

NOTICE TO NEW JERSEY POLICYHOLDERS

The AIG insurance companies that underwrite your insurance policy are committed to providing you with as much information as possible to assist you during the rapidly evolving situation related to COVID-19.

First and foremost, it is our sincere hope that you, your colleagues and your families are safe and healthy. We have taken precautions to protect our workforce while activating Business Continuity Plans designed to allow us to continue to serve you and other customers, policyholders and stakeholders without significant disruption.

Based on the recent Executive Order issued by Governor Murphy, together with recent bulletins issued by the Department of Banking and Insurance, we have instituted a 90 day grace period, effective April 1, 2020, for all New Jersey property and casualty insurance policies to pay insurance premiums. If you would like the grace period to be effective May 1, 2020, please contact your agent, broker or us directly. We will be waiving late payment fees during the grace period and not report late payments to credit reporting agencies during the grace period. We will work with you to set up a payment plan for premiums due during the grace period to be paid over the remainder of the current policy term or up to 12 months in up to 12 equal installments, whichever is longer. Late payments during the grace period will not be considered in any future premium calculations.

If you would like to discuss billing or make alternative payment arrangements or if you have any questions about the information above, please contact your agent or broker. You can also contact AIG directly at (888) 978-5371 if you are a personal lines policyholder or (866) 457-9482 if you are a commercial lines policyholder.