

AIG Cyber Risk Consulting Services

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. AIG Cyber insureds are armed with a wide range of preventative tools, including up to \$25,000 value in complimentary* services, adding valuable layers to a company's line of defense.

Complimentary Tools and Services

Employee Cybersecurity eLearning and Phishing Simulation – Available in 11 languages

Timely and measurable managed employee training and compliance service, tailored to employee roles to reinforce clients' security policies.

Blacklist IP Blocking and Domain Protection – Reduces the attack surface up to 90% ahead of the firewall

Enables companies to control their organization's exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and black-list automation to reduce risk.

Infrastructure Vulnerability Scan – Identification of high risk infrastructure vulnerabilities

Clients can select up to 250 of their IP addresses to have experts examine and identify vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later to verify efforts at remediation.

AIG Cyber Services Orientation – One-on-one session with AIG Cyber Risk Consulting

One hour with an AIG Cyber Risk Consultant to address questions clients may have about their risk posture and recommendations in their cyber maturity reports, and to introduce AIG's services and key vendor services that can help improve cyber risk.

CyberMaticsSM – Award-winning, technology-driven approach to risk analytics

Helps clients verify their organization's cyber risk posture, prioritize implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions.

Cybersecurity Information Portal – Online access to cybersecurity information

24/7 access to current cybersecurity information.

Endpoint Detection and Response – Accelerated threat detection and incident response

Clients can implement an advanced threat detection capability across their environment, coupled with an incident response retainer for on-demand access to aid in protecting and responding to cyber events.

Security Ratings – Network security scoring

Using an easy A-F grading system, companies are scored from an "outside-looking-in" perspective of their overall cybersecurity in ten key risk categories.

Forensic Risk Consultation – Organizational preparedness for different threat scenarios

One hour with a forensic expert on what an organization needs to think about and prepare for different threat scenarios.

Legal Risk Consultation – Review and strengthen incident response capabilities

Two hours with an expert on incident response planning, regulatory compliance, security awareness, or privacy training.

Public Relations Risk Consultation – Crisis communication plan best practices and preparation

One hour with an expert to prepare and plan to handle potential scenarios if one should occur.

Insurance Portfolio Diagnostic – Cyber as a peril analysis against insurance portfolio

Experts review the client's entire property and casualty portfolio to determine how it is anticipated to respond to the spectrum of cyber-predicated financial and tangible losses.

Cyber Claims Hotline – 24/7 cyber hotline

Our Cyber Claims Hotline is available 24/7 at 1-800-CYBR-345 (1-800-292-7345). Once a call is made to the hotline, our Cyber Claims Team will coordinate with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.



AIG Cyber Risk Consulting Services

Additional Benefits, Tools and Services

In addition to the above complimentary services, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our nearly 20 years of experience and how well they can help strengthen the cybersecurity maturity of your organization.

AIG Risk Consulting Services

AIG's Cyber Risk Consultants average over 20 years' experience in IT security and proactively help clients stay ahead of cyber risk. Our team works directly with the client to provide detailed, technical expertise and consulting services through:

Incident Simulation Workshop is designed to help clients ensure their incident response plan will respond efficiently and help better maximize their Cyber insurance benefits.

Cyber Best Practices Focus Workshop allows clients to select an area of their cybersecurity program to examine with an AIG Cyber Risk Consultant. Areas of focus can include endpoint management and maintenance, business continuity planning, and vulnerability assessment/disclosure.

Preferred Vendor Partner Services

We have partnered with experts in cyber risk to bring clients additional options to add to their line of defense. Available services include:

BitSight Security Ratings, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors.

Dark Net Intelligence, powered by BlueVoyant, helps clients stay apprised of what the latest chatter is inside the dark net.

Office of the CISO, powered by Optiv, provides on-demand access to virtual, interim, and staffed CISO expertise as well as critical security advisory services.

Quantification Workshop and Insurance Portfolio Stress Test, powered by Axio, helps clients understand their cyber exposure in financial terms and subsequently, how a variety of representative cyber loss scenarios might be treated by the their entire insurance portfolio.

Get started today at www.aig.com/CyberRiskConsulting or email CyberRiskConsulting@aig.com.



*Clients who purchase CyberEdge and spend more than \$5,000 in premium qualify for the above services.

AIG may modify (by adding, removing or replacing a tool or service) or discontinue the Services at any time. AIG may partner with third party vendors to provide any or all Services. In some instances, AIG may have a referral fee structure in place, or an ownership interest, with certain third party vendors.

American International Group, Inc. (AIG) is a leading global insurance organization. Building on 100 years of experience, today AIG member companies provide a wide range of property casualty insurance, life insurance, retirement products, and other financial services to customers in more than 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this material.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.