Cyber Loss Control Services

Despite a company’s best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today’s rapidly changing cyber environment. Eligible AIG Cyber insureds receive a wide range of tools and services, valued at up to $25,000, included with their policy to proactively help prevent a cyber incident.

Employee Cybersecurity eLearning and Phishing Simulations
Timely and measurable managed training and compliance service for up to 10,000 employees, available in over 30 languages and tailored to employee roles to reinforce clients’ cybersecurity best practices. Learn more >

Blacklist IP Blocking and Domain Protection
Enables companies to control their organization’s exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and blacklist automation to reduce risk. Learn more >

Infrastructure Vulnerability Scan
Up to 250 of a client’s selected IP addresses can be examined by experts to identify vulnerabilities that are open to potential exploits by cyber criminals, with a follow up scan 90 days later.

Darknet Credential Exposure
Identify domain-level cyber risks from enterprise data that is exposed on the darknet with reports customized to the client’s specific domain. Learn more >

Identity Risk Assessment
An identity risk assessment of the client’s active directory infrastructure to help identify risks and exposures, with consultation by a technician to help interpret the findings and answer questions. Learn more >

AIG Cyber Loss Control Orientation
One hour with an AIG cybersecurity and information technology expert advisor to address questions clients may have about their risk posture or recommendations in their cyber maturity reports and introduction to the preventative services included with their CyberEdge® policy. See a sample client report >

CyberMatics®
Patented technology service helps clients verify their organization’s cyber risk posture, prioritize implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions. Learn more >

Cybersecurity Information Portal
24/7 online access to current cybersecurity information, including best practices checklists, claims data and a breach calculator. Learn more >

Security Ratings
Clients can see how their internet security posture and network score from an “outside looking in” perspective, with easy-to-understand scoring systems.

Legal Risk Consulting
Two hours with an expert on incident response planning, regulatory compliance, security awareness or privacy training.

Public Relations Risk Consulting
One hour with an expert to prepare and plan to handle potential scenarios if one should occur.

Cyber Claims Hotline
Once a call is made to the 24/7 hotline at 1-800-CYBR-345 (1-800-292-7345), the CyberEdge Claims Team will coordinate with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.
Additional Benefits, Tools, and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our decades of experience and how well they can help strengthen the cybersecurity maturity of an organization.

**AIG Cyber Risk Advisory Services**

AIG’s cyber risk advisors average over 20 years of experience in IT security and proactively help clients stay ahead of cyber risk. Our team works directly with clients to provide detailed, technical expertise and advisory services via:

- **Incident Simulation Workshop** is designed to help clients ensure their incident response plan will respond efficiently and help better maximize their cyber insurance benefits.

**Preferred Vendor Partner Services**

We have partnered with experts in cybersecurity to bring clients additional options to add to their line of defense. Available services include:

- **BitSight Security Ratings**, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors.

- **Endpoint Detection and Response (EDR)**, powered by CrowdStrike’s Falcon Insight, delivers continuous, comprehensive endpoint visibility and automatically detects and intelligently prioritizes malicious activity to ensure nothing is missed and potential breaches are stopped. [Contact CrowdStrike >](#)

- **CyberArk DNA**, powered by CyberArk, uncovers privileged accounts, credentials, and secrets on-premises and in the cloud. CyberArk DNA can help clients prioritize the highest risk accounts that require attention first. [Learn more >](#)

- **Enterprise Protection**, powered by SpyCloud, enables businesses to act on exposed workforce authentication data before criminals can use it to perpetrate cyberattacks. [Learn more >](#)

- **Breach & Attack Simulation**, powered by SafeBreach, enables clients to assess the efficacy of their security ecosystem by safely executing breach scenarios to determine where security is working as expected and where attacks can break through. [Learn more >](#)

- **Unified Identity Protection Platform**, powered by Silverfort, enforces adaptive MFA protection on users’ access to any on-prem and cloud resource and automated monitoring of service accounts. [Learn more >](#)

Get started today at www.aig.com/CyberLossControl or email CyberLossControl@aig.com.