



Travel Guard

Safely navigating an ever-changing world of international travel requires sophisticated risk management tools. Clients who purchase Foreign Voluntary Compensation and Employer's Liability or Travel Accident & Sickness coverage parts through Global Casualty Single Solution receive 24/7 access to the medical and travel assistance services of Travel Guard.

With a wide array of travel, medical monitoring, security and concierge services, Travel Guard helps millions of travelers solve problems and manage risks worldwide. Wherever your employees may be, in the event of a medical emergency, security issue or unexpected travel problem, they are never more than a phone call away from help. Travel Guard's state-of-the-art assistance centers deliver global service 24 hours a day, 7 days a week, 365 days a year.

Travel Assistance Website

www.aig.com/us/travelassist

Employers have convenient access to a worldwide network of assistance centers and service providers via the Travel Assistance website. Members can view a full array of services available through this secure website, including:

- In-depth travel health and safety information
- Travel information, including visa and passport requirements
- Country guides, city reports and pre-trip tips
- Preferred medical provider network
- Individual profiles that store secure information

Members can sign up to receive a variety of reports and alerts:

- **Global News Watch Emails** include a daily summary of global security incidents that may affect travel or business abroad.
- **Country Email Alerts** are sent out daily, helping travelers stay informed on the latest global security incidents and allowing them to take necessary measures.
- **Country Reports and City Guides** provide information concerning the current situation in the requested area regarding crime, terrorism, civil unrest and infrastructure, as well as tips on traveling while visiting a specific country.
- **Travel Tracker** is an online resource that provides access to traveler data in real time, automated email alerts, tracking and communication.



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Travel Assistance Services

Flight delays, inclement weather, lost and stolen luggage and other travel hassles are an unfortunate reality of business travel today. Travel Guard helps keep your employees on the move.

- Embassy and consulate information
- Immunization, visa and passport information
- Emergency cash transfer assistance
- Foreign exchange, ATM and weather information
- Emergency language interpretation
- Lost or stolen documents and luggage assistance

Medical Assistance Services

From physician referrals to coordinating medical evacuations, Travel Guard helps your employees address their medical needs with expediency and expert care.

- Coordinate medical evacuation arrangements
- Medical monitoring assistance during medical care abroad
- Coordinate with local government on repatriation of mortal remains
- Physician/hospital/dental/vision care referral details, when medical attention is required and assist with appointments
- Assistance with emergency prescription replacement while abroad
- Special medical services will be arranged when required (e.g., oxygen or a wheelchair)

Visit www.aig.com/us/travelassist.

For more information about Global Casualty Single Solution, visit www.aig.com/us/gcss.



Bring on tomorrow

Travel Guard is the marketing name for Travel Guard Worldwide, Inc. Travel Guard, an AIG company and worldwide leader in travel insurance and Assistance, provides products and services to millions of travelers around the globe, including a wide range of emergency services through a network of assistance centers located in Asia, Europe and the Americas. Travel Guard helps leisure and business travelers solve problems and manage risks. Travel Guard's global reach, service quality and proven operational capabilities allow travelers to receive best-in-class care. Travel Guard's suite of technology platforms enables seamless integration with all major travel distribution systems and supplier channels.

American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: @AIG_LatestNews | LinkedIn: <http://www.linkedin.com/company/aig>

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.