdge® Communication Platform powered by CYGNVS: Your Cyber Incident Command Center

From ransomware assaults to state-sponsored intrusions, cybercriminals exploit vulnerabilities embedded in the systems your organization uses every day. AIG's CyberEdge Communication Platform enables AIG clients to prepare for, practice for, respond to, and report on incidents even when familiar tools are unavailable.

Secure Out-of-Band Collaboration

AIG's CyberEdge Communication Platform establishes a secure out-of-band incident response platform, creating an isolated environment for response efforts. Even if the primary network is compromised, AIG's CyberEdge Communication Platform ensures that incident response operations remain secure and unaffected, serving as a beacon guiding teams through the chaos of a cyber crisis.

Secure the Room Where it Happens

Responding to a cyber incident can get complicated fast considering the multiple parties involved: the General Counsel, CISO and other C-suite executives, operations, security and incident response teams, crisis communications and PR agencies, as well as outside counsel, forensics and service providers. With Dynamic Tenancy, you gain access to an incident room where you can effectively collaborate both internally and externally with fine-grained access control across all users.

Train Where You Fight

AIG's CyberEdge Communication Platform allows AIG clients to practice their response plan against real-world cyber scenarios. This hands-on training approach ensures that response teams are well-prepared and aware of diverse cyber incidents targeting AIG clients. Ultimately this can help reduce response times and minimize the impact of cyber outages.

Single Pane of Glass for Incident Management

AIG's CyberEdge Communication Platform streamlines incident management by providing a single pane of glass for preparing, practicing, responding, and reporting. This integrated approach ensures a comprehensive and coordinated response, reducing the risk of critical information slipping through the cracks and enhancing overall incident response efficiency.

Comprehensive Cyber Resilience with CYGNVS

Serving over 1,700 organizations around the world, the team of experts at CYGNVS has pooled together best practices from managing thousands of cyber incidents to build AIG's CyberEdge Communication Platform. The CYGNVS platform is designed for enterprise-grade security with SOC 2 Type 2 compliance, ISO 27001 certification, and 24/7 live technical support. Learn more about how AIG's CyberEdge Communication Platform can help your organization prepare, practice, respond and report during a cyber crisis by scheduling a demo here.

CYGNVS helps prepare your organization to respond to the inevitable

- Secure, Out-of-Band Communications and Conferencing
- Fine-Grained Access Control and Data Retention for Internal Roles and External Providers
- SOC 2 Type 2 & ISO 27001; Multi-National, Multi-Lingual Response
- Library of Pre-Built Compliance Reports for 60 Jurisdictions