



Defense Base Act (DBA) Insurance: Client Services

AIG is one of few carriers with the necessary expertise, network, and client services to help protect U.S. government contractors – no matter where in the world their job takes them.*

Unparalleled Experience

With 50+ years of collective experience in law enforcement and U.S. Army, Air Force, Navy, and Marine Corps, our dedicated team's understanding of government contractors' risks is unparalleled. This enables us to anticipate clients' needs while offering competitive DBA business solutions in this challenging and unique market.

Superior Claims Services

AIG has seen more DBA claims since 2001¹ than any other carrier and brings that experience and expertise to best service our clients.

- Our DBA Claims Center of Excellence in Dallas, TX drives the expertise, competency, training, and best practices deployed by AIG's DBA claims team around the world
 - 40+ trained and dedicated technical claims professionals average 20 years' experience handling claims and speak 20+ languages
 - Our broad capabilities ensure claim payments can be made in 135+ local currencies and foreign currency bank transfers can be remitted to 180+ countries
- Our vast provider network supports top notch investigations and quality managed care regardless of where clients' employees are located across the globe*
- IntelliRisk® provides on-demand access to detailed claims analysis, customizable metrics, and data-driven global insights
 - Immediate insight to key metrics and trends that impact insurance programs and innovative analysis tools help formulate strategies to reduce the frequency and severity of losses

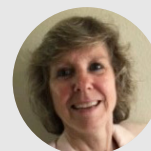
AIG Travel Security and Travel Assistance

AIG Travel's wide array of travel, medical, and security assistance

AIG DBA Team



Matt Mulligan
Head of Defense
Base Act



Corrinne Lloyd-Davies
AIG Travel Senior
Account Manager



Greg Albanesi
DBA Underwriter



Sean Cummings
DBA Underwriter



Ted Pease
DBA Underwriter



Robin Rillozara
DBA Professional
Associate



Ryan Welsh
DBA Underwriter

¹ Defense Base Act Case Summary by Carrier: <https://www.dol.gov/agencies/owcp/dlhwc/dbaallcarrier>, as of August 2021



services help millions of travelers solve problems and manage risks worldwide. In the event of a medical emergency, security issue, or unexpected travel problem, we are never more than a phone call away from wherever DBA clients may travel.**

- Eight integrated global service centers conveniently located across six continents provide clients 24/7 access to emergency travel assistance, medical, and security services
 - 24/7 access to 210+ languages
- We help insureds address their emergency travel needs with expediency and expert care, including:
 - Domestic U.S. capabilities of the AIG Travel security team
 - 24/7 worldwide travel assistance
 - Global Watch assistance website and mobile app, www.aig.com/globalwatch
 - Domestic unrest assistance for employees when such incidents occur**

Efficient Loss Prevention Services

- AIG's e-learning platforms enable efficient training program management
 - 14 training categories, including driver and vehicle safety, environmental safety, safety management, property and buildings, and worker safety
 - Client-specific content can also be uploaded
 - Includes an easy to use intuitive dashboard to track training audits and usage
- Our analytics team can conduct a deep dive into a client's loss history to identify trends and opportunities for loss mitigation and prepare specialized peer benchmarking profiles to help clients identify areas for improvement

For more information, visit www.aig.com/whyaig-dba

*Coverage is subject to applicable sanctions requirements and to the terms and conditions of the policy(ies).

**AIG Travel cannot provide assistance into any country that is the subject of economic and/or diplomatic sanctions, prohibitions or restrictions.

American International Group, Inc. (AIG) is a leading global insurance organization. AIG member companies provide a wide range of property casualty insurance, life insurance, retirement solutions, and other financial services to customers in approximately 80 countries and jurisdictions. These diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange. Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) www.twitter.com/AIGinsurance | LinkedIn: www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference herein. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries and jurisdictions, and coverage is subject to underwriting requirements and actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.