



To our customers, agents, brokers, advisors and other partners:

Thank you for sticking with us. All 116,000 AIG employees appreciate your confidence in us and are working tirelessly, with a renewed commitment to serving your needs.

Be assured that our insurance companies remain strong and well capitalized. Regulations ensure that the assets of our insurance companies are there to back up each policy. You are protected. Your policies are safe.

I'll be communicating with you as we mold AIG into a strong, nimble and vital organization focused on exceeding your expectations and securing your future.

A handwritten signature in black ink that reads "Edward M. Liddy". The signature is fluid and cursive, with a large loop at the end.

Edward M. Liddy
Chairman & CEO
American International Group, Inc.