AIG Cyber Loss Control Services

Tier III: CyberEdge® Premium of $5,000 or Greater

Despite a company's best efforts to protect itself from a cyber attack through its own IT department, it may not be enough in today's rapidly changing cyber environment. With AIG's Cyber Resiliency Program, insureds with annual CyberEdge policy premiums of $5,000 or greater receive a wide range of tools and services valued at up to $25,000 to help proactively prevent a cyber incident.

Employee Cybersecurity eLearning and Phishing Simulations
Timely and measurable managed training and compliance service for up to 10,000 employees, available in more than 30 languages and tailored to employee roles to reinforce clients' cybersecurity best practices. Learn more

Blacklist IP Blocking and Domain Protection
Enables companies to control their organization's exposure to criminal activity by leveraging vast threat intelligence repositories, precision geo-blocking, and blacklist automation to reduce risk. Learn more

Security Assessment Services
Assessment services that help organizations proactively identify vulnerabilities and security risks before they can be exploited by cyber criminals. Clients can select one of three available options (an external network vulnerability assessment, a cloud configuration assessment, or a web application security assessment) with actionable reporting, remediation guidance, and a follow-up scan ninety (90) days later. Learn more

Security Ratings
Clients can see how their internet security posture and network score from an "outside looking in" perspective, with easy-to-understand scoring systems. Learn more

Darknet Credential Exposure
Identify domain-level cyber risks from enterprise data that is exposed on the darknet, with reports customized to the client's specific domain. Learn more

Ransomware Risk Assessment
A tailored ransomware risk assessment based on the latest threat intelligence categorizes and scores key controls the client has in place that may help prevent a ransomware event. Learn more

Identity Risk Assessment
An identity risk assessment of the client's active directory infrastructure to help identify risk and exposures, with consultation by a technician to help interpret the findings and answer questions. Learn more

CyberMatics®
AIG's patented technology service helps clients verify their organization's cyber risk posture, prioritize implementation of risk-reducing controls, and make better investment decisions in their cybersecurity program – with the added benefit of more tailored policy terms and conditions. Learn more

Tailored Incident Response Plan
A business incident response plan template tailored for large organizations to help ensure clients can respond appropriately, quickly, and efficiently to a cyber incident. Learn more

Cybersecurity Information Portal
24/7 online access to current cybersecurity information, including best practices checklists, claims data, and a breach calculator. Learn more

CyberEdge Communications Platform
Powered by Cygnvs, the platform enables off-network collaboration to efficiently manage incident response and reporting of a cyber claim to AIG. Learn more

AIG Claims Process Orientation
A one-on-one review of critical response and reporting steps a client should take in the event of a cyber incident. Learn more

Cyber Claims Hotline
Once a call is made to the 24/7 hotline, the CyberEdge Claims Team coordinates with the client to implement their response plan, engage any necessary vendors to identify immediate threats, and start the restoration and recovery processes.

Privacy Risk Assessment
One-time privacy risk analysis to uncover potential privacy risks that could lead to lawsuits, breaches or compliance issues. Learn more

Additional Benefits, Tools and Services

In addition to the services included with eligible policies, all AIG Cyber clients have access to the following services at a preferred rate, some of which are available for a free demo. These services have been specifically selected based on our decades of experience and how well they can help strengthen the cybersecurity maturity of an organization.



AIG Cyber Risk Advisory Services

AIG's cyber risk advisors average over 20 years of experience in IT security and proactively help clients stay ahead of cyber risk. Our team works directly with clients to provide detailed, technical expertise, and advisory services via:

- Incident Simulation Workshop is designed to help clients ensure their incident response plan will respond efficiently and help better maximize their cyber insurance benefits.

Preferred Vendor Partner Services

We have partnered with experts in cybersecurity to bring clients additional options to add to their line of defense. Available services include:

Anti-Ransomware Platform, powered by Halcyon, improves ransomware resilience by detecting and disrupting attacks in real time, blocking data exfiltration and encryption attempts, and capturing encryption key material to automatically recover data and ensure business continuity. Learn more

BitSight Security Ratings, powered by BitSight Technologies, lets clients measure and monitor their own network and those of their third-party vendors. Learn more

Endpoint Detection and Response (EDR), powered by CrowdStrike's Falcon Insight, delivers continuous, comprehensive endpoint visibility and automatically detects and intelligently prioritizes malicious activity to ensure nothing is missed and potential breaches are stopped. Learn more

Idira Identity Platform, powered by Palo Alto Networks, helps to secure access for an identity – human, machine, or AI – to any resource or environment from anywhere, using and device. Learn more

Enterprise Protection, powered by SpyCloud, enables businesses to act on exposed workforce authentication data before criminals can use it to perpetrate cyberattacks. Learn more

Breach & Attack Simulation, powered by SafeBreach, enables clients to assess the efficacy of their security ecosystem by safely executing breach scenarios to determine where security is working as expected and where attacks can break through. Learn more

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Get started today. Contact AIG's Cyber Risk Advisory team at cyberlosscontrol@aig.com.

The policyholder is under no obligation to utilize any of the services that AIG makes available. AIG may modify (by adding, removing, or replacing a tool or service) or discontinue the availability of the services at any time. AIG may partner with third party vendors to provide any or all services. In some instances, AIG may have an ownership interest in certain third party vendors. AIG does not endorse, and assumes no liability arising out of, the services provided by any third party vendor. No warranty, guarantee, or representation, either expressed or implied, is made as to the correctness or sufficiency of any such service. It is at the sole and absolute discretion of the policyholder whether or not to utilize the available services, including any such services provided by any third party vendor. If the policyholder elects to utilize such services, the policyholder shall enter into a vendor relationship directly with the third party vendor. The policyholder may be entitled to a free demo and/or may be charged a fee by the third party vendor for such services. Any discount provided by the third party vendor may only be available while the policyholder has an in-force cyber policy with AIG. The policyholder shall be responsible for any such payments to the third party vendor and may be required to enter into a service agreement directly with the vendor.

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