Client Risk Solutions (CRS) puts AIG’s expertise and resources to work for you everyday … making your world safer, keeping your business running smoothly and driving down your cost of risk.

CRS harnesses the far-reaching power of AIG’s expertise, resources, and partnerships to help you mitigate and manage the full continuum of risks, from the factory floor to cyberspace. With an unparalleled combination of risk consulting and engineering, state-of-the-market analytics and modeling, and specialized services and technology, CRS helps you advance your risk management objectives and safeguard your business, your reputation, and your employees.

Your Client Risk Solutions Team

CRS brings together AIG’s leading industry experts, including risk engineers and consultants, data scientists, catastrophe modelers and crisis response specialists. CRS also partners with leading academic institutions and technology providers to develop new and innovative services and solutions.
CRS has shifted the insurance paradigm beyond traditional risk transfer services: We provide a tailored, holistic and solutions-based approach that helps you manage your exposures, protect your people and your business, and reduce your cost of risk.

Risk Consulting & Engineering

Our consultants and engineers partner with you to assess risk and create safer, healthier environments – at work, on the road, and everywhere that matters to you. Our risk assessments can encompass all areas of our client’s operations, from property and product safety, to environmental and transportation risks, to cyber infrastructure and incident response readiness.

CRS helps clients build business resiliency and maintain business continuity. So whether you are concerned with natural disasters or security hazards, you can trust CRS to deliver forward-looking insights and solutions that can make a meaningful difference for your business. AIG is continually advancing risk engineering practices and outcomes for our clients.

Analytics and Modeling

Through our partnership with Clemson University, our clients benefit from fast, supercomputer-driven catastrophe modeling of various perils, including earthquake, flood, wind, terrorism, and supply chain risks. These proprietary models are so detailed, they can help us zero in on higher-risk properties within a portfolio so more in-depth modeling or engineering analysis can be deployed to assess and mitigate exposure.

AIG’s Client Centric Analytics (CCA) team brings to the table deep expertise in data analytics, that enables clients to pinpoint loss drivers, improve safety, and ultimately enhance their overall risk profile.

Services and Technology

AIG is investing in innovative technologies and services to help clients rein in major risk drivers. For example, cutting-edge wearable technology is helping to create safer workplaces. Our proprietary app enables injured workers to chart their course back to productivity. State-of-the-market network security tools help eliminate cyber vulnerabilities. Virtual reality training takes loss exposure identification to new heights. ‘Drones’ are transforming site assessment, giving us eyes on hard to reach or inaccessible areas of exposure or loss.

When a crisis occurs, whether it’s a data breach or a natural disaster, AIG has the reach, reasoning and the resources you can rely on to rise to the challenge and mitigate damages.

Industry Focus

CRS offers a customized approach and solutions that address the unique needs of particular industries, including:

- Construction
- Energy
- Real Estate
- Hospitality & Leisure
- Transportation
- Healthcare
- Public Entities
- Education
- Financial Institutions
- Manufacturing

CRS goes beyond insurance to put the power of risk engineering and analytics to work for you in a tangible way, everyday.
AIG cyber risk consulting services help clients defend against the #1 threat in the global market today, Ransomware.

More than 250 analysts and modelers transform big data into actionable intelligence.

Supercomputing makes catastrophe risk modeling up to 100x faster than traditional computing.

Over 700 engineers and consultants work to help clients reduce cost of risk.

10 million of AIG’s workers comp insureds’ employees use our technology and strategies to return to their work and families sooner.

Questions? Please email us at CRS@AIG.com